Re: SURVEY ASSESSMENT - D21001128MFBP/1

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 10/22/2021 5:00 PM

To: RACHELWU@MSFIRSTCAPITAL.COM.SG < RACHELWU@MSFIRSTCAPITAL.COM.SG >

Cc: Admin A <admin-a@lkkauto.com>

2 attachments (824 KB)

TP ESTIMATED MARKED FINAL.pdf; Preliminary Advice.pdf;

Dear Rachel.

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com> Sent: Tuesday, April 13, 2021 3:58 PM

To: RACHELWU@MSFIRSTCAPITAL.COM.SG < RACHELWU@MSFIRSTCAPITAL.COM.SG > Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Re: SURVEY ASSESSMENT - D21001128MFBP/1

YOUR REF: D21001128MFBP LKK REF: CC6/FCI21004631/Ars3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SMJ 4647B at M/s XIN HUA WORKSHOP PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, April 13, 2021 12:33 PM

To: 'Claim Workflow System' < cwsmotorclaims@msfirstcapital.com.sg>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG < RACHELWU@MSFIRSTCAPITAL.COM.SG >

Subject: RE: SURVEY ASSESSMENT - D21001128MFBP/1

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 13 April, 2021 11:33 AM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D21001128MFBP/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team

Claim Workflow System **Motor Claims Department** MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.