

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 15 April 2021 5:55 PM  
**To:** Admin-D (LKKAUTO); shabir@tts.com.sg  
**Cc:** assignments; kavi@tts.com.sg; Kenneth Kong (LKKAUTO)  
**Subject:** RE: Survey Vehicle SGX 1530X

Dear Shabir,

This is a TP claim no authorisation will be given.

Please carry out the repair at your own discretion.

Kindly arrange before paint.

Best Regards,  
**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Thursday, 15 April 2021 1:19 PM  
**To:** shabir@tts.com.sg; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>; kavi@tts.com.sg; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>  
**Subject:** RE: Survey Vehicle SGX 1530X

Dear Sir / Mdm,

Thank you for your email.

Dear Veron,

Kindly assist.

Best Regards,  
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Shabir <[shabir@tts.com.sg](mailto:shabir@tts.com.sg)>  
**Sent:** Thursday, 15 April, 2021 12:32 PM

**To:** 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [kavi@tts.com.sg](mailto:kavi@tts.com.sg); [kennethkong@lkkauto.com](mailto:kennethkong@lkkauto.com)  
**Subject:** RE: Survey Vehicle SGX 1530X

Hi Summer,

Over at TTS Eurocars Pte Ltd, we do not carry out lump sum repairs unless repair works exceed the economical repair value.

Further to that, for us to carry out lump sum repairs, I will need your written instructions on the repair procedures and requirements clearly stating what items to be replace with new/ reconditioned/ repair. That will show that we are adhering to your guidelines and instructions.

Finally, your written instructions must also state that you will honour a 6 months warranty as per the law requirement in the future for any defects and TTS EUROCARS PTE LTD will once more carry out the repairs.

Thank You

Best Regards

*Mohamed Shabir*

After Sales Manager



We are committed to the preservation of the environment. Please print this email only if it is absolutely necessary.

TTS Motor Group Pte Ltd (Co Reg No: 198702999Z)

TTS Eurocars Pte Ltd (Co Reg No: 200413930H)

383 Sin Ming Drive TTS Centre Singapore 575717

Tel: (65) 6757 2622 Ext123 Fax: (65) 6741 1626

Email: [shabir@tts.com.sg](mailto:shabir@tts.com.sg) Website: [www.tts.com.sg](http://www.tts.com.sg)

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**From:** Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Tuesday, 13 April, 2021 2:38 PM

**To:** [kavi@tts.com.sg](mailto:kavi@tts.com.sg)

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [shabir@tts.com.sg](mailto:shabir@tts.com.sg)

**Subject:** RE: Survey Vehicle SGX 1530X

Dear Kavi,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kavi <[kavi@tts.com.sg](mailto:kavi@tts.com.sg)>  
**Sent:** Tuesday, 13 April, 2021 2:39 PM  
**To:** 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [shabir@tts.com.sg](mailto:shabir@tts.com.sg)  
**Subject:** RE: Survey Vehicle SGX 1530X

Dear Summer,

Then no choice. Please arrange for Kenneth to come over tomorrow at 2pm.

Estimate as attached.

Regards,  
*Ms. Kavi*  
Motor Claims Officer

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**From:** Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** 13 April, 2021 2:28 PM  
**To:** [kavi@tts.com.sg](mailto:kavi@tts.com.sg)  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [shabir@tts.com.sg](mailto:shabir@tts.com.sg)  
**Subject:** RE: Survey Vehicle SGX 1530X

Dear Kavi,

Noted with thanks.

I will arrange Kenneth, Marcus full appointment already thanks.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kavi <[kavi@tts.com.sg](mailto:kavi@tts.com.sg)>  
**Sent:** Tuesday, 13 April, 2021 2:09 PM  
**To:** 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [shabir@tts.com.sg](mailto:shabir@tts.com.sg)  
**Subject:** RE: Survey Vehicle SGX 1530X

Dear Summer,

Not in workshop, arranged with customer for Wednesday (14.04.21) at 2pm.

Please send Marcus Chua as requested.

Thank you.

Regards,  
*Ms. Kavi*  
Motor Claims Officer

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**From:** Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** 13 April, 2021 1:55 PM

**To:** [kavi@tts.com.sg](mailto:kavi@tts.com.sg)

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** Survey Vehicle SGX 1530X

Dear Kavi,

Is the vehicle SGX 1530X in the workshop?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

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