

Asher Sng (LKKAUTO)

From: Focus Auto Pte Ltd <claims@focusauto.com.sg>
Sent: Friday, 13 August 2021 5:39 PM
To: Asher Sng (LKKAUTO)
Cc: focus.autopteltd@yahoo.com.sg
Subject: YOUR REF : SLM 4681 Y // OUR REF : SLN 2792 T - CASE CLOSED

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher

As per our tele-conversation a while ago, we regret to inform you the client has no intention to repair the vehicle in our workshop.

Hence, we will be closing this case at our end.

Kindly proceed to do so as well.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 17 August 2021 11:10 AM
To: Zuhaidah Samsuri
Subject: Your ref : MFL2021D0001322 // ACCIDENT INVOLVING SLM 4681Y & SLN 2792T ON 27/03/2021

Your ref : MFL2021D0001322
Our ref : CC4/GRB21004612/es3

Hi Aida,

ACCIDENT INVOLVING SLM 4681Y & SLN 2792T ON 27/03/2021

We refer to the above matter.

Please be informed that repairer inform claimant did not return to the workshop for survey/ repair till date.

In view on the above we will process to cancel the case without bill.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.