

# J-MART MOTOR PTE LTD

Block 5, Defu Lane 10, #01-578,  
Defu Industrial Park C, Singapore 539186  
Tel : 6343-0934 Fax : 6343-0921  
Email : jmartauto@gmail.com  
Registration No: 201400246D  
GST Reg. No: 201400246D

AIG Asia Pacific Insurance Pte Ltd

Attn: Motor Claims Dept

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO GBE 8469D & GBC 413C ALONG CTE ON 8/4/2021**

We understand that you are the insurer of GBC 413C vehicle.

I/We wish to inform you that my/our vehicle GBE 8469D have been completed repairs to my/our satisfaction by M/s J-MART MOTOR PTE LTD. I/We therefore propose to claim from your as follows:

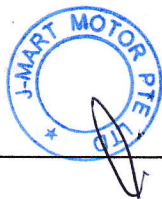
- |    |                                |            |
|----|--------------------------------|------------|
| 1. | Cost of Repair Plus GST        | S\$2889.00 |
| 2. | Loss of Rental (S\$120x 7Days) | S\$840.00  |
| 3. | Towing.                        | S\$ 00.00  |

**TOTAL            S\$ 3729.00**

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



## AUTHORIZATION TO ACT.

I, Hock Hwa Tonic Pte Ltd (the third party claimant") of  
408 Woodlands St 41 #03-09 (730 408) (address), owner of GBE 8469 D  
(vehicle no.) hereby authorize J-Mart Motor Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no GBE 8469 D that was damaged pursuant to the accident which occurred on  
8/4/2021 (date) along CTE (location)  
involving vehicle no/s GBC 413 C ("the accident").

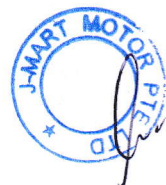
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 8 (day) of April (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **J-MART MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,889.00** (Repair Cost), **S\$600.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **GBE 8469D** that was damaged pursuant to the accident which occurred on **08/04/2021** (date) along **CTE** (location) involving vehicle no/s **GBC 413C**. This is pursuant to the inspection conducted on **09/04/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **HOCKHUA TONIC PTE LTD** (the third party claimant”) of vehicle no. **GBE 8469D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBE 8469D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of Aug (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**Block 5 Defu Lane 10, #01-578  
Defu Industrial Park C, (S)539186  
Company Reg. No. 201400246D  
GST Reg No. 201400246D  
Email: [jmartauto@gmail.com](mailto:jmartauto@gmail.com)  
[jmartmotorpl@gmail.com](mailto:jmartmotorpl@gmail.com)  
Tel: 6343-0934 Fax: 6343-0921**

TP21-0083  
06-Aug-2021

| DESCRIPTION                    | AMOUNTS\$       |
|--------------------------------|-----------------|
| <b>VEHICLE NO : GBE 8469D</b>  |                 |
| To Supply :                    |                 |
| Lump sum for repair cost:----- | 2,700.00        |
| Plus 7% GST                    | 189.00          |
|                                | <b>2,889.00</b> |



**AUTHORISED SIGNATURE**



# A & T CAR RENTAL PTE. LTD.

BLOCK 119 ALJUNIED AVENUE 2 #01-24 SINGAPORE 380119

HP: 9681 3079

Co. Reg. No. 201600008M

VRA No.: 0758

## VEHICLE RENTAL AGREEMENT

|  |  |   |  |
|--|--|---|--|
| <b>HIRER'S PARTICULARS</b><br>Name: (as in I/C) <u>Hock Hua Tonic Pte Ltd</u><br>NRIC / PASSPORT No: _____<br>Address (Res): _____<br>Name & Address of Employer: _____<br>Occupation: _____ Driving Exp: _____<br>Driving Licence No: _____ D/L Type: Local / International<br>Issue Date: _____ Date of Birth: _____<br>Tel: (O) _____ (R) _____ HP _____  |  | Vehicle No: <u>SKZ 4290K</u> Replace Veh No: _____<br>Mileage Out: _____ Mileage Out: _____<br>Make & Model: <u>Toyota Altis</u> Auto / Manual<br>Group: _____<br>OUT: Date <u>8/4/21</u> Time: <u>3-35 pm</u><br>HIRE / PERIOD EXPIRY _____<br>COLLISION DAMAGE WAIVER Excess <u>2500</u> YES / <u>NO</u><br>PERSONAL ACCIDENT INSURANCE YES / <u>NO</u> |  |
| <b>ADDITIONAL DRIVER'S PARTICULARS</b><br>Name: (as in I/C) <u>Ng Kim Long</u><br>NRIC / PASSPORT No: <u>57135684A</u><br>Address (Res): <u>408 Woodlands St 41 # 03-09</u><br><u>(730408)</u><br>Driving Licence No: <u>As Above</u> D/L Type: Local / International<br>Issue Date: _____ Date of Birth: _____<br>Occupation: _____ Driving Exp: _____  |  | <b>CHARGES</b><br>Daily <u>7</u> @ \$ <u>120</u> per day <u>\$840</u><br>Weekly @ \$ _____ per week<br>Monthly @ \$ _____ per month<br>Hours @ \$ _____ per hour<br>Others @ \$ _____<br>CDW @ \$ _____ per day / month<br>PAI @ \$ _____ per day / month<br>Delivery Service _____<br><b>SUB TOTAL \$</b> <u>840</u>                                     |  |
| <b>VEHICLE CHECK LIST</b><br>INDICATE: D - DENTS S - SCRATCHES<br>A - ACCIDENTS<br>RIGHT FRONT TOP LEFT<br>REAR<br>ACCESSORIES CHECK<br><input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre<br><input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps<br><input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD <input type="checkbox"/> Cartridges |  | <b>PETROL LEVEL</b><br>Out E <u>1/4</u> 1/2 3/4 F<br>In E 1/4 1/2 3/4 F<br>EXTENSION<br>Collection Service<br>Misc.<br><b>TOTAL CHARGES \$</b> <u>840</u><br>Rented Out By: _____<br>Hirer's Signature <u>[Signature]</u><br>Addition Driver's Signature _____  |  |

I had read and agreed to the terms and conditions on both sides of this agreement. If I have presented a charge/credit card for payment, I agreed that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All informations I had given **A & T CAR RENTAL PTE. LTD.** in connection with this agreement is true.

### \* IMPORTANT

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY **A & T CAR RENTAL PTE. LTD.**

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO **A & T CAR RENTAL PTE. LTD.** AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

| DATE IN        | TIME IN   | MILEAGE     | CHECKED BY | REMARKS | SIGNATURE OF HIRER / DRIVER |
|----------------|-----------|-------------|------------|---------|-----------------------------|
| <u>15/4/21</u> | <u>10</u> | <u>45km</u> |            |         | <u>[Signature]</u>          |

**A & T CAR RENTAL PTE. LTD.** Co. Reg. No. 201600008M  
BLOCK 119 ALJUNIED AVENUE 2 #01-24 SINGAPORE 380119  
**HP: 9681 3079**

**No.: 0082**

**OFFICIAL RECEIPT**

DATE: 15/4/21

RECEIVED FROM Hock Hua Tonic Pte Ltd  
THE SUM OF DOLLARS Eight Hundred Forty Only

BEING PAYMENT OF

order SKZ 4290K 8/4/21 - 15/4/21

**A & T CAR RENTAL PTE. LTD.**

\$ 840 <sup>00</sup>/<sub>100</sub>

*[Signature]*

CHEQUE NO.: \_\_\_\_\_

AUTHORISED SIGNATURE

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 14 April 2021 12:24 PM  
**To:** 'info@wexpats.club'  
**Subject:** ACCIDENT INVOLVING GBC 413C(AIG) AND GBE 8469D AT/ALONG NEAR 96 ALJUNIED CRES PIE(TUAS) ON 08/04/2021

14 April 2021

**M/s WEXPATS PTE LTD** *[By Email Only]*  
Driver: MUHAMMAD SABRI BIN NOORDIN

Dear Sir/Madam,

**You Ref: GBC413C**  
**Our Ref: CC6/AIG21004598/Apa3**  
**ACCIDENT INVOLVING GBC 413C(AIG) AND GBE 8469D AT/ALONG NEAR 96 ALJUNIED CRES PIE(TUAS) ON 08/04/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBE8469D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

| AUDIT TRAIL |                   |                                   |   |                                   |
|-------------|-------------------|-----------------------------------|---|-----------------------------------|
| No.         | On                | Audit                             | Remarks   | By                                |
| 1           | 12 Apr 2021 16:41 | <b>Clim Dtl Modified</b>          | Claimant's Name: -> HOCKHUA TONIC PTE LTD. Claimant's ID: -> 200210276G.  | [A] HOW MEI KWAN                  |
| 2           | 12 Apr 2021 16:41 | <b>Clim Veh Model Changed</b>     | (202059) NISSAN NV200 1.5 D MT ABS AIRBAG 2WD 6DR (A).  | [A] HOW MEI KWAN                  |
| 3           | 12 Apr 2021 16:41 | <b>Clim Created</b>               | Reg No: GBE8469D. Acct Date: 2021/04/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: J-mart Motor Pte Ltd (HQ)                      | [A] HOW MEI KWAN                  |
| 4           | 12 Apr 2021 16:41 | <b>Adj Co Assigned</b>            | LKK Auto Consultants Pte Ltd (HQ):  | [A] HOW MEI KWAN                  |
| 5           | 12 Apr 2021 16:41 | <b>Adj Next Rpt Changed</b>       | Next Rpt:Final Rpt.Due Date:2021/04/21  | [A] HOW MEI KWAN                  |
| 6           | 12 Apr 2021 16:41 | <b>Adj Mandate Set</b>            | Approved:0.00.Reinsp:Adj decides.   | [A] HOW MEI KWAN                  |
| 7           | 12 Apr 2021 16:41 | <b>Clim Ins Co Changed</b>        | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)   | [I] Merimen Administrator         |
| 8           | 12 Apr 2021 16:42 | <b>Label Added</b>                | (19):Fastlane.  | [A] HOW MEI KWAN                  |
| 9           | 12 Apr 2021 16:42 | <b>Adj Adjuster Assigned</b>      | [None] -> ADRIAN LING   | [A] HOW MEI KWAN                  |
| 10          | 13 Apr 2021 09:12 | <b>Clim Registration Modified</b> | Acct Time:14:00:00->13:50:00.   | [I] AIG OneClaim Integration User |
| 11          | 13 Apr 2021 17:50 | <b>Video Downloaded</b>           | Downloaded Video - Accident   | [A] CHEW HSIAO TONG               |
| 12          | 09 Aug 2021 10:27 | <b>Adj Rpt Initiated</b>          |   | [A] JOANNE LEE KHANG MIN          |
| 13          | 09 Aug 2021 10:27 | <b>Clim Dtl Modified</b>          | Insured ID: -> -. Claim Conclusion: -> 3.   | [A] JOANNE LEE KHANG MIN          |
| 14          | 09 Aug 2021 10:27 | <b>Clim Dtl Modified</b>          | JPJ Reg. Date: -> 2016/04/09.   | [A] JOANNE LEE KHANG MIN          |
| 15          | 09 Aug 2021 10:27 | <b>Clim Details Notified</b>      |   | [A] JOANNE LEE KHANG MIN          |
| 16          | 16 Aug 2021 15:48 | <b>Adj Mandate Request</b>        | Cur.Req:3589.00:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$2,889.00 + (b)LOR(7days x \$10 0.00): \$700.00 = Total: \$3,589.00 *5recommendation repair days + 1Sunday + 1PRS = 7days *For your approval please. | [A] CHEW HSIAO TONG               |
| 17          | 17 Aug 2021 11:56 | <b>Video Downloaded</b>           | Downloaded Video - Accident   | [I] Yong, Joanne                  |
| 18          | 17 Aug 2021 12:03 | <b>Adj Next Rpt Changed</b>       | Next Rpt:Final Rpt.Due Date:2021/04/21  | [I] Yong, Joanne                  |
| 19          | 17 Aug 2021 12:03 | <b>Adj Mandate Set</b>            | Approved:3589.00.   | [I] Yong, Joanne                  |

Date From     Date To     Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                             | Co Name (Branch)                               | Ref 1    | Ref 2            | Amount |
|-------------|----------------------|-----------------------|----------|--------------------------------------|--|----------|------------------|--------|
| 2685379     | 12 Apr 2021 16:54:08 | TP Case (Insurer)     | Motor    | LKK Auto Consultants Pte Ltd         | AIG Asia Pacific Insurance Pte. Ltd. (Express) | GBE8469D | GBC413C          | 11.00  |
| 2685546     | 13 Apr 2021 10:14:36 | Video Upload          | Motor    | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG)      | GBE8469D | Teo, Ericweihong | xx.xx  |
| 2715166     | 09 Aug 2021 10:27:55 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants                 | LKK Auto Consultants                           | GBE8469D | GBC413C          | 11.00  |



|  |  |  |  |         |              |  |  |  |
|--|--|--|--|---------|--------------|--|--|--|
|  |  |  |  | Pte Ltd | Pte Ltd (HQ) |  |  |  |
|--|--|--|--|---------|--------------|--|--|--|