

RE: [EXTERNAL] - Accident involving SMS 3676 B & SLM 6993 J (grab)on 10/04/2021 (PRE-REPAIR SURVEY REQUEST)

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 4/13/2021 10:07 AM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Sundari Nagarajan - III' <sundari@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 13 April, 2021 9:19 AM

To: Claims Dept <claims_rar@bifrostauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@sg.msig-asia.com; claims <claims@bifrostauto.com>; Lucas Chow <assessment_ral@bifrostauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: RE: [EXTERNAL] - Accident involving SMS 3676 B & SLM 6993 J (grab)on 10/04/2021 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMS3676](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Claims Dept <claims_rar@bifrostable.com>

Sent: Monday, 12 April 2021 5:59 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: claims@sg.msiga.com; claims <claims@bifrostable.com>; Lucas Chow <assessment_ral@bifrostable.com>

Subject: Re: [EXTERNAL] - Accident involving SMS 3676 B & SLM 6993 J (grab) on 10/04/2021 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice,

Dear Sir/Ma'am

Please assign LKK to conduct the PRS.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237

On Mon, 12 Apr 2021 at 15:32, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Claims Dept <claims_rar@bifrotauto.com>

Sent: Monday, 12 April 2021 3:02 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; claims@sg.msig-asia.com

Cc: claims <claims@bifrotauto.com>; Lucas Chow <assessment_ral@bifrotauto.com>

Subject: [EXTERNAL] - Accident involving SMS 3676 B & SLM 6993 J on 10/04/2021 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, CHAN MUI FAI, to notify you of the aforesaid accident involving our client's vehicle SMS3676B and your insured's vehicle SLM6993J on 10/04/2021.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLM6993J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: IKHWAN (93290237)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 10/04/2021

PRS ARRANGEMENT (Date & Time) : 12/04/2021 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on

both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Claims Department
M: 93290237

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