

 Service Request Details

|              |                                                                                                             |
|--------------|-------------------------------------------------------------------------------------------------------------|
| Claim        | <a href="#">S1M037PN</a>                                                                                    |
| Reference    | CC4/ASM21004660/Kga3q2<br> |
| Loss Date    | 9 April 2021                                                                                                |
| Vendor Name  | LKK AUTO CONSULTANTS<br>PTE LTD (TP)                                                                        |
| Type of Loss | Third Party Vehicle Damage                                                                                  |
| Report Date  | 12 Apr 2021 4:02:00 PM                                                                                      |
| Request Date | 13 April 2021                                                                                               |
| Due Date     |                                                                                                             |
| Services     | Pre-Repair Survey                                                                                           |

### Actions

Next Step

Wait for: Approve invoice

Add Invoice

Vehicle Information

|                |            |
|----------------|------------|
| Incident       | SLE5422P   |
| Vehicle        |            |
| Registration # |            |
| Make           | TPVD Mazda |
| Model          | 5          |

Service Address

, , ,

Primary Contact/Insured

COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE, 575717, Singapore  
65551188

Claim Handler

CHAN Kian Chuan  
68805444  
kianchuan.chan@axa.com.sg

Additional Instructions

Messages5

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Documents

Already Attached

| NAME                                                                                                                                                                                                                              |       | DATE UPLOADED |              |               |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|---------------|--------------|---------------|
| NAME                                                                                                                                                                                                                              | TYPE  | SUBTYPE       | AUTHOR       | DATE UPLOADED |
|  S1M037PN_[TP REF:SLE5422P] _Accident Involving SHB6639M NO & SLE5422P_along_Upper Boon Keng Rd Singapore on 09/04/2021 09:00_PersonalAutoLine | Other | Other         | do not reply |               |

| NAME                                                                                                                                                                                                                                                      | TYPE                       | SUBTYPE                          | AUTHOR                                  | DATE<br>UPLOADED      |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------------|-----------------------------------------|-----------------------|
|  <a href="#">SKETCH.png.PNG</a>                                                                                                                                          | Other                      | Other                            | do not reply                            |                       |
|  <a href="#">S1M037PN_[CTPL-Reported - SLE5422P] _Accident Involving SHB6639M &amp; SLE5422P_along_Upper Boon Keng Rd Singapore on 09/04/2021 09:00 PersonalAutoLine</a> | Other                      | Other                            | do not reply                            |                       |
|  <a href="#">ASM-LKKInvoice1 -AC2106963.pdf.pdf</a>                                                                                                                      | Email Sent                 | Surveyor/<br>Assessor<br>expense | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 11<br>October<br>2021 |
|  <a href="#">RENTAL RECEIPT.pdf.pdf</a>                                                                                                                                  | Forms / Claim<br>Documents | Others                           | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 11<br>October<br>2021 |
|  <a href="#">LTA SEARCH.pdf.pdf</a>                                                                                                                                    | Forms / Claim<br>Documents | Others                           | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 11<br>October<br>2021 |
|  <a href="#">LKKInspection.pdf.pdf</a>                                                                                                                                 | Forms / Claim<br>Documents | Others                           | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 11<br>October<br>2021 |

| NAME                                                                                                                                                | TYPE                    | SUBTYPE                                | AUTHOR                                  | DATE<br>UPLOADED      |
|-----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|----------------------------------------|-----------------------------------------|-----------------------|
|  <a href="#">LKKAdjustment1a.pdf.pdf</a>                           | Forms / Claim Documents | Others                                 | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 11<br>October<br>2021 |
|  <a href="#">PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf.pdf</a> | Forms / Claim Documents | Satisfaction<br>/ Discharge<br>Voucher | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 11<br>October<br>2021 |
|  <a href="#">AUTHORISATION TO ACT FORM.pdf.pdf</a>                 | Forms / Claim Documents | POA /<br>Authority<br>Letter           | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 11<br>October<br>2021 |
|  <a href="#">WHEEL ALIGNMENT REPORT.pdf.pdf</a>                    | Reports &<br>Statement  | Others                                 | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 6 August<br>2021      |
|  <a href="#">TP FINAL EST LIST.pdf.pdf</a>                       | Reports &<br>Statement  | Others                                 | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 5 August<br>2021      |
|  <a href="#">LKK RESURVEY PHOTO.pdf.pdf</a>                      | Reports &<br>Statement  | Others                                 | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 5 August<br>2021      |

| NAME                                                                                                                                  | TYPE                   | SUBTYPE | AUTHOR                                  | DATE<br>UPLOADED |
|---------------------------------------------------------------------------------------------------------------------------------------|------------------------|---------|-----------------------------------------|------------------|
|  <a href="#">MANDATE IA DD 05082021.pdf.pdf</a>      | Reports &<br>Statement | Others  | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 5 August<br>2021 |
|  <a href="#">PARF_COE Rebate Enquiry (4).pdf.pdf</a> | Reports &<br>Statement | Others  | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 5 August<br>2021 |
|  <a href="#">TP LOD.pdf.pdf</a>                      | Reports &<br>Statement | Others  | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 5 August<br>2021 |
|  <a href="#">LKK RESURVEY PHOTO 2.pdf.pdf</a>        | Reports &<br>Statement | Others  | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 5 August<br>2021 |
|  <a href="#">LKK SURVEY PHOTO.pdf.pdf</a>          | Reports &<br>Statement | Others  | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 5 August<br>2021 |
|  <a href="#">OI VIDEO.mp4</a>                      | Evidence               | Videos  | CHAN Kian<br>Chuan                      | 3 August<br>2021 |

| NAME                                                                                                                                                                                   | TYPE                       | SUBTYPE                | AUTHOR                                  | DATE<br>UPLOADED |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------|-----------------------------------------|------------------|
|  <a href="#">LKK SURVEY PHOTO.pdf.pdf</a>                                                             | Forms / Claim Documents    | Others                 | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 15 April<br>2021 |
|  <a href="#">TP - IA.pdf.pdf</a>                                                                      | Forms / Claim Documents    | Assessment             | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 15 April<br>2021 |
|  <a href="#">TP ESTIMATE - MARKED.pdf.pdf</a>                                                         | Reports & Statement        | Estimate / Quotation   | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 15 April<br>2021 |
|  <a href="#">SURVEYOR APPOINTED.msg.msg</a>                                                           | Letters and Correspondence | Workshop               | VISHNU<br>BATHAM<br>Shekhar             | 13 April<br>2021 |
|  <a href="#">Service appointment in Vendor Portal claim S1M037PN for vehicle SLE5422P.html.html</a> | Email Sent                 |                        | VISHNU<br>BATHAM<br>Shekhar             | 13 April<br>2021 |
|  <a href="#">OID - Status of Driving Licence - VALID.pdf.pdf</a>                                    | Forms / Claim Documents    | Driver's License / IDP | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 13 April<br>2021 |

| NAME                                                                                                                               | TYPE                          | SUBTYPE                        | AUTHOR                        | DATE<br>UPLOADED |
|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|--------------------------------|-------------------------------|------------------|
|  <a href="#">LIST OF SURVEYOR.msg.msg</a>         | Letters and<br>Correspondence | Others                         | NIKAM<br>Santosh<br>Pandurang | 12 April<br>2021 |
|  <a href="#">EMAIL TO PH.msg.msg</a>              | Letters and<br>Correspondence | Policy<br>Holders /<br>Insured | NIKAM<br>Santosh<br>Pandurang | 12 April<br>2021 |
|  <a href="#">EMAIL FROM WS FOR TP REG.msg.msg</a> | Letters and<br>Correspondence | Others                         | NIKAM<br>Santosh<br>Pandurang | 12 April<br>2021 |
|  <a href="#">SLE5422P TP GIA.pdf.pdf</a>          | Reports &<br>Statement        | GIA Report                     | NIKAM<br>Santosh<br>Pandurang | 12 April<br>2021 |
|  <a href="#">SHB6639M INSD GIA.pdf.pdf</a>      | Reports &<br>Statement        | GIA Report                     | NIKAM<br>Santosh<br>Pandurang | 12 April<br>2021 |
|  <a href="#">EMAIL FROM WS.pdf.pdf</a>          | Letters and<br>Correspondence | Others                         | NIKAM<br>Santosh<br>Pandurang | 12 April<br>2021 |

| NAME                                                                                                                            | TYPE                   | SUBTYPE               | AUTHOR                   | DATE<br>UPLOADED |
|---------------------------------------------------------------------------------------------------------------------------------|------------------------|-----------------------|--------------------------|------------------|
|  <a href="#">SJ0421490009-SHB6639M.pdf.pdf</a> | Reports &<br>Statement | Accident<br>statement | ILHAM<br>Luqman<br>Hakim | 12 April<br>2021 |