

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 12 July 2021 8:51 AM
To: Admin nht
Cc: Admin A; Chloe
Subject: RE: Fw: SLK2016S CLAIMING AGAINST SMF4376D DOA:08.04.2021 LKK REF : CC4/ASM21004595/Aps3
Attachments: DS FORM_SLK2016S.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Friday, 9 July 2021 4:24 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Chloe <chloe@nhtmotor.com>
Subject: Re: Fw: SLK2016S CLAIMING AGAINST SMF4376D DOA:08.04.2021 LKK REF : CC4/ASM21004595/Aps3

Without Prejudice

Hi Hsiao Tong

We accept your offer \$1,560 @ 50%, kindly send us the discharge voucher for a close case.

We look forward to hearing from you soon, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Best Regards,

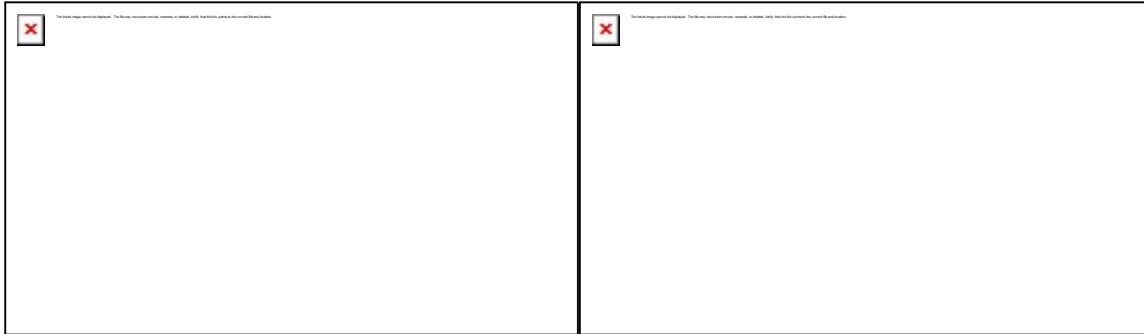
Suky Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Mon, Jul 5, 2021 at 3:02 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we are of the view that both parties should exercise caution as your client was reversing into a parking lot while our insured was reversing out from a parking lot.

Kindly reconsider our offer at g/s \$1,560.00(all-in).

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Wednesday, 23 June 2021 1:22 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Chloe <chloe@nhtmotor.com>
Subject: Re: Fw: SLK2016S CLAIMING AGAINST SMF4376D DOA:08.04.2021 LKK REF : CC4/ASM21004595/Aps3

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Our client did not accept your offer at 50% as she was not at fault.

Our client is at the main road whereby your insured reversed out from the carpark lot should exercise more caution.

Kindly restudy/ access this claim and looking from you soon of the revised offer for a close case, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

Best Regards,

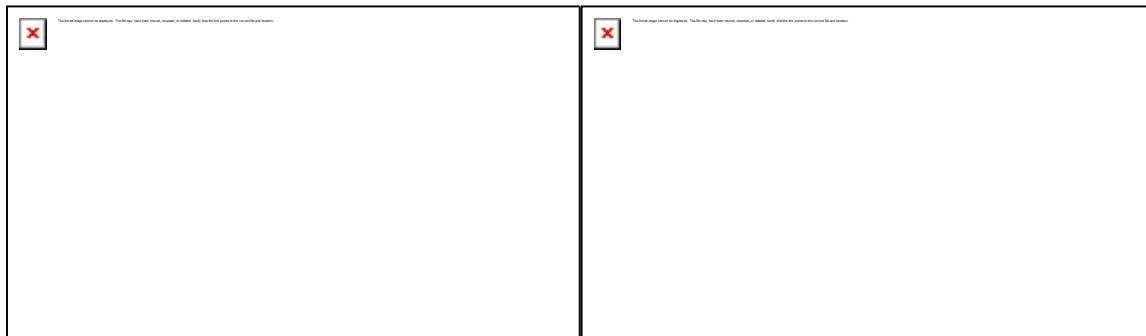
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Jun 9, 2021 at 4:56 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Our client did not accept your offer at 50% as she was not at fault.

Our client is at the main road whereby your insured reversed out from the carpark lot should exercise more caution.

Kindly restudy/ access this claim and looking from you soon of the revised offer for a close case, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

Best Regards,

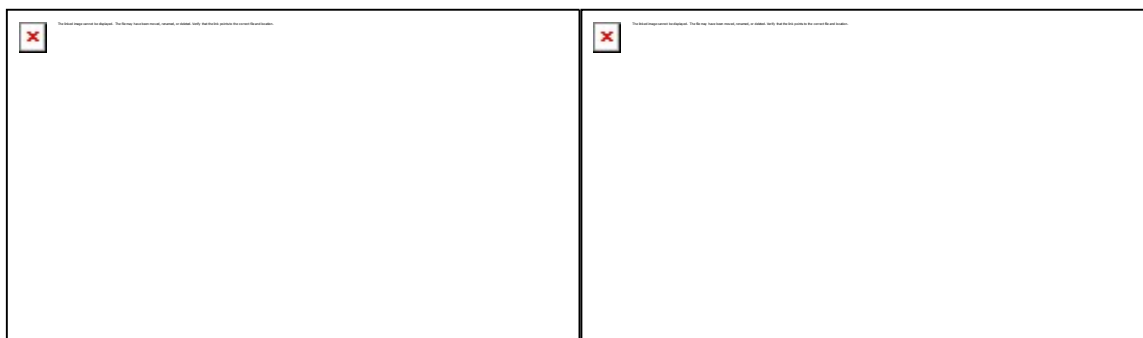
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, Jun 8, 2021 at 5:54 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We refer to the above matter.

We propose settlement at a global sum of **\$1,560.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Monday, 7 June 2021 1:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Chloe <chloe@nhtmotor.com>

Subject: Re: Fw: SLK2016S CLAIMING AGAINST SMF4376D DOA:08.04.2021 LKK REF : CC4/ASM21004595/Aps3

Without Prejudice

Hi Hsiao Tong

Enclosed after repair photos for your reference.

We look forward to hearing from you soon of the offer for a close case, thanks.

***** Please take note this claim is under "New Hock Teck Motor Pte Ltd" *****

Best Regards,

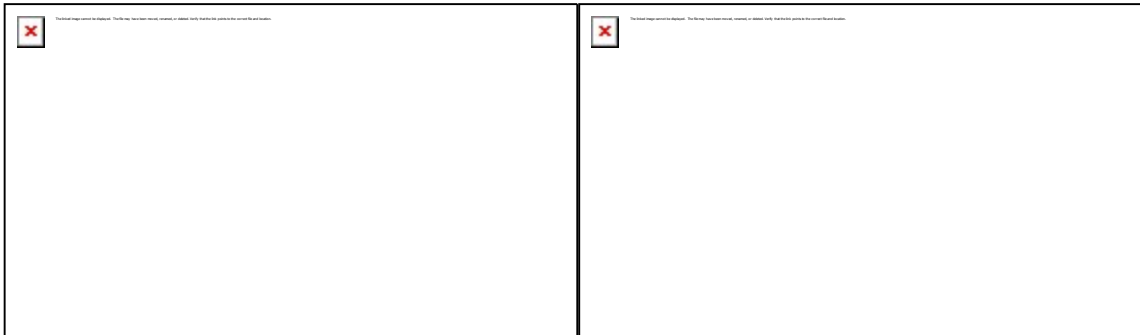
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Sun, Jun 6, 2021 at 11:38 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

Kindly provide after repair photos for SLK2016S.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Tuesday, 1 June 2021 4:49 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chloe <chloe@nhtmotor.com>

Subject: Re: Fw: SLK2016S CLAIMING AGAINST SMF4376D DOA:08.04.2021 LKK REF : CC4/ASM21004595/Aps3

Without Prejudice

Hi Su Li

Thanks for your email.

Hi Hsiao Tong

Please advise did your Surveyor Adrian already pass you his marked estimate?

Please let us know and we will gently remind him.

We look forward to hearing from you soon, thanks.

Best Regards,

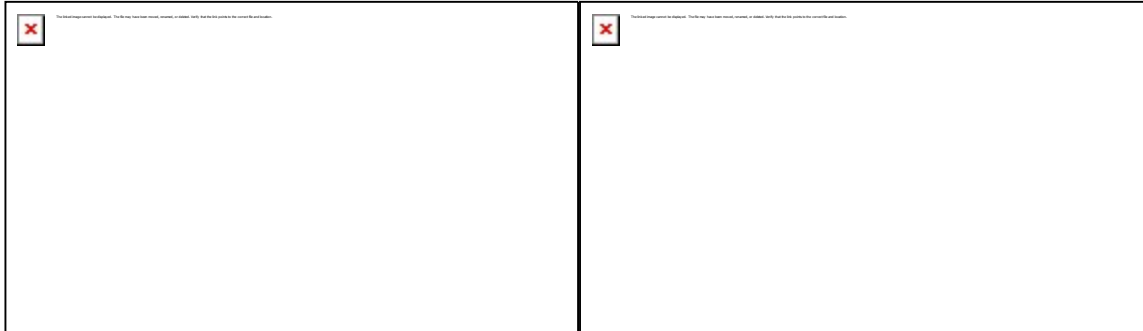
Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, Jun 1, 2021 at 4:44 PM Su Li (LKK Auto) <suli@lkkauto.com> wrote:

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/ASM21004595/Aps3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin nht <admin@nhtmotor.com>

Sent: Tuesday, June 1, 2021 11:39 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>

Subject: SLK2016S CLAIMING AGAINST SMF4376D DOA:08.04.2021

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon of the offer to close the case, thanks.

Best Regards,

Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

