

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 3 May 2021 5:11 PM  
**To:** Xin Yun Auto  
**Cc:** SUR; Steve Chen (LKK Auto)  
**Subject:** RE: SKV 2919R MARK ESTIMATE

Dear Xin Yun,

Noted with thanks.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Xin Yun Auto <xinyunauto1@gmail.com>  
**Sent:** Monday, 3 May 2021 5:03 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Subject:** Re: SKV 2919R MARK ESTIMATE

Hi Veron,

Thanks for your email, Steve got WhatsApp inform us on the marking, i thought all the making will by email from your side, so that we can keep it properly, never mind i think this is misunderstanding, for future case, could you please email us a copy for filing, thanks.

Best Regards  
Yi Xin

----- Original message -----

From: Xin Yun Auto <[xinyunauto1@gmail.com](mailto:xinyunauto1@gmail.com)>  
Date: Mon, 3 May 2021, 4:40 pm  
To: "Veron Chen (LKKAUTO)" <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Subject: Re: SKV 2919R MARK ESTIMATE

Hi Veron,

Thanks for your email, this case i have been chasing the finalize from LKK, suddenly i was told your side had already sent it to the insurance company.

I mean, I thought for direct-case, LKK case handler will email and check our acceptance, before confirming with insurance on the finalized amount? Right?

Please advise and let us know on the procedure, thank you.  
I thought for the "direct-settlement" case, we shall be informed in advance, thanks.

Best Regards,  
Yi Xin  
**Xin Yun Auto**  
**Tel/Fax:6634 0858**  
**Mobile: 9839 1555**  
**Email:xinyunauto1@gmail.com**

On Mon, May 3, 2021 at 2:33 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Sir,

WITHOUT PREJUDICE

Refer attach.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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