

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 3 June 2021 6:22 pm  
**To:** ARTHURGOH@HOTMAIL.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21004702/Kgs3 \*\*\* ACCIDENT INVOLVING SKC 9071P & SHD 813E ON 06/04/2021 \*\*\*

Our Ref: CC3/AIG21004702/Kgs3

03 JUNE 2021

**GOH SIN KOK**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKC 9071P & SHD 813E ON 06/04/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHD 813E**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Hsiao Tong (LKKAUTO)

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Friday, 16 December 2022 2:16 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** OFR DECEMBER

Dear Hsiao Tong,

1. The following highlighted cases as still open in merimen, kindly submit the DAR + invoice without further delay.

OC_CLAIM_NO	TPV	DOA	REMARKS
6054808049SG	SML3668L	01-10-21	pending for finalisation; last correspondence 22/12/21
5009937451SG	SLJ3747P	09-10-21	pending for finalisation; last correspondence 03/01/22
1967113240SG	SHD813E	06-04-21	no LOD receive till date, LKK to submit DAR and close the file temporarily
6894838833SG	GBD4637S	01-03-21	to submit DAR as last correspondence with repairer on 05/03/21
5198430524SG	SLZ5160J	01-03-21	to submit DAR as last correspondence with repairer on 17/06/21

2. Also, I have omitted the following case in my earlier email. Kindly do the needful.

OC_CLAIM_NO	TPV	DOA	REMARKS
1679034956SG	EY9288L	19-10-21	no further correspondence from TP since 27/10/21, to submit WP and close on your

3. Kindly provide update on the following cases

OC_CLAIM_NO	TPV	DOA	REMARKS
2714833478SG	SMR228L	06-11-21	

4. Any further development on the following cases?

OC_CLAIM_NO	TPV	DOA	REMARKS
8703476715SG	SKB88G	27-08-21	Pending TP Survey. (03/03/22)
9426419227SG	SHD1485L	22-04-21	Pending Payment From OI. (02/08/2022)

Kind Regards,  
Saliha

*Advanced Leave Notification:*

### Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

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**From:** Syed-Yusoff, Saliha  
**Sent:** Tuesday, November 22, 2022 12:57 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** OFR-NOVEMBER

Dear Hsiao Tong,

Further to our telephone discussion earlier; please refer to the summary below

OC_CLAIM_NO	TPV	DOA	REMARKS
6054808049SG	SML3668L	01-10-21	pending for finalisation; last correspondence 22/12/21
5009937451SG	SLJ3747P	09-10-21	pending for finalisation; last correspondence 03/01/22
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Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**  
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