

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 15 April 2021 12:47 PM  
**To:** 'Teo, Ericweihong'; SUR; Olea, Maricel; Cheok, Lee Wai  
**Cc:** 'Hor, Yinrul'; 'Abu Kassim, Noor Mariesa'; 'Subramaniam, Divyashni'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJX1881Y AND GBJ6905Z ON 08/04/2021

Dear Maricel/Kathlyn,

We have conducted vehicle GBJ 6905Z.

Please be informed that there is BI involved.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Monday, 12 April 2021 11:27 AM  
**To:** 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJX1881Y AND GBJ6905Z ON 08/04/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Sent:** Monday, 12 April, 2021 11:19 AM

**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Subject:** FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJX1881Y AND GBJ6905Z ON 08/04/2021

Hi LKK,

Kindly assist on attached PRI.

*Please be informed that insured has yet to file GIA report.  
Thank you.*

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213  
[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Teo, Ericweihong  
**Sent:** Monday, April 12, 2021 11:18 AM  
**To:** Agnes <[agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)>  
**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; JiaQi <[jiaqi@aplp.com.sg](mailto:jiaqi@aplp.com.sg)>; christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>; angele <[angele@aplp.com.sg](mailto:angele@aplp.com.sg)>; PropertyDamage <[pd@aplp.com.sg](mailto:pd@aplp.com.sg)>; [ATEC\\_AUTOMOTIVE@YAHOO.COM.SG](mailto:ATEC_AUTOMOTIVE@YAHOO.COM.SG); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJX1881Y AND GBJ6905Z ON 08/04/2021

Without Prejudice

Your Reference: AP/2021/003776  
Our Reference : SJX1881Y

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Agnes <[agnes@apl.com.sg](mailto:agnes@apl.com.sg)>

**Sent:** Monday, April 12, 2021 10:24 AM

**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Cc:** Charles Hoon <[charles@apl.com.sg](mailto:charles@apl.com.sg)>; JiaQi <[jiaqi@apl.com.sg](mailto:jiaqi@apl.com.sg)>; christy <[christy@apl.com.sg](mailto:christy@apl.com.sg)>;  
angele <[angele@apl.com.sg](mailto:angele@apl.com.sg)>; PropertyDamage <[pd@apl.com.sg](mailto:pd@apl.com.sg)>;

[ATEC\\_AUTOMOTIVE@YAHOO.COM.SG](mailto:ATEC_AUTOMOTIVE@YAHOO.COM.SG); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu  
Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>;  
Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; ClaimsDocManagement  
<[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED  
VEHICLE SJX1881Y AND GBJ6905Z ON 08/04/2021

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey  
as a single joint expert:

- a) Alan Cheong
- b) TT Rajan
- c) Oh Han Cheong
- d) Andrew How
- e) Dave Ho Joo Koong
- f) Sincere Appraiser
- g) Seah Kwang Boon
- h) L H Teo
- i) Mr Willy Goh
- j) Nicky Seah
- k) Jayson Liaw
- l) Tan Ling Ling

*Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors  
as a single joint expert. You may select one or more of the listed motor surveyors.*

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be  
inspected at:

**Repairer Office**

**A-TEC AUTOMOTIVE PTE LTD**

Contact Person 1: Peggie @ Contact : 63845206 / Fax: 63845205  
Email: [ATEC\\_AUTOMOTIVE@YAHOO.COM.SG](mailto:ATEC_AUTOMOTIVE@YAHOO.COM.SG)  
Address: 8, Kaki Bukit Avenue 4 @ Premier, #04-20, Singapore 415875

*Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.*

All our clients' rights are reserved.

Best Regards,

**Agnes Chahyadi**

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House S169876

T: 6955 8899 F: 6900 9899 E: [agnes@apl.com.sg](mailto:agnes@apl.com.sg)

Singapore UEN No.: 201939937D

GST Registration No.: 201939937D

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**From:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Sent:** Monday, 12 April 2021 9:56 am

**To:** Agnes <[agnes@apl.com.sg](mailto:agnes@apl.com.sg)>

**Cc:** Charles Hoon <[charles@apl.com.sg](mailto:charles@apl.com.sg)>; JiaQi <[jiaqi@apl.com.sg](mailto:jiaqi@apl.com.sg)>; christy <[christy@apl.com.sg](mailto:christy@apl.com.sg)>;  
angele <[angele@apl.com.sg](mailto:angele@apl.com.sg)>; PropertyDamage <[pd@apl.com.sg](mailto:pd@apl.com.sg)>;

[ATEC\\_AUTOMOTIVE@YAHOO.COM.SG](mailto:ATEC_AUTOMOTIVE@YAHOO.COM.SG); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu  
Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>;  
Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE  
SJX1881Y AND GBJ6905Z ON 08/04/2021



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After that, open the attachment.

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