

RE: AIG REF : #3885913657SG003#027#

Goh, Jeremy <Jeremy.Goh@aig.com>

Wed 6/2/2021 2:48 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin,

TP video uploaded to Merimen.

Video shows TP was changing lane and collision caused the vehicle to be straighten.

Please proceed to do the necessary with the TPWS.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, June 2, 2021 12:49 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] AIG REF : 3885913657SG

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy

We refer to the above matter.

Both parties have given conflict version report.

OI reported that TP came out of parking position and collided onto left side of his vehicle.

TP reported that he turns out from taxi lot and going straight. OI from the right filter to his lane. He could not stop in time, left side of OI's vehicle collided onto right side of TP's vehicle.

Both parties do not have any video footage or substantial evidence.

We suggest resolving at equal liability to Workshop. However they do not agree to settle this case as equal liability due to reason below:

Based on the damaged, our taxi contact point is front right portion.

Your insured came from the right side and filtering into our taxi lane that causing this accident.

Kindly settle our claim as per BOLA 15.

However, we are of the view that it does not prove that our OI filter to TP's lane.

Kindly let us have your comments / instructions.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

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Re: ACCIDENT INVOLVING AAD2104-042 SHB 9711S & SKX 9866C ON 08/04/2021 *** CC3/AIG21004694/Kra3

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 6/2/2021 4:03 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

1 attachments (2 MB)

TP VIDEO.mp4;

WITHOUT PREJUDICE

Dear Wai Yin

We have your driver's video showing he was changing lane and collided with our insured and caused your driver's vehicle in straight position.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Tuesday, June 1, 2021 8:41 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: ACCIDENT INVOLVING AAD2104-042 SHB 9711S & SKX 9866C ON 08/04/2021 *** CC3/AIG21004694/Kra3

Without prejudice

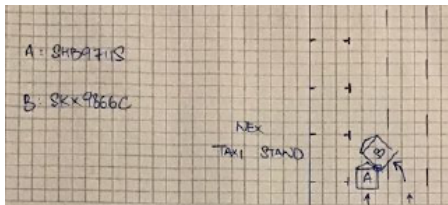
Dear Jaslin

We do not agreed to settle this case as equal liability, enclosed is damage photos for your attention.

Based on the damaged, our taxi contact point is front right portion.

Your insured came from the right side and filtering into our taxi lane that causing this accident.

Kindly settle our claim as per BOLA 15.



Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]
Sent: Monday, 31 May, 2021 10:59 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: Re: ACCIDENT INVOLVING AAD2104-042 SHB 9711S & SKX 9866C ON 08/04/2021 *** CC3/AIG21004694/Kra3

Without Prejudice

Dear Waiyin

We refer to your below email.

Please be informed that liability is unclear.

Kindly advise if there is any substantial evidence from your client. Otherwise, we should suggest resolving at equal liability.

Thank you.
Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Friday, May 28, 2021 9:15 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: ACCIDENT INVOLVING AAD2104-042 SHB 9711S & SKX 9866C ON 08/04/2021 *** CC3/AIG21004694/Kra3

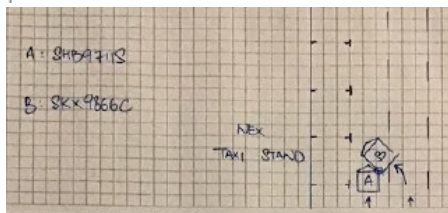
Without prejudice

Dear Jaslin

Video unable to capture the accident.

We enclosed is statement report for your investigation. Our driver was going straight position and your insured suddenly swerved lane from the right and collided onto our taxi.

I WAS STATIONARY MY VEHICLE AT SERANGOON NEX TAXI STAND . AFTER I PICKED UP MY PASSENGER , I TURNED OUT FROM MY TAXI LOT AND GOING STRAIGHT . SUDDENLY VEHICLE B DRIVING FROM MY RIGHT SIDE AND FILTERING INTO MY LANE , I CAN'T STOP IN TIME AND LEFT SIDE OF VEHICLE B COLLIDED ONTO RIGHT FRONT OF MY VEHICLE . NO INJURIES INVOLVED



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]
Sent: Thursday, 27 May, 2021 8:19 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SHB 9711S & SKX 9866C ON 08/04/2021 *** CC3/AIG21004694/Kra3

WITHOUT PREJUDICE

Dear Wai Yin

We refer to our email on 21/04/2021.

Please provide us a copy of accident video as stated in your client accident report for our viewing.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, April 30, 2021 10:14 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHB 9711S & SKX 9866C ON 08/04/2021 *** CC3/AIG21004694/Kra3

WITHOUT PREJUDICE

Dear Wai Yin

We refer to our email on 21/04/2021.

Please provide us a copy of accident video as stated in your client accident report for our viewing.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Wednesday, 21 April 2021 4:16 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

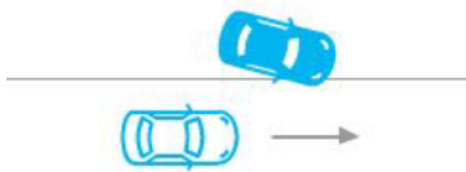
Subject: ACCIDENT INVOLVING SHB 9711S & SKX 9866C ON 08/04/2021 *** CC3/AIG21004694/Kra3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



R2000007325 Circumstances Of Accident
from his parking position and collide on my left side

Was going to stop at service road and before I could do so the taxi just came out

Please provide us a copy of accident video as stated in your client accident report for our viewing.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)