

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Wednesday, 14 April 2021 1:03 PM  
**To:** Admin-D (LKKAuto); 'Ye, Yong Kang Melvin'; assignments; SUR  
**Cc:** 'Choo, Thelma'; 'Teo, Grace'  
**Subject:** RE: Ref : CMTD2101124/THE RE: SMR1944X ARRANGE PRI

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMR 1944X on 13/4/21.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 13 April 2021 9:53 AM  
**To:** 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>  
**Subject:** RE: Ref : CMTD2101124/THE RE: SMR1944X ARRANGE PRI

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Sent:** Tuesday, 13 April, 2021 9:19 AM  
**To:** Ace Autolution <admin@aceauto.com.sg>; assignments <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

**Cc:** Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

**Subject:** RE: Ref : CMTD2101124/THE RE: SMR1944X ARRANGE PRI

Without Prejudice

Dear Anna,

We refer to your email and we will appoint LKK Auto to conduct the survey on a without Prejudice Basis.

Dear LKK,

Please make arrangement to conduct survey for SMR1944X on a without Prejudice Basis by either Marcus or Kenneth.

Please revert with your preliminary report upon completion of survey to my colleague, Thelma.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

**Melvin Ye**

**Claims Division**

**D:** 6322 4667 | **T:** 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Ace Autolution <[admin@aceauto.com.sg](mailto:admin@aceauto.com.sg)>

**Sent:** Monday, April 12, 2021 5:45 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** Re: Ref : CMTD2101124/THE RE: SMR1944X ARRANGE PRI

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam ,

We would like to choose Lkk Auto Consultants Pte Ltd .

Thank you .

Regards ,

Anna

**ACE AUTOLUTION PTE LTD**

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134

On Mon, Apr 12, 2021 at 2:31 PM Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference : CMTD2101124/THE

**Without Prejudice**

Date: 12/04/2021

**Attention:**

**ACE AUTOLUTION PTE LTD**

Dear Anna,

**ACCIDENT INVOLVING SMR1944X & FBR3958Z ON 09.04.2021**

We refer to your Notice of Accident dated 12/04/2021.

Please be informed that Ms Thelma Choo is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	LKK Auto Consultants	Kenneth Kong	
		Marcus Chua	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards  
**Melvin Ye**

**Claims Division**  
D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Ace Autolution <[admin@aceauto.com.sg](mailto:admin@aceauto.com.sg)>  
**Sent:** Monday, April 12, 2021 11:26 AM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** SMR1944X ARRANGE PRI

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam ,

Please take noted the attached file for your reference .

Thank you .

Regards ,

Anna

ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134