

## Veron Chen (LKKAUTO)

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 15 April 2021 2:44 PM  
**To:** Veron Chen (LKKAUTO); Admin-D (LKKAUTO); GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; assignments; SUR  
**Subject:** RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMY 9699P AND XD 7965P ON 12TH APRIL 2021 AT ABOUT 1430 HRS [2104-7099 (GF)(PD) Our Ref: 20/21/21/VC05/024444 [External General]

## Lonpac External - General

Dear Veron

Please see our claim ref. above.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, 15 April 2021 2:42 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMY 9699P AND XD 7965P ON 12TH APRIL 2021 AT ABOUT 1430 HRS [2104-7099 (GF)(PD)] [External General]

Dear Gerald,

Kindly assist to provide the claim number.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 13 April 2021 1:59 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMY 9699P AND XD 7965P ON 12TH APRIL 2021 AT ABOUT 1430 HRS [2104-7099 (GF)(PD)] [External General]

Dear Gerald,

Kindly assist to provide the claim number.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

---

---

**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** 13 April, 2021 1:41 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>  
**Subject:** RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMY 9699P AND XD 7965P ON 12TH APRIL 2021 AT ABOUT 1430 HRS [2104-7099 (GF)(PD)] [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 13 April, 2021 1:14 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Summer (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Kitty Tan' <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>  
**Subject:** FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMY 9699P AND XD 7965P ON 12TH APRIL 2021 AT ABOUT 1430 HRS [2104-7099 (GF)(PD)] [External General]

## Lonpac External - General

Our Ref: TBA

Dear Nivitha/Summer,

FYA. Our insured has not lodged the GIA report.

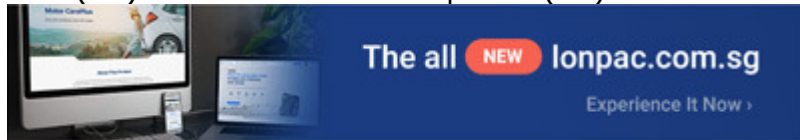
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

---

**From:** Kitty Tan [[mailto:kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)]

**Sent:** Tuesday, 13 April 2021 1:03 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMY 9699P AND XD 7965P ON 12TH APRIL 2021 AT ABOUT 1430 HRS [2104-7099 (GF)(PD)] [External General]

Dear Sirs,

We refer to your email dated 13 April 2021.

We write to inform that our client will be appointing her own Surveyors.

In this respect, please arrange your surveyors to contact Mr Derek of Gforce AutoTech Private Limited at mobile no. 91391448 for a pre-repair survey of our client's vehicle located at 10 Kaki Bukit Road 2 #01-34 First East Centre Singapore 417868.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

---

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** 13 April, 2021 12:59 PM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMY 9699P AND XD 7965P ON 12TH APRIL 2021 AT ABOUT 1430 HRS [2104-7099 (GF)(PD)] [External General]

## Lonpac External - General

WITHOUT PREJUDICE

Our ref: TBA

Dear Kitty,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the GIA report.

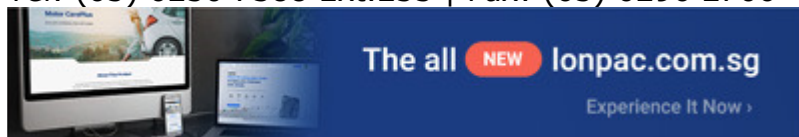
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

---

**From:** Kitty Tan [[mailto:kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)]

**Sent:** Tuesday, 13 April 2021 12:34 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMY 9699P AND XD 7965P ON 12TH APRIL 2021 AT ABOUT 1430 HRS [2104-7099 (GF)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SMY 9699P.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. XD 7965P at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair her vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA and police report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop : **Gforce AutoTech Private Limited**

Address : 10 Kaki Bukit Road 2 #01-34 First East Centre Singapore 417868

Contact : Mr. Derek Mobile no. 91391448

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com) | w [www.rssolomon.com](http://www.rssolomon.com)

---

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

---

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---