

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6766Z/VC
Your Ref: YN3392D

WITHOUT PREJUDICE

2 June 2021

(By Email only)

Attn: The Motor Claims Department
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHC6766Z AND YN3392D ALONG LORONG 2 TOA PAYOH ON 10.04.2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6766Z**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **YN3392D** at the material time of the accident with the driver of our client's vehicle, **MR KOH SOO PUNG**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **YN3392D**, our client's vehicle was damaged and we have been put to loss and damage as follows:

| | | |
|---|----|----------------|
| 1. Cost of Repair (Include GST) | \$ | 1230.50 |
| 2. Loss of Rental (4 days x \$67.76 per day) | \$ | 271.04 |
| 3. Loss of Income (4 days x \$100.00 per day) | \$ | 400.00 |
| 4. LTA search fee | \$ | 7.45 |
| | \$ | 1908.99 |

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, sketch plan of **SHC6766Z**
- (2) Driver's I/C and Driving Licence
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (5) Check In/Out Voucher
- (6) LTA Search Result

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SINGAPORE 486443
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Our Ref: SHC6766Z/VC

Your Ref: YN3392D

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



This is a computer generated letter and no signature is required.

Claims Department – Vincent Chua

Email: vincent.chua@premierauto.com.sg

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

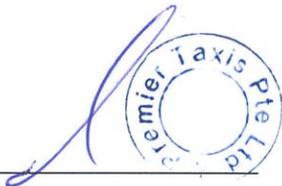
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC 6766Z (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 6766Z that was damaged pursuant to the accident which occurred on 10/04/2021 (date) along LOR 2 TOA PAYOH (location) involving vehicle no/s YN 3392D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 03 (day) of SEPT (month) 20 21 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

LETTER OF AUTHORITY

To: Premier Taxis Pte Ltd
23 Changi South Avenue 2
#03-02
Singapore 486443

And

Premier Automotive Services Pte Ltd
23 Changi South Avenue 2
#01-02
Singapore 486443

ACCIDENT INVOLVING SHC 6706Z & TN3392D
ON 10/4/21 AT/ALONG TR4 Lor 2

1. I, KOH SOO PUNG, NRIC No. S02012229
am the registered ~~Hirer~~ / Relief Driver of motor taxi No. SHC6706Z at the
time of the above accident.

2. Hereby you have my authority to:

- (a) send a letter of demand on my behalf;
- (b) negotiate a settlement on my behalf;
- (c) confirm a settlement / accept any offer on my behalf;
- (d) sign any Discharge Voucher (if necessary) on my behalf;
- (e) receive payment of the settlement sum / compensation monies on my behalf including to request that the cheque for the settlement sum be made payable to you.

Koh Sp S0201222/4
Signature with NRIC No.

12/4/21
Date

Name : _____

Address _____

Contact No. : _____

Email : _____

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$800.00 (Global Sum) for vehicle no. SHC 6766Z that was damaged pursuant to the accident which occurred on 10/04/2021 (date) along LOR 2 TOA PAYOH (location) involving vehicle no/s YN 3392D.

This is pursuant to the inspection conducted on 12/04/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PREMIER TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 6766Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 6766Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of SEPT (month) 20 21 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, #08-16,
SINGAPORE 079120

TAX INVOICE

DATE 3-Jun-2021
PAGE 1 OF 1

| ITEM | Description | QTY | U.PRICE | AMOUNT |
|--|---|-----|---------|-------------|
| | FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6766 Z | | | \$ 1,150.00 |
| TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR | | | | \$ 1,150.00 |
| GST @ 7% | | | | \$ 80.50 |
| GRAND TOTAL | | | | \$ 1,230.50 |



for Premier Automotive Services Pte Ltd

This is a computer generated invoice. No signature is required.

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



07 May 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

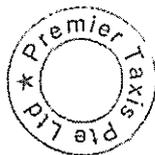
This letter serves to inform that Koh Soo Pung of NRIC Number S0201222G is a registered driver of SHC6766Z. Koh Soo Pung is paying a discounted daily rental rate of \$67.76 (Inclusive of GST) on 10 Apr 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 20030497511



REPLACEMENT VEH GIVEN YES/NO

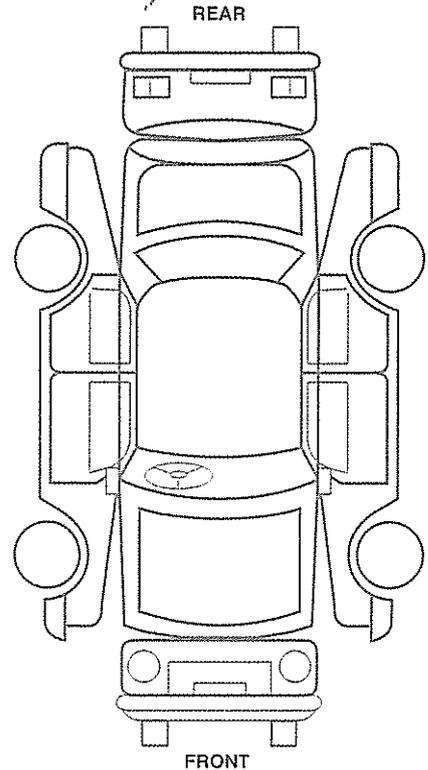
VEH NO. _____

JOB NO. _____

CHECK IN / OUT VOUCHER

| | | | | | | | | | | | |
|---|---|-----|-----|-----|---|---|---|-----|-----|-----|---|
| DRIVER'S NAME <u>Koh Soo Pung</u> | | | | | | | | | | | |
| NRIC <u>S 0 201 222 G</u> | HANDPHONE <u>90677377</u> | | | | | | | | | | |
| VEH. REGN NO. <u>SH C 6766 Z</u> | MAKE / MODEL <u>KO2</u> | | | | | | | | | | |
| DATE IN <u>120421</u> TIME IN <u>1115</u> | DATE OUT <u>150421</u> TIME OUT <u>1230</u> | | | | | | | | | | |
| KILOMETRES IN _____ FUEL IN <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table> | E | 1/4 | 1/2 | 3/4 | F | KILOMETRES OUT _____ FUEL OUT <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table> | E | 1/4 | 1/2 | 3/4 | F |
| E | 1/4 | 1/2 | 3/4 | F | | | | | | | |
| E | 1/4 | 1/2 | 3/4 | F | | | | | | | |

INDICATE AREA OF DAMAGE HERE:



| | |
|------------------|--|
| CURRENT LOCATION | DATE / TIME TOWED IN TO WORKSHOP D O M M Y Y H H M M |
| | DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION D O M M Y Y H H M M |

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

Koh Soo Pung x

DRIVER'S NAME

x

DRIVER'S SIGNATURE / DATE / TIME

[Signature] 12/4/21

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

Koh Soo Pung x

DRIVER'S NAME

[Signature] x

DRIVER'S SIGNATURE / DATE / TIME

[Signature]

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

- BODY MARKINGS
- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

| | |
|---|-----------------------------|
| SERVICE / REPAIRS DONE | DRIVER'S REMARKS |
| <input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY | <p>Camera on</p> <p>TAW</p> |

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Apr 2021 / 12:18:27

Receipt Date/Time : 12 Apr 2021 / 12:18:27

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210412-001541

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (\$\$) | GST Amount (\$\$) | Amount After GST (\$\$) |
|-----|--|--------------------------------|-------------------------|-------------------------------|
|-----|--|--------------------------------|-------------------------|-------------------------------|

Result of Insurance Enquiry - YN3392D

As at 10 Apr 2021/12:30:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

| | | | | |
|---|--|------|------|------|
| 1 | Insurance Enquiry - YN3392D Enquiry Fee 20210412121735328492 | 7.00 | 0.49 | 7.49 |
|---|--|------|------|------|

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

462845XXXXXX8682 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 April 2021 5:07 PM
To: Joshua.Ng@asia.lockton.com; Roger.Tong@asia.lockton.com;
JeckWei.Tan@asia.lockton.com
Subject: ACCIDENT INVOLVING YN 3392D(AIG) AND SHC 6766Z AT/ALONG LOR 2 TOA
PAYOH ON 10/04/2021

28 April 2021

M/s RENTOKIL INITIAL SINGAPORE PTE LTD
Driver: MOHD ZAINULDIN BIN ABU HASAN

[By Email Only]

Dear Sir/Madam,

You Ref: YN3392D

Our Ref: CC4/AIG21004607/T1ps3

ACCIDENT INVOLVING YN 3392D(AIG) AND SHC 6766Z AT/ALONG LOR 2 TOA PAYOH ON 10/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6766Z against your insurance policy.

Both parties involved have given conflict of version. There is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We would like to request for a copy of video footage as stated in YN3392D accident report for our necessary action.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. **by 26/04/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|----------------------------------|--|-----------------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 12 Apr 2021 17:27 | Clm Dtl Modified | Claimant's Name: -> -. | [A] Lee Su Li |
| 2 | 12 Apr 2021 17:27 | Clm Veh Model Changed | (206086) ADIVA AD1 200 190cc 3W. | [A] Lee Su Li |
| 3 | 12 Apr 2021 17:27 | Clm Created | Reg No: SHC6766Z. Acct Date: 2021/04/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ) | [A] Lee Su Li |
| 4 | 12 Apr 2021 17:27 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lee Su Li |
| 5 | 12 Apr 2021 17:27 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/04/21 | [A] Lee Su Li |
| 6 | 12 Apr 2021 17:27 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lee Su Li |
| 7 | 12 Apr 2021 17:27 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress) | [I] Merimen Administrator |
| 8 | 12 Apr 2021 17:27 | Label Added | (23):Express. | [A] Lee Su Li |
| 9 | 12 Apr 2021 17:27 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Lee Su Li |
| 10 | 13 Apr 2021 11:36 | Clm Registration Modified | Acct Time:00:00:00->13:00:00. | [I] AIG OneClaim Integration User |
| 11 | 21 Jun 2021 07:48 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 12 | 21 Jun 2021 07:48 | Clm Dtl Modified | Insured ID: -> -. Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 13 | 21 Jun 2021 07:48 | Clm Dtl Modified | JPJ Reg. Date: -> 2015/04/30. | [A] JOANNE LEE KHANG MIN |
| 14 | 21 Jun 2021 07:48 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 15 | 10 Jul 2021 12:55 | Adj Mandate Request | Cur Req:858.22:Liability: 50%(Conflicting Version- No evidence from both parties) *Quantum:[(a)CORw/GST: \$1,230.50 + (b)LOR(4days x \$67.76): \$271.04 +(c)LOI(4days x\$50):\$200@50% =\$851.22 (d)LT A/GIA search fee: \$7.45 = Total: \$858.22 *4 recommendat | [A] CHEW HSIAO TONG |
| 16 | 12 Jul 2021 11:10 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/04/21. Mandate Remarks: please proceed with settlement @ \$858.22 [COR-\$1,230.50 LOR-\$271.04 LOI-\$200 @ 50% liability LTA-\$7.45] ** subject to final repair bill & ATA. | [I] Syed-Yusoff, Saliha |
| 17 | 12 Jul 2021 11:10 | Adj Mandate Set | Approved:858.22:please proceed with settlement @ \$858.22 [COR-\$1,230.50 LOR-\$271.04 LOI-\$200 @ 50% liability LTA-\$7.45] ** subject to final repair bill & ATA. | [I] Syed-Yusoff, Saliha |

Date From
 Date To
 Audit Type

| ACTIVITY |
|-----------|
| No record |

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|----------------------|-----------------------|----------|------------------------------|--|----------|---------|--------|
| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2685425 | 12 Apr 2021 17:54:07 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SHC6766Z | YN3392D | 11.00 |
| 2702791 | 21 Jun 2021 07:48:37 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SHC6766Z | YN3392D | 11.00 |

