

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 28 June 2021 9:33 am
To: Fiona Shen
Cc: SUR; Huey Yon (LKKAUTO)
Subject: RE: Survey Report & Invoice of Vehicle SFP 1515U NTUC Ref: MT/1127713-002
Attachments: SFP1515U Adjustment 1.pdf; WhatsApp Image 2021-06-25 at 14.44.39 (2).jpeg; WhatsApp Image 2021-06-25 at 14.44.39 (1).jpeg; WhatsApp Image 2021-06-25 at 14.44.39.jpeg

Dear Fiona,

We have studied the photos at the accident scene and the photos taken during the survey and we are of the opinion that there are no difference between the 2 sets of photos.

However, we managed to renegotiate the repair cost with repairer and have come to a reduced repair cost of \$4700. (see attached of amendment report)

Hope the above clarified.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fiona Shen <fiona.shen@income.com.sg>
Sent: Friday, 25 June 2021 10:12 am
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Subject: RE: Survey Report & Invoice of Vehicle SFP 1515U NTUC Ref: MT/1127713-002

Dear Mdm

Is there any update on the case?

Thank you

Best Regards

Fiona Shen

Senior Claims Executive
Operations, Motor and Personal Lines

T: +65 6430 7923

From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Wednesday, 16 June 2021 4:47 PM
To: Fiona Shen <fiona.shen@income.com.sg>
Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: Survey Report & Invoice of Vehicle SFP 1515U NTUC Ref: MT/1127713-002

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Dear Fiona,

Thank you for the email.

We will check and revert to you.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fiona Shen <fiona.shen@income.com.sg>
Sent: Wednesday, 16 June 2021 4:30 pm
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Survey Report & Invoice of Vehicle SFP 1515U NTUC Ref: MT/1127713-002

Dear Sir/Mdm

We refer to the above case.

We would like to enquire if the damages of SFP1515U in the SAS report is consistent to the damages when it was being surveyed.

As attached is the photos in SFP1515U SAS report.

Thank you

Best Regards

Fiona Shen

Senior Claims Executive
Operations, Motor and Personal Lines

T: +65 6430 7923

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From: Huey Yon (LKKAuto) [<mailto:hueyyon@lkkauto.com>]
Sent: Friday, 11 June 2021 9:50 AM
To: ODsupport <ODsupport@income.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: Survey Report & Invoice of Vehicle SFP 1515U NTUC Ref: MT/1127713-002

Dear Sir / Madam,

Enclose Survey Report of SFP 1515U

Thanks & Regards,

Huey Yon | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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