



Exceptional Journeys

Surveyor : STEVE LKK
Claim : AIG OD
DOA : 09.04.2021
Emailed : 25.06.2021, 11.30am
Date Survey : 13.04.2021

VEHICLE NO : SMS 9674 S
MODEL : CITROEN C5 AIRCROSS 1.6
WIP : 16398

Material	:	\$	<u>12,591.20</u>
Labour	:	\$	<u>6,775.00</u>
Sub-Total	:	\$	<u>19,366.20</u>
	:	\$	<u>-</u>
Less Excess	:	\$	<u>300.00</u>
Total	:	\$	<u>19,066.20</u>
GST 7%	:	\$	<u>1,334.63</u>
Grand Total	:	\$	<u>20,400.83</u>
Finalise By/Date	:	<u>LOI / 25/06/2021</u>	

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☐ REPAIR TOOK 0 WORKING DAYS + 0 Days (0) Weekends
+ 0 Days (0) Public Holiday
TOTAL DAYS REPAIR TOOK = 0

☐ TP claim _____

☐ Claim GIA / LTA fee _____

☐ Claim Loss of ☐ Use / ☐ Rental

☐ Claim Medical Fee / Others _____

☐ Third Party Report - _____

PRO-FORMA INVOICE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address				Owner Name & Vehicle Info			
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1000				Cust No/Name	FCV01885/ONG POH KIM		
				Reg No/Reg Date	SMS9674S / 24/03/2020		
				Date In/Mileage	14/04/2021/ 13314		
				Chassis/Package	VR7A45GFRKL097282 /#		
				Engine No	10FKBA2586146		
				Make/Model	CIT/C5 AIRCROSS 1.6 PURETECH 180 S&S EAT		
				Colour/Trim	M09 PERLA NERA/ RED/ OXF CUIR CLAUDIA/TI		
							
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
FAX00001	Credit	22/06/2021/ 12:10	BLE	260 / AiTing	16398	0	
Description of Goods / Services					Qty	Unit Price	Disc% Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE FRONT BUMPER, BONNET, LH FRONT FENDER, RH FRONT FENDER, FRONT SUPPORT PANEL, REPAIR LH FRONT DOOR & RH FRONT DOOR, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME							✓ 2500.00
E PNT98000 RESPRAY ON FRONT BUMPER, BONNET, LH FRONT FENDER, RH FRONT FENDER, LH FRONT DOOR, RH FRONT DOOR, AND ALL OTHER AFFECTED AREAS TO THE SAME							✓ 2280.00
A 25000001 VACUUM & TOP UP A/COND GAS							✓ 550.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM & ADJUST HEADLAMP AIM							✓ 50.00
A 10028901 CONDUCT DIAGNOSTIC CHECK AND CLEAR TROUBLE CODE							✓ 225.00
M SUNDRY APPLY ANTI CORROSION ON AFFECTED AREAS							? 80.00
M SUNDRY SUPPLY BODY PANEL SEALANT							✓ 60.00
M SUNDRY APPLY ZERTONA PAINT PROTECTION ON AFFECTED AREAS							? 480.00
M SUNDRY SUNDRIES							✓ 20.00
E PNT88000 REMOVE & REINSTALL A/COND CONDENSER & RADIATOR TO FACILITATE REPAIR							✓ 100.00
S SPECIALISTJOB SUPPLY & REPLACE FRONT LICENSE PLATE WITH FRAME							✓ 50.00
X EXC EXCESS							-300.00
E PNT98000 RESPRAY ON BOTH FRONT FENDER APRON → <i>Supp.</i>							380.00
X	FRONT BUMPER				1.00	✓ 1488.00	20.00 1190.40
X	FR BMPR GRILLE				1.00	✓ 809.00	20.00 647.20

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

PRO-FORMA INVOICE

Company Reg No. 200609327M
 GST Reg No. MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1000	Cust No/Name FCV01885/ONG POH KIM Reg No/Reg Date SMS9674S / 24/03/2020 Date In/Mileage 14/04/2021/ 13314 Chassis/Package VR7A45GFRKL097282 /# Engine No 10FKBA2586146 Make/Model CIT/C5 AIRCROSS 1.6 PURETECH 180 S&S EAT Colour/Trim M09 PERLA NERA/ RED/ OXF CUIR CLAUDIA/TI

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
FAX00001	Credit	22/06/2021/ 12:10	BLE	260 / AiTing	16398	0		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
X	BRACKET SET				1.00	108.00	20.00	86.40
X	FINISHER BUMPER				1.00	92.00	20.00	73.60
X	FR BMPR GRILLE CENT				1.00	131.00	20.00	104.80
X	FR BMPR GRILLE LAT				1.00	147.00	20.00	117.60
X	FINISHER BUMPER LAT				1.00	182.00	20.00	145.60
X	FINISHER BUMPER				1.00	115.00	20.00	92.00
X	FR BMPR GRILLE INF				1.00	229.00	20.00	183.20
X	BUMPER ABSORBER				1.00	155.00	20.00	124.00
X	BRACKET SET				1.00	108.00	20.00	86.40
X	RECESS DOOR				1.00	80.00	20.00	64.00
X	BUMPER ABSORBER				1.00	495.00	20.00	396.00
X	FIXING STUD				1.00	36.00	20.00	28.80
X	FACE CROSSMEMBR SUP				1.00	199.00	20.00	159.20
X	FRONT WING LH ASSY				1.00	535.00	20.00	428.00
X	FRONT WING RH ASSY				1.00	535.00	20.00	428.00
X	WING MOULDING LH AILES AVANT				1.00	213.00	20.00	170.40
X	WING MOULDING RH AILES AVANT				1.00	213.00	20.00	170.40
X	ENGINE BONNET ASSY				1.00	1351.00	20.00	1080.80
X	SOUND PROOFING				1.00	290.00	20.00	232.00
X	HEADLIGHT ASSY LH				1.00	685.00	20.00	548.00
X	HEADLIGHT ASSY RH				1.00	685.00	20.00	548.00
X	HDLIGHT SUPPORT LH COMPLEMENTA				1.00	72.00	20.00	57.60
X	HDLIGHT SUPPORT RH COMPLEMENTA				1.00	72.00	20.00	57.60
X	LIGHT MOULDING LH AV				1.00	89.00	20.00	71.20
X	LIGHT MOULDING RH AV				1.00	89.00	20.00	71.20
X	CONDENSER				1.00	907.00	20.00	725.60
X	RADIATOR NEW				1.00	649.00	20.00	519.20
X	AIR INTK GRILLE LH				1.00	197.00	20.00	157.60
X	BUMPER BRACKET				1.00	339.00	20.00	271.20
X	AIR BULKHEAD LH				1.00	137.00	20.00	109.60
X	AIR BULKHEAD RH				1.00	137.00	20.00	109.60
X	FRONT LIGHT LH				1.00	642.00	20.00	513.60
X	WDSCRN MOULDING RH				1.00	289.00	20.00	231.20

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Invoice Name & Address	Owner Name & Vehicle Info
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Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
FAX00001	Credit	22/06/2021/ 12:10	BLE	260 / AiTing	16398	0

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X WDSRN MOULDING LH	1.00	289.00	20.00	231.20
X DRIP MOULDING RH	1.00	58.00	20.00	46.40
X DRIP MOULDING LH	1.00	58.00	20.00	46.40
X CONDENSER	1.00	1165.00	20.00	932.00
X MOTOR-DRIVN FAN	1.00	716.00	20.00	572.80
X COOLING LIQUID DRUM 2L PAE -35	2.00	24.00	20.00	38.40
X REAR DUCT	1.00	166.00	20.00	132.80
X FRONT LIGHT RH	1.00	642.00	20.00	513.60
X DEFLECTOR	1.00	97.00	20.00	77.60

Z TEXT
 AIG OD CLAIM
 DOA : 09.04.21
 SURVEYOR STEVE LKK 13.04.21
 POLICY NO : 2070053281

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	12,591.20	Nett	19,066.20
Labour	6,085.00	7% GST on	1334.63
Standard Menu	0.00		
Specialist Job	50.00	Total Payable	20,400.83
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	340.00	Total Due	20,400.83
Total(w/o GST)	19,066.20		

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INSURANCE CO. : **AIG**

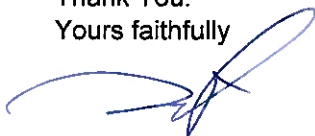
Supplementary Parts For Registration No.: **SMS 9674 S**

<u>Parts</u>	<u>Cost (\$)</u>
1 Bumper Bracket	339.00
2 Air bulkhead LH	137.00
3 Air bulkhead RH	137.00
4 Front light LH	642.00
5 Wdscrn Moulding RH	289.00
6 Wdscrn moulding LH	289.00
7 Drip Moulding RH	58.00
8 Drip Moulding LH	58.00
9 Condenser	1,165.00
10 Cooling liquid drum 3L PAE -35 (x2)	48.00
11 Rear duct	166.00
12 Front light RH	642.00
13 Deflector	97.00

Total Labour	4,067.00
Less Discount 20%	813.40
Total after discount	3,253.60

<u>Labour</u>	<u>Cost (\$)</u>
1 Respray on both front fender apron	380.00
Total Labour	380.00
Taxable amount	3,633.60
7% GST	254.35
Grand total	<u>\$ 3,887.95</u>

Thank You.
Yours faithfully



LOI AI TING
SENIOR OFFICER - ADMIN
CITROEN SERVICE CENTRE
DID : 6568 4556 / 6568 4501
FAX : 6567 5258 / 6565 1240

CAR NO: SMS 9674S

WIP: 16398

(ADDITIONAL PARTS CHANGE)

S/NO	PARTS NAME	? / SUPP	CSA SIGN	PHOTO TAKEN	REMARKS
4 1	FRT BUMPER GRILLE (LAT) de	? / SUPP			16 384 95380 ✓
5 2	BUMPER BRKT SET New	? / SUPP			16 384 95180 ✓
6 3	ASSY FINISHER BUMPER ne	? / SUPP			16 384 95280 ✓
7 4	FRT BUMPER GRILLE (CENT) con	? / SUPP			98 267 488 XT ✓
17 5	FR BUMPER AIR VENTILAT PR DUCT con	? / SUPP			98 333 98380
21 6	BUMPER BRKT con	? / SUPP			98173 521XT ✓
116 7	BUMPER BRKT SET ne	? / SUPP			16 384 95880 ✓
119 8	BUMPER- PLUG sca	? / SUPP			98178 381 XT ✓
4 9	AIR ANTI- RECYCLING BULKHEAD LH con	? / SUPP			98177 43480 ✓
4 10	IL IL IL RH con	? / SUPP			98177 35480 ✓
1 11	HL LH con con	? / SUPP			9822187280 ✓
1 12	HL RH con con	? / SUPP			9822187480 ✓
3 13	FRT LIGHT RH de	? / SUPP			98 34804480
3 14	FRT LIGHT LH de	? / SUPP			98 348 04680 ✓
1 15	RADIATOR con	? / SUPP			96 787 11180 ✓
8 16	WS MLDG RH cut	? / SUPP			98172 071 XT ✓
8 17	WS MLDG LH cut	? / SUPP			98 172073 XT ✓
18	AIR CLEANER con	? / SUPP			98 140 06180
19	TRIM LH cut	? / SUPP			981720 06180 5677
20	TRIM RH cut	? / SUPP			9817205577

ENG. MOTOR DRIVEN - FAN } Edwin
COOLANT

DATE	TAKEN BY

MODEL: AIRCROSS

SURVEYOR: STEVE

RE-SPRAY BOTH INNER WHEELHOUSE PNL \$ 380.00

✓ Steve 18/6/21



*Don't miss 84396743
After usey DIAGNOSTIC to Page
is all the good (ok)*

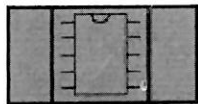
Test drive check all

*Condition.
by Q.C Test drive*

Global test
Expert/Global test
Vehicle\menu_tgref.s : 81_02

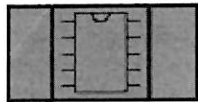
FAMILY NO.		CONTROL UNIT
	Built-in systems interface	BSI2010_EV
	Engine management ECU	CMM_MG1CS042
	Automatic or piloted manual gearbox	<i>✱ ECU not recognised</i> Down-grade mode: this information is not guaranteed
	Sequential gear lever	ESM
	Power steering	DAE_BVH2
	Anti-lock Braking System (ABS) or Electronic Stability Program (ESP)	ESP90
	Battery charge status control unit	BECB_GEN2
	Instrument panel	CIROCCO
	Controls under the steering wheel	<i>✱ ECU not recognised</i> Down-grade mode: this information is not guaranteed
	Controls on the steering wheel / integral controls steering wheel	VCI
	Multifunction control panel	FMUX
	Airbags and pretensioners ECU	RBG_SPEED_UDS
	Seat belt not fastened warning lights unit	TNB_2010

	Windscreen wiper	ESV
	Rain and brightness sensor	CDPL_UDS_HELLA
	Multifunction video camera (CMF)	CVM_3
	Parking assistance	AAS_UDS
	Touch screen	✱ EMF_DGT_LVDS_BD <i>Important, ECU present on the vehicle but configured absent</i>
	Telematic unit (RTx) or audio- navigation	RCC
	Control of the telematic unit	✱ CRT_UDS_KOSTAL <i>Important, ECU present on the vehicle but configured absent</i>
	Driver's door module	PDPC_UDS
	Motorised Boot Unit	VERINS_MOTORISES
	Hands full access ECU, right-hand side or rear	BAAST
	Air conditioning	✱ BCC <i>Important, ECU present on the vehicle but configured absent</i>
	Additional heating	Communication error
	Electric steering lock	AVE
	Diesel additive pump	Not present
	Urea ECU	Not present
	Electric machine management ECU	Not present



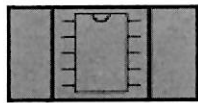
Electrical brake servo master cylinder

Not present



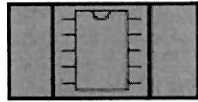
Traction battery ECU

Not present



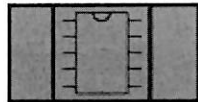
On-board charger / direct voltage transformer assembly

Not present



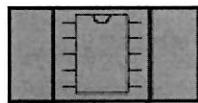
Electric/hybrid drive train supervisor ECU

Not present



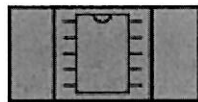
Ancillaries battery 1 switch

Not present



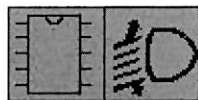
Ancillaries battery 2 switch

Not present



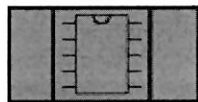
Voltage maintaining device

Not present



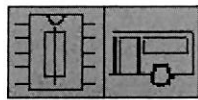
Dynamic headlamp height adjuster

Not present



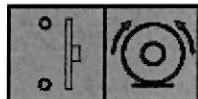
Pedestrian horn

Not present



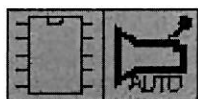
Trailer relay unit

Not present



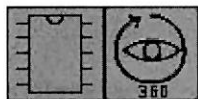
Traction control mode selector

Not present



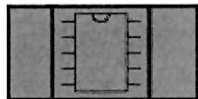
Automatic gearbox electric control ECU

Not present



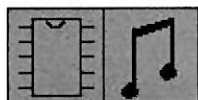
Panoramic visual assistance ECU

Not present



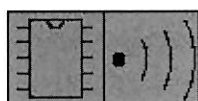
Vehicle Distance Assistance

Not present



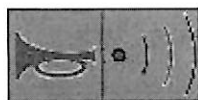
Service module / Independent telematic unit

Not present



Anti-theft alarm

Not present



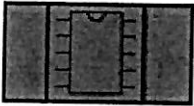
Intrusion alarm siren

Not present



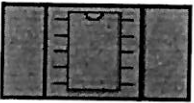
Air con compressor

Not present



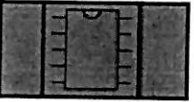
Electric coolant heater

Not present



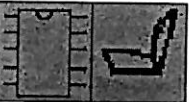
***Front left seat heated pads and
ventilation regulation ECU***

Not present



***Front right seat heated pads and
ventilation regulation ECU***

Not present



Driver's seat comfort ECU

Not present



***Driver's seat pneumatic functions
ECU***

Not present



***Passenger's seat pneumatic
functions ECU***

Not present

Help