

Re: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 3/9/2021 10:19 AM

To: Shafawati <shafawati.rabu@premierauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>

 2 attachments (378 KB)

ATA_SHC6766Z.pdf; DV_SHC6766Z.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>**Sent:** Thursday, 2 September 2021 2:55 pm**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>**Subject:** RE: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

WITHOUT PREJUDICE

Dear Sirs,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHC6766Z, our client is agreeable on your offer of \$800.00 for the settlement on the above claim.

Kindly let us have your DV soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 19 August 2021 11:18 am
To: Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>
Subject: Re: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

Without Prejudice

Dear Sirs/Mdm,

Attached as requested.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Wednesday, 18 August 2021 3:09 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>
Subject: RE: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

WITHOUT PREJUDICE

Dear Sirs,

Please forward us your insured damaged photos.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 13 August 2021 3:02 pm
To: Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>
Subject: Re: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolution of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$800.00(all-in)**, towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Thursday, 5 August 2021 1:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>
Subject: RE: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email below.

Please revert soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Goh Wee Dek
Sent: Wednesday, 30 June 2021 9:07 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>
Subject: RE: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

WITHOUT PREJUDICE

Dear Hsiao Tong

We refer your request below, no footage available to this case as Camera not working.

Our driver still maintain your insured driver cut into his path of lane as road work on the RH lane.
Please refer attach only site photo our driver took at scene showing the accident impact location.

Based on photos, there is only 2 lanes only and road work on the RH lane, as such our driver's version of accident is more convincing.
We look forward to your offer soon.

Regards

Goh Wee Dek
Assistant Claims Manager
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 EXT: 068 | DID: 6544 6682 | Fax: 6214 1511
Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd
Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg.

Note: Please be informed that we have changed our email from weedek.goh@premiertaxi.com to weedek.goh@premierauto.com.sg.

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 24 June 2021 1:31 pm
To: Vincent Chua <vincent.chua@premierauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>
Subject: Re: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please advise. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 4 June 2021 1:23 PM
To: Vincent Chua <vincent.chua@premierauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>
Subject: Re: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 3 June 2021 2:46 PM

To: Vincent Chua <vincent.chua@premierauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>

Subject: Fw: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021 LKK REF : CC4/AIG21004607/T1ps3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG21004607/T1ps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Vincent Chua <vincent.chua@premierauto.com.sg>

Sent: Thursday, June 3, 2021 2:39 PM

To: CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@premierauto.com.sg>
Subject: LOD / Accident involving SHC6766Z and YN3392D on 10/04/2021

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Your Ref: YN3392D
Our Ref: SHC6766Z/VC
Date of accident: 10.04.2021

We refer to the above mentioned accident.

Hereby we would like to append our losses from **AIG Asia Pacific Insurance Pte Ltd**, as insurers of vehicle number **YN3392D** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg.

NOTE: Please be informed that we have changed our email from Vincent.chua@premiertaxi.com to Vincent.chua@premierauto.com.sg

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