

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Attn: **Motor Claims Department**

Date: 12th May 2021

Dear Sir/Madam,

Claimant: **Prestige Karz Leasing Pte Ltd**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 09/04/2021 at along Blk 424 Woodlands Street 41 Rubbish Chute involving our client's vehicle registration number SLC 8367 G and vehicle registration number SMR 7575 M driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$1,600.00
2) Loss of Rental (SGD\$120.00 x 3Days)	\$360.00
3) LTA Search Fee	\$7.45
4) Purchase of GIA Report	\$29.00

Total : **\$1,996.45**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- LTA Search Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

✉ zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on 09/04/2021 15.30 along BLK 424 WOODLANDS ST 41 RUBBISH CHUTE
Involving vehicles SLC 8367 G, SMR 7575 M

In consideration of Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130, repairing my/our motor vehicle no SLC 8367 G at my request, I/We, PRESTIGE KARZ LEASING PTE LTD ("the claimant") of _____ (address) bearing NRIC No 201917085E the owner of motor vehicle no SLC 8367G, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Zoom Autowerks Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Zoom Autowerks Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Zoom Autowerks Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Zoom Autowerks Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Zoom Autowerks Pte Ltd shall amount to a good discharge of Zoom Autowerks Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 09 day of 04 (month) 20 21 (year)



Signed by "the claimant"

Name: PRESTIGE KARZ LEASING PTE LTD

NRIC No: 201917085E



Signed by Zoom Autowerks Pte Ltd

Name: ROLAND TIAN G

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ZOOM AUTOWERKS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS1,600.00 (Repair Cost), SS300.00 (Loss of Use/Rental), SS 36.45 (Disbursement) for vehicle no. SLC 8367G that was damaged pursuant to the accident which occurred on 09/04/2021 (date) along BLK 424 WOODLANDS STREET 41 NEAR RUBBISH CENTRE (location) involving vehicle no/s SMR 7575M. This is pursuant to the inspection conducted on 13/04/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PRESTIGE KARZ LEASING PTE. LTD (the third party claimant") of vehicle no. SLC 8367G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLC 8367G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 07 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : ZI0000637
Date : 17/7/2021
VRN : SLC 8367 G
Make & Model : Mit. Attrage
DOA : 9/4/2021
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			1,600.00
2	Loss of Rental (SGD\$100.00 x 3Days)			300.00
3	LTA Search			7.45
4	Purchase of GIA Report			29.00

TOTAL : **\$1,936.45**

All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G

(by Zoom Autowerks Pte Ltd)

ZOOM CAR LEASING

Zoom Car Leasing

Registration No.: 5339410M

e-mail : zoomcarleasing@gmail.com

Zoom Autowerks Pte Ltd

Tel: 9450 7920

RENTAL INVOICE

Invoice No. : **INV0000606**
Date : 20/4/2021
Ref : SGT 8972 D
Your Ref : SLC 8367 G
Terms : 30Days

#	Rental Period	Rate	Quantity	Amount
1	Rental Charges for SGT 8972 D (13/04/2021 to 16/04/2021)	\$120.00	3 Days	\$360.00

C/O Lee Tze Chiang

253 Tampines Street 21

#09-422 Singapore 521253

Contact: 9230 8552

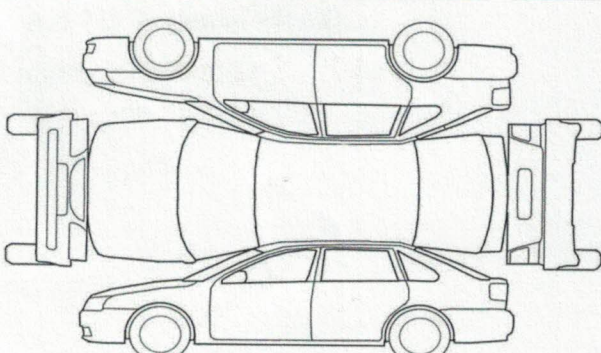
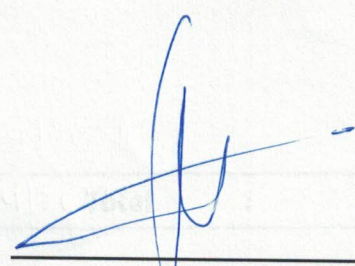

Total : \$360.00

(Customer's Signature/Stamp)

**ZOOM CAR
LEASING**

(For Zoom Car Leasing)

RENTAL AGREEMENT

HIRER'S PARTICULAR		VEHICLE DETAIL																					
Name:	Lee Tze Chiang	Vehicle No.:	SGT8972D																				
NRIC/Passport No.:	88300104F	Vehicle Make/Model:	kia cerato																				
Address:	253 Tampines St 21 #09-422 S(521253)	Date/Time Out:	13/04/2021																				
Tel:	9230 8552	Date/Time In:	16/04/2021																				
Driving License No./Exp.:		<table border="1"> <tr> <td>E</td> <td>¼</td> <td>½</td> <td>¾</td> <td>F</td> <td>E</td> <td>¼</td> <td>½</td> <td>¾</td> <td>F</td> </tr> <tr> <td colspan="5">OUT</td> <td colspan="5">IN</td> </tr> </table>		E	¼	½	¾	F	E	¼	½	¾	F	OUT					IN				
E	¼	½	¾	F	E	¼	½	¾	F														
OUT					IN																		
ADDITIONAL DRIVER'S PARTICULAR		Mileage:																					
Name:		Mileage:																					
NRIC/Passport No.:		RENTAL CHARGES																					
Address:		Hours @	per hour																				
Tel:		3 Days @ \$120	per day \$360																				
Driving License No./Exp.:		Weeks @	per week																				
(A) - Accident (D) - Dent (S) - Scratch		Months @	per month																				
		Other Charges																					
		Petrol Top-Up																					
		Sub-total																					
		TOTAL CHARGES	\$360																				
PHYSICAL DAMAGE EXCESS		ACKNOWLEDGEMENT																					
Singapore - Own Damage	S\$2,000.00																						
Singapore - 3rd Party	S\$2,000.00																						
Malaysia*	S\$8,000.00																						
For Drivers aged < 27 or > 65 and/or less than 2 years driving experience regardless of age	S\$3,000.00 (Additional)																						
IMPORT NOTE:		Hirer's Signature / Date																					
<p>1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE</p> <p>2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Zoom Car Leasing</p> <p>3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.</p> <p>4. In case of accident, the hirer shall report to Zoom Car Leasing immediately.</p>																							
		Owner's Signature / Date																					



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 13/04/2021

Your Ref No: SLC 8367 G

Zoom Autowerks Pte Ltd

Dear Sir/Madam,

Date of Accident: 09/04/2021 00:00 (SGT)

Vehicle No: SLC 8367 G

Place of Accident: 424 Woodlands Street 41, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
SMR7575M	424 Woodlands Street 41, Singapore	(29.00)	1	(27.10)
GST Amount				(1.90)
Total Amount Due (GST Inclusive)				(29.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Apr 2021 / 08:52:47

Receipt Date/Time : 13 Apr 2021 / 08:52:25

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210413-000356

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMR7575M As at 09 Apr 2021/15:30:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMR7575M Enquiry Fee 20210413085129725276	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	526471XXXXXX0962	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 16 April 2021 4:39 PM
To: samtanct@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMR 7575M & SLC 8367G ALONG/AT 424 WOODLANDS STREET 41 ON 09/04/2021

Our Ref: CC4/AIG21004699/Urs3

TAN CHENG TIK – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMR 7575M & SLC 8367G ALONG/AT 424 WOODLANDS STREET 41 ON 09/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLC 8367G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed and collided with Third Party's parked vehicle. Moving / Reversing vehicles should exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Apr 2021 10:15	Clim Dtl Modified	Claimant's Name: -> PRESTIGE KARZ LEASING PTE. LTD.	[A] Lee Su Li
2	14 Apr 2021 10:15	Clim Veh Model Changed	(204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	[A] Lee Su Li
3	14 Apr 2021 10:15	Clim Created	Reg No: SLC8367G. Acct Date: 2021/04/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Zoom Autowerks Pte Ltd ()	[A] Lee Su Li
4	14 Apr 2021 10:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Apr 2021 10:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/23	[A] Lee Su Li
6	14 Apr 2021 10:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Apr 2021 10:15	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	14 Apr 2021 10:15	Label Added	(19):Fastlane.	[A] Lee Su Li
9	14 Apr 2021 10:15	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
10	24 May 2021 23:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	24 May 2021 23:14	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	24 May 2021 23:14	Clim Dtl Modified	JPJ Reg. Date: -> 2016/05/27.	[A] JOANNE LEE KHANG MIN
13	24 May 2021 23:14	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	02 Jun 2021 15:41	Adj Mandate Request	Cur.Reg:1936.45:Lia:100%*Quantum:(a)COR:\$1,600+(b)LOR(3days x \$100):\$300+(c) LTA / GIA se arch fee:\$36.45 = Total :\$1,936.45*Vehicle Model:Mitsubishi Attrage*Recommended 3 repair days	[A] Jaslin Kok Chin Yi
15	11 Jun 2021 18:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/23. Mandate Remarks: please proceed with settlement @ \$1,936.45 [COR-\$1600 LOR-\$300 LTA-\$36.45]	[I] Syed-Yusoff, Saliha
16	11 Jun 2021 18:31	Adj Mandate Set	Approved:1936.45:please proceed with settlement @ \$1,936.45 [COR-\$1600 LOR-\$300 LTA-\$36.45]	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2686444	15 Apr 2021 12:16:22	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLC8367G	SMR7575M	11.00
2696794	24 May 2021 23:14:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLC8367G	SMR7575M	11.00