

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 17.05.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## **ACCIDENT INVOLVING VEHICLES : SLT 8362E / SMK 80G ON 10.04.2021**

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We are the authorized repair workshop for the owner of motor vehicle no: **SLT 8362E** , which was involved in the captioned accident with your insured vehicle no: **SMK 80G** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 10,165.00
2) Loss of Rental	\$ 900.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 11,067.00</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving Licence         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 10.04.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLT 8362E / SMK 80G

ALONG PIE

ON 10.04.2021

I/We, Mohamed Abbas Bin Abdul Kader

of (NRIC No./ROC No.) S 8610743J

of Bik 859 Jurong West Street 81 #04-576 Singapore 640859

owner of vehicle no. SLT 8362E in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SLT 8362E at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arise therewith.

Signature of Owner :

Name of Owner :

Mohamed Abbas Bin Abdul Kader.

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00027592100 Claim No : SNM21D202063/C02/SMK80G/LOWCT

Claimant : MOHAMED ABBAS BIN ABDUL KADER

Amount : S\$10,760.00  
SINGAPORE DOLLARS TEN THOUSAND SEVEN HUNDRED AND SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLT 8362E

Insured Vehicle No. : SMK 80G

Date of Loss : 10/04/2021

Place of Accident : PIE, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEE PEI PEI

Driver Name : ZEMUS KOH TZEN KIT (XU ZHENGJIE)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 10,760.00
	=====
TOTAL . . . . .	S\$ 10,760.00
	=====

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Claimant Name : MOHAMED ABBAS BIN ABDUL KADER

NRIC No : SXXXX743J

Signature : 

Date : 02/09/21  
2045HR

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22349

Date : 17.05.2021

Vehicle No : SLT 8362E

Make/Model : HONDA SHUTTLE 1.5G

Chassis/Eng# :

Accident Date : 10.04.2021

Claim No :

Reference : 0421 -22349

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 9500.00

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E. & O. E.	Total : S\$	9500.00
	GST @ 7% : S\$	665.00
	<b>Amount Due : S\$</b>	<b>10165.00</b>

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for FASTECH AUTO PTE LTD



# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: MOHAMED ABBAS BIN ABDUL KADER

Invoice : DCR-2021-04-23

Date : 16.04.2021

Agreement No : 21730

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 3489G</u> ( 0421-22349 )	\$ 900.00
Rental Period from <u>10.04.2021</u> to <u>16.04.2021</u> .	
E. & O. E.	Total \$ <u>900.00</u>

SHI YING  
for Dynamic Car Rental

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 21730

Name <b>Mohamed Abbas Bin Abdul Kader</b>			REG. No. <b>SMM3489G</b>		MAKE MODEL:															
ADDRESS <b>Blk 859 Jurong West Street 81</b>					DIESEL		PETROL		E		1/4		1/2		3/4		F			
<b>#04-576</b>			KM IN		DATE & TIME IN <b>16.04.2021 @ 11:45am</b>															
<b>Singapore 640859</b>			KM OUT		DATE & TIME OUT <b>10.04.2021 @ 13:10pm</b>															
			KM DRIVEN		TIME USED															
NAMED DRIVER																				
DRIVING LICENCE NO <b>386107437</b>			DATE OF EXPIRY			PLACE OF ISSUE			HOURS			@SS								
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			<b>6 DAYS</b>			@SS			<b>150.00</b>			<b>\$900.00</b>		
ADD NAMED DRIVER																				
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE			WEEKS			@SS								
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			MONTHS			@SS								
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)																				
SUB-TOTAL																				
TOTAL RENTAL <b>\$900.00</b>																				
DELIVERY FEE																				
COLLECTION FEE																				
<b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$																				
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)																				
<b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$																				
PREPAYMENT																				
TOTAL CHARGE																				
CHECK																				
DEPOSIT																				
CASH																				
RECEIPT NO.																				
NETT CHARGE																				
AMOUNT DUE / REFUND																				

### IMPORTANT NOTES:

This vehicle is licenced to carry 04 passengers only.  
No refund will be given for vehicle returns early.  
No refund will be given for period left in vehicle.  
Hirer is liable to pay loss of earnings while damaged vehicle is under repair.  
Hirer is liable to pay all parking fee and traffic summonses.  
Vehicle return during office hour only.  
No service on Public Holiday and Sunday.  
Geographical areas: Singapore & West Malaysia.  
Driver must be:  
a) 18 years old and above.  
b) Holding a valid relevant class of driving license.  
The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement.  
The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.

### ADDITIONAL CONDITIONS:

#### COMPREHENSIVE COVERED EXCESS:

\*Section I - Used in S'pore Only: SGD 2000.00  
\*Section II - Used in S'pore Only: SGD 1500.00  
\*W/Screen Excess In S'pore: SGD 100.00  
\*Section I - Used Outside S'pore: SGD 4000.00  
\*Section II - Used Outside S'pore: SGD 3000.00  
\*W/Screen Excess Outside S'pore: SGD 100.00

#### THIRD PARTY COVERED EXCESS:

\*Hirer must bear all costs to the damages of the return vehicle.  
\*Section II - Used in S'pore Only: SGD 1500.00  
\*Hirer must bear all costs to the damages of the return vehicle.  
\*Section II - Used Outside S'pore: SGD 3000.00

#### YOUNG AND INEXPERIENCE DRIVER:

Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience.

#### COMPREHENSIVE COVERED EXCESS:

\*Section I - Used in S'pore Only: SGD 6000.00  
\*Section II - Used in S'pore Only: SGD 6000.00  
\*W/Screen Excess In S'pore: SGD 100.00  
\*Section I - Used Outside S'pore: SGD 12,000.00  
\*Section II - Used Outside S'pore: SGD 12,000.00  
\*W/Screen Excess Outside S'pore: SGD 100.00

#### THIRD PARTY COVERED EXCESS:

\*Hirer must bear all costs to the damages of the return vehicle.  
\*Section II - Used in S'pore Only: SGD 6000.00  
\*Hirer must bear all costs to the damages of the return vehicle.  
\*Section II - Used Outside S'pore: SGD 12,000.00

Hirer is responsible for any costs to the  
THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES  
OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

**X**

DYNAMIC CAR RENTAL

**X**

RENTER'S/DRIVER'S SIGNATURE

13/10/2021

10/04/2021

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMK80G

Date of Accident

10/04/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **15/02/2021 - 14/02/2022**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **10/04/2021 12:31**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 28 May 2021 2:52 PM  
**To:** ANGELACHEE@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SMK 80G AND SLT 8362E ON 10/04/2021

**Our Ref: CC6/CTI21004578/Uea3**

28 MAY 2021

**CHEE PEI PEI**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMK 80G AND SLT 8362E ON 10/04/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



## Asher Sng (LKKAUTO)

---

**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 20 August 2021 10:15 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202063/C02/SMK80G/LOWCT & YOUR REF: CC6/CTI21004578/Uea3-SLT8362E- TPP ON DIRECT SETTLEMENT

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Strictly Confidential]

Dear Asher,

Please proceed to settle not more than S\$10,767.00.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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---

**From:** Tan Chew Chik Jacqueline  
**Sent:** Friday, 23 July 2021 11:18 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202063/C02/SMK80G/LOWCT & YOUR REF: CC6/CTI21004578/Uea3-SLT8362E- TPP ON DIRECT SETTLEMENT

Dear Asher,

Please hold this claim as the investigation is in progress.

Will give you a mandate once the investigation is done.

Thank you..

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Friday, 23 July 2021 9:50 AM

**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202063/C02/SMK80G/LOWCT & YOUR REF: CC6/CTI21004578/Uea3-SLT8362E- TPP ON DIRECT SETTLEMENT

[Strictly Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jacqueline,

We refer to the email dated 22/06/2021.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 22 June 2021 10:24 AM  
**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM21D202063/C02/SMK80G/LOWCT & YOUR REF: CC6/CTI21004578/Uea3-SLT8362E- TPP ON DIRECT SETTELEMENT

Your ref : SNM21D202063/C02/SMK80G/LOWCT  
Our ref : CC6/CTI21004578/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$10,767.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 23,351.90	\$ 10,165.00
2. Loss of Rental (6days x \$100)	\$ 600.00	\$ 600.00 (6days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 23,953.90	\$ 10,767.00

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** Wednesday, 19 May 2021 4:24 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM21D202063/C02/SMK80G/LOWCT & YOUR REF: CC6/CTI21004578/Uea3-SLT8362E- TPP ON DIRECT SETTELEMENT

[Strictly Confidential]

Dear Mei Kwan,

Insd SAS attached.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Cecilia Low  
**Sent:** Wednesday, 19 May 2021 4:21 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM21D202063/C02/SMK80G/LOWCT & YOUR REF: CC6/CTI21004578/Uea3-SLT8362E- TPP ON DIRECT SETTELEMENT

[Strictly Confidential]

Hi Mei Kwan

Please be informed that our Ms. Jacqueline Tan, copied in this email, has taken over the matter. She will be replying to you in due course.

Thank you.

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All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Workmen & Medical Claims Section  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 19 May 2021 4:19 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM21D202063/C02/SMK80G/LOWCT & YOUR REF: CC6/CTI21004578/Uea3-SLT8362E- TPP ON DIRECT SETTELEMENT

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 14 May, 2021 5:13 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>



**Subject:** OUR REF: SNM21D202063/C02/SMK80G/LOWCT & YOUR REF: CC6/CTI21004578/Uea3-SLT8362E- TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Cecilia,

Please **revert to LKK Auto on DS for SLT8362E** soonest possible.

Officer In Charge: Cecilia Low- DID 6389 6530.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made **via email** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, May 14, 2021 2:56 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMK80G (OI : CTI - TBA) and SLT8362E (TP : LKK REF - CC6/CTI21004578/Uea3) on 12/04/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLT 8362E at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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