

RE: [SEEK MANDATE] - LPC Ref: 20/21/21/VC05/024445 [Acc Inlv GBH7036K & YN6033X on 12/04/2021] // LKK Ref: CC4/LPC21004686/Ups3 [External General]

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 24/5/2021 9:27 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Saturday, 22 May 2021 12:46 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - LPC Ref: 20/21/21/VC05/024445 [Acc Inlv GBH7036K & YN6033X on 12/04/2021] // LKK Ref: CC4/LPC21004686/Ups3 [External General]

Your ref: **20/21/21/VC05/024445**

Our ref : CC4/LPC21004686/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN6033X(LONPAC)/ GBH7036K(TP) /OTHERS ON 12/04/2021

We refer to the above matter.

We have highlighted to your good office on 16/04/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 3 vehicles chain collision whereby our insured was the 2nd car. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "T K LEE AUTOMOTIVE PTE LTD" at **\$3,521.05(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,074.34	\$ 3,000.00
2. Loss of Rental (4days x \$150.00)w/GST	\$ 642.00	\$ 513.60 (4days x \$120)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 5,723.79	<u>\$ 3,521.05</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 22 April 2021 11:08 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Acc Inv GBH7036K & YN6033X on 12/04/2021 // LKK Ref: CC4/LPC21004686/Ups3 [External General]

YOUR REF: TBA

LKK REF: CC4/LPC21004686/Ups3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBH7036K on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 16 April 2021 2:20 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Acc Inv GBH7036K & YN6033X on 12/04/2021 // LKK Ref: CC4/LPC21004686/Ups3 [External General]

Lonpac External - General
Our Ref: 20/21/21/VC05/024445

Dear Hsiao Tong,

Attached copy of insured's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706
 [Email-Banner SG-400x70](#)

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 16 April 2021 12:05 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Acc Inv GBH7036K & YN6033X on 12/04/2021 [External General] // LKK Ref: CC4/LPC21004686/Ups3

Hi Gerald,

We refer to the above matter.

Kindly advise if OI GIA report is available by now as third party is chasing for liability clearance.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 13 April, 2021 12:02 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Acc Inlv GBH7036K & YN6033X on 12/04/2021 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 13 April, 2021 11:28 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Subject: FW: Acc Inlv GBH7036K & YN6033X on 12/04/2021 [External General]

Lonpac External - General

Our Ref: TBA

Dear Nivitha,

FYA. Our insured has not lodged the GIA report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706
 [Email-Banner_SG-400x70](#)

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From: tklee0247@gmail.com [<mailto:tklee0247@gmail.com>]
Sent: Tuesday, 13 April 2021 11:06 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Acc Inlv GBH7036K & YN6033X on 12/04/2021 [External General]

Hi Gerald,

We would like to choose LKK – Marcus Chua.

Please advise liability. Will forward you the accident report once we receive.

Thank You

Best Regards,
Sebastian

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 13 April 2021 10:39 am
To: 'tklee0247@gmail.com' <tklee0247@gmail.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Acc Inlv GBH7036K & YN6033X on 12/04/2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sebastien,

For future requests for PRI, please email to mt_claim@lonpac.com

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul –LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the GIA report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

 [Email-Banner_SG-400x70](#)

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From: tklee0247@gmail.com [<mailto:tklee0247@gmail.com>]

Sent: Tuesday, 13 April 2021 10:29 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Acc Inlv GBH7036K & YN6033X on 12/04/2021

Dear Gerald,

Our Ref : GBH 7036 K

Your Ref : YN 6033 Z

Please arrange survey as vehicle is IN workshop.

Please advise liability and let us have the surveyor list to choose from.

Thank You

Best Regards,

Sebastian

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay

Singapore 417883

Tel: 6509 5521

Fax: 6509 5523