

[SEEK MANDATE] - for GBG 6155 L // Accident on 12/04/2021 @ 16:20HR at along Yishun Avenue 8 involving Vehicle Number GBG 6155 L & GBB 3337 A [External Confidential]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 28/5/2021 12:16 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

📎 2 attachments (3 MB)

LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf;

Your ref: **TBA**

Our ref : CC4/LPC21004682/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB3337A(LONPAC)/ GBG6155L(TP) /OTHERS ON 12/04/2021

We refer to the above matter.

We have highlighted to your good office on 15/04/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 4 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"ZOOM AUTOWERKS PTE LTD"** at **\$16,027.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 56,765.34	\$ 13,800.00
2. Loss of Rental (17days x \$150.00)	\$ 2,550.00	\$ 2,040.00 (17days x \$120.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 180.00	\$ 180.00
Total	\$ 59,502.79	<u>\$ 16,027.45</u>

Surveyor recommended 15days for repair + 1Sunday + 1PRS = 17days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 12 May 2021 9:20 AM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Pre-Repair Inspection for GBG 6155 L // Accident on 12/04/2021 @ 16:20HR at along Yishun Avenue 8 involving Vehicle Number GBG 6155 L & GBB 3337 A [External Confidential]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 15 April, 2021 4:06 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Pre-Repair Inspection for GBG 6155 L // Accident on 12/04/2021 @ 16:20HR at along Yishun Avenue 8 involving Vehicle Number GBG 6155 L & GBB 3337 A [External Confidential]

Lonpac External - Confidential

Dear Summer

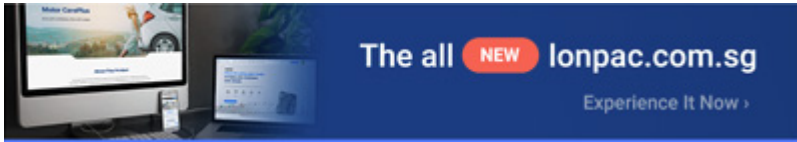
Please see attachment for a copy of our Insd's GIA report.

Thank you .

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 13 April 2021 2:57 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com; admin-a@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Pre-Repair Inspection for GBG 6155 L // Accident on 12/04/2021 @ 16:20HR at along Yishun Avenue 8 involving Vehicle Number GBG 6155 L & GBB 3337 A [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN
Sent: Tuesday, 13 April, 2021 2:13 PM
To: 'assignments@lkkauto.com'
Cc: MT_Claim_SG ; 'Summer (LKK Auto)'
Subject: FW: Pre-Repair Inspection for GBG 6155 L // Accident on 12/04/2021 @ 16:20HR at along Yishun Avenue 8 involving Vehicle Number GBG 6155 L & GBB 3337 A [External Confidential]

Lonpac External - Confidential

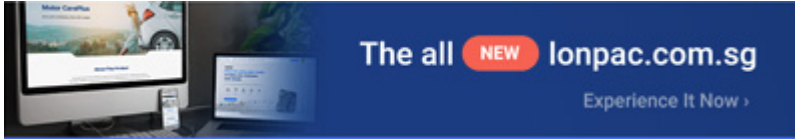
Our Ref: TBA

Dear Nivitha,

FYA. Insured has not lodged the GIA report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]
Sent: Tuesday, 13 April 2021 2:01 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: Pre-Repair Inspection for GBG 6155 L // Accident on 12/04/2021 @ 16:20HR at along Yishun Avenue 8 involving Vehicle Number GBG 6155 L & GBB 3337 A [External General]

Dear All,

Kindly arrange Marcus Chua.

On Tue, Apr 13, 2021, 13:32 GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Elin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul -LKK
10	Marcus Chua - LKK

Please let us hear from you within the next 2 working days.


Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

 [Email-Banner_SG-400x70](#)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]

Sent: Tuesday, 13 April 2021 1:24 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Pre-Repair Inspection for GBG 6155 L // Accident on 12/04/2021 @ 16:20HR at along Yishun Avenue 8 involving Vehicle Number GBG 6155 L & GBB 3337 A

Dear Sir/Madam,

We are instructed by Metro Builders Pte Ltd to notify you of a road traffic accident on 12/04/2021

at about 16:20R along Yishun Avenue 8 involving our client's vehicle registration number GBG 6155 L and vehicle registration number GBB 3337 A driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -