

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                                                                                       |                           |
|-------------|-------------------|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                                                                               | By                        |
| 1           | 13 Apr 2021 16:36 | <b>Clm Veh Model Changed</b>     |                                                                                                                                                                                                                                                       | [ ] Merimen Administrator |
| 2           | 13 Apr 2021 16:36 | <b>Clm Created</b>               | Reg No: SMR624B. Policy No: 1900258740. Acct Date: 2021/04/13. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:SC1A214D0002                                                          | [I] Merimen Administrator |
| 3           | 13 Apr 2021 16:38 | <b>Clm Registration Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                                                    | [ ] CELINE FONG           |
| 4           | 13 Apr 2021 16:38 | <b>Adj Clm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                                | [ ] CELINE FONG           |
| 5           | 13 Apr 2021 16:38 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                                    | [A] CELINE FONG           |
| 6           | 13 Apr 2021 16:38 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/04/22                                                                                                                                                                                                                | [A] CELINE FONG           |
| 7           | 13 Apr 2021 16:38 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                                                     | [A] CELINE FONG           |
| 8           | 13 Apr 2021 16:38 | <b>Clm Registration Modified</b> | Rep:1137->200066.                                                                                                                                                                                                                                     | [A] CELINE FONG           |
| 9           | 13 Apr 2021 16:38 | <b>Clm Veh Model Changed</b>     | (202779) MITSUBISHI OUTLANDER 2.0 (A).                                                                                                                                                                                                                | [A] CELINE FONG           |
| 10          | 13 Apr 2021 16:38 | <b>Adj Adjuster Assigned</b>     | [None] -> CHEN TSUE YEE                                                                                                                                                                                                                               | [A] CELINE FONG           |
| 11          | 14 Apr 2021 09:15 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                                                                       | [A] HUEY YON              |
| 12          | 14 Apr 2021 09:15 | <b>Insured Phone No Updated</b>  | [6597521516] -> [+656597521516]                                                                                                                                                                                                                       | [A] HUEY YON              |
| 13          | 14 Apr 2021 09:15 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                                                                               | [A] HUEY YON              |
| 14          | 14 Apr 2021 09:15 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2019/12/17.                                                                                                                                                                                                                         | [A] HUEY YON              |
| 15          | 14 Apr 2021 09:15 | <b>Clm Details Notified</b>      |                                                                                                                                                                                                                                                       | [A] HUEY YON              |
| 16          | 14 Apr 2021 09:42 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2021/04/22                                                                                                                                                                                                                | [A] DENISE TAY KWEE CHENG |
| 17          | 14 Apr 2021 09:42 | <b>Adj Mandate Request</b>       | Cur.Req:5791.49:DAMAGE CONSISTENT REPAIR COST ECNOMICAL                                                                                                                                                                                               | [A] DENISE TAY KWEE CHENG |
| 18          | 14 Apr 2021 11:34 | <b>Clm Registration Modified</b> | Init.Est.:>5,000 - 6,000. Excess: -> 300.00. Excess Waived: -> 300.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                                   | [I] Nadaraja, Deeban      |
| 19          | 14 Apr 2021 11:34 | <b>Label Added</b>               | (20226):Coverage Confirmed.                                                                                                                                                                                                                           | [A] Merimen Administrator |
| 20          | 14 Apr 2021 15:56 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/04/22. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair | [I] Lim, Kok-Chong        |
| 21          | 14 Apr 2021 15:56 | <b>Adj Mandate Set</b>           | Approved:4919.28:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.              | [I] Lim, Kok-Chong        |

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1   | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|---------|-------|--------|
| 2685964     | 14 Apr 2021 09:15:45 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMR624B |       | 11.00  |

