

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Buildin  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG21004695/ps3**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0320/2021/JT

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

19-JUL-2021  
1  
Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SDX 6690 U - Audi Q5 SPORT 2.0 TFSI QU**

With reference to the above-mentioned vehicle, no. **SDX 6690 U**, claimant, Ms. **Nurhaslinda Binte Ramli**, please find the related document per attached.

1. A copy of the Original invoice no. 85016479 – S\$ 6,469.65.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of Rental Bill – S\$ 600.00 (S\$ 150.00 x 4 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SDX 6690 U

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W

GST Reg. No. 199902271W

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120 079120</b>		<b>Invoice No:</b> 85016479  <b>Date :</b> 14/07/2021  <b>Order :</b> SDX6690U  <b>Term :</b> 30	<b>Account:</b> A0006 (T 0)  <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120</b>
<b>Regn No:</b> SDX6690U (V 40027) <b>Regn Date:</b> 30/11/2018 <b>Mileage:</b> 55106 <b>WIP No.:</b> 23240		<b>Model:</b> Q5 SPORT 2.0 TFSI qu S tronic <b>Chassis:</b> WAUZZZF7J2238865 <b>Engine:</b> DAX 046620 <b>Dept:</b> U	
You have been assisted by :- UB-Lim Kee Siang ( 43 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,REAR LOWER BUMPER, REAR LID AND BOTH REAR WHEEL ARCH TRIMS.	2050.00	1.00	2,050.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A807527 GRU	COVER(LAST)	Less 020%	1.00	1196.00
X	A80A807434B TB2	SPOILER(LAST)	Less 020%	1.00	866.00
X	A8D0853419F	PACKING	Less 020%	1.00	18.60
X	A4G5853742 2ZZ	AUDI SIGN	Less 020%	1.00	137.50
X	A8R0853741 2ZZ	INSCRIPTION 'Q5' (LAS	Less 020%	1.00	98.80
X	A8W9853737 2ZZ	INSCRIPTION 'QUATTRO	Less 020%	1.00	98.80
X	A4H0853737D 2ZZ	INSCRIPTION 'TFSI'	Less 020%	1.00	98.80
X	A80A853817A GRU	COVER	Less 020%	1.00	583.00
X	A80A853818A GRU	COVER	Less 020%	1.00	583.00

Parts 2,944.40  
Labour 0.00  
Sublet 3,102.00  
Menus 0.00  
Lubricant 0.00

**Sub-Total** 6,046.40

**7% GST** 423.25

**Grand Total** 6,469.65



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, NURHASLINDA BINTE RAMLI (the third party claimant) of BLK 56 CHAI CHEE DR  
#11-154, SINGAPORE 460056 (address), owner of SDX6690U (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SDX6690U that was damaged pursuant to the accident which occurred on 13/4/2021  
(date) along PIE TOWARDS TUAS BEFORE (location) involving vehicle no/s  
STEVEN'S ROAD EXIT  
SMT907A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 19 (day) of JUL (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 6469.65 (Repair Cost), S\$ 600 (Loss of rental/use), S\$ 600 (Disbursement), for vehicle no. SDX6690U that was damaged pursuant to the accident which occurred on 13/4/2021 (date) along PIE TOWARDS TUAS BEFORE STEVENS ROAD EXIT (location) involving vehicle no/s SMT907A. This is pursuant to the inspection conducted on 16/4/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NURHASLINDA BINTE RAMLI ("the third party claimant") of vehicle no. SDX6690U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMT907A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of JUL (month) 2021 (year)



\_\_\_\_\_  
Signed by appointed surveyor

\_\_\_\_\_  
Signed by "the workshop" (with chop)

### BREAKDOWN OF PAYMENT

Vehicle No: SDX6690U

Accident on 13/4/2021 at PIE TOWARDS TUAS BEFORE STEVENS ROAD EXIT

Involving vehicle/s SMT907A

1) Repair cost \$ 6 469.65 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 600 Payable to: NURHASLINDA BINTE RAMLI

4) Medical fees \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

5) Others \$ \_\_\_\_\_ Payable to: \_\_\_\_\_





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : NURHASLINDA BINTE RAMLI  
Period of Insurance : 30 Nov 2020 To 29 Nov 2021  
Engine No. : DAX046620  
Chassis No. : WAUZZZF7J2238865

Vehicle No. : SDX6690U  
Policy No. : 1800143031-01  
Endorsement No. :  
Issued Date : 30 Oct 2020

### ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu  
Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018  
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes  
Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition Mileage Condition : Unlimited Mileage  
Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$1000

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

NURHASLINDA BINTE RAMLI - \$1000 (Own Damage), \$1000 (Flood Cover)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.sg](http://www.aig.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125262

PREMIUM LEASING -KTL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**

This computer generated document does not require a signature.

AIGSGMOBILEAPP


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMT907A

Date of Accident

13/04/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **27/03/2021 - 26/03/2022**Requested By ..... **LIM KEE SIANG (PREMIUM AU...**Requested Date ..... **13/04/2021 14:59****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



## RENTAL AGREEMENT

202105-0016

Hirer's Name <b>Nurhaslinda Binte Ramli</b>		Date of Birth <b>14/12/75</b>	Passport/ Nric No. <b>S7538047/I</b>	Nationality
Address <b>Blk 18 Marine Terrace</b>		Occupation	Driving Licence No. <b>As Above.</b>	Date of Expiry <b>Life.</b>
<b>#09-112</b>	Postal Code <b>440018</b>	Contact No.	Mobile Phone No. <b>91000469</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

## CHECK OUT

Date <b>4.5.21</b>	Time <b>8.45am</b>	Mileage KM	E 1/4 1/2 3/4 F
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## CHECK IN

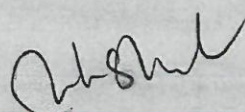
Date <b>7.5.21</b>	Time <b>4.15pm</b>	Mileage KM	Remarks <b>poccorosso73@yahoo.com.sg</b>
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### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	150	600
DISCOUNT				
GST @ 7%				
TOTAL				600
EXTENSION				V104228
202105-0033				
Audi/KS SDX6690U				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
 I/We declare that all information given on this form is true and accurate.



Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SMM2430G**

MODEL

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN



**CHAN'S & SONS ENTERPRISE**

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

**TAX INVOICE****NURHASLINDA BINTE RAMLI**

BLK 18 #09-112  
MARINE TERRACE  
SINGAPORE 440018

ATTN : NURHASLINDA BINTE RAMLI

INVOICE : AR2105-0086  
DATE : 07/05/2021  
TERMS : C.O.D  
STAFF ID : AMIRA  
AGREEMENT NO. : HA202105-0016

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SMM2430G 560.75  
Make / Model :  
Rental Dates : Rental Billing From 04/05/2021 To 07/05/2021 (Inclusive)  
Period : 4 days  
Rental Rate : S\$ 150.00 Per Day (Including GST)  
Reference No : SDX6690U

**AMOUNT : S\$****SIX HUNDRED DOLLARS ONLY**

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 560.75  
GST 7% : 39.25  
**TOTAL S\$ : 600.00**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

# First Data

CHANS AND SONS ENTERPRISE  
363 SEMBAWANG ROAD  
SINGAPORE 758379

## CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

DATE: 07/05/21 TIME: 16:17:07  
BTH NUM: 000817 INV NUM: 004228  
MID: 000702053084422 TID: 72205400

SALE

Card Num: \*\*\*\* \* 0628 Manual

RREF NUM: 161707007065 Card TYPE: VISA  
APPR CODE: 009773 TRC NUM: 007065  
EXP DATE: \*\*/\*\*

TOTAL: SGD 600.00

NO SIGNATURE REQUIRED

Hirer:

NURHASLINDA BINTE RAMLI

## OFFICIAL RECEIPT

### DESCRIPTION

Official Receipt No : 202105-0033  
Account of : NURHASLINDA BINTE RAMLI  
Date Issued : 07/05/2021  
Vehicle Reg No. : SMM2430G  
Rental Dates : 04/05/2021  
Amount Received : S\$ 600.00  
Payment Type: : VISA V104228  
Payment for Invoice : AR2105-0086  
Comments :

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT  
--- CUSTOMER COPY ---  
REGIONAL\_FMS 1.5.5.AG

S\$ 600.00

TOTAL AMOUNT RECEIVED

S\$ 600.00

\* This is a computer generated document. No signature is required.

Member of  
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg