

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 28 April 2021 5:07 PM  
**To:** Joshua.Ng@asia.lockton.com; Roger.Tong@asia.lockton.com;  
JeckWei.Tan@asia.lockton.com  
**Subject:** ACCIDENT INVOLVING YN 3392D(AIG) AND SHC 6766Z AT/ALONG LOR 2 TOA  
PAYOH ON 10/04/2021

28 April 2021

**M/s RENTOKIL INITIAL SINGAPORE PTE LTD**  
Driver: MOHD ZAINULDIN BIN ABU HASAN

[By Email Only]

Dear Sir/Madam,

**You Ref: YN3392D**

**Our Ref: CC4/AIG21004607/T1ps3**

**ACCIDENT INVOLVING YN 3392D(AIG) AND SHC 6766Z AT/ALONG LOR 2 TOA PAYOH ON 10/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6766Z against your insurance policy.

Both parties involved have given conflict of version. There is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

**We would like to request for a copy of video footage as stated in YN3392D accident report for our necessary action.**

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. **by 26/04/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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