Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 13 April, 2021 6:27 PM

To: MERINACHIA@MSFIRSTCAPITAL.COM.SG

Cc: Jaslin Kok (LKK Auto); Admin A

Subject: RE: SURVEY ASSESSMENT - D21001136MFVS/1 // EXPRESS SETTLEMENT - ACC INV

XD5867C AND YM 7628D ON 08.04.2021 *** LKK REF: CC4/FCI21004572/Ura3

Attachments: LKK SURVEY PHOTO.pdf

Categories: HMK

Dear Merina.

We refer to the above matter.

We have inspected TP vehicle YM 7628D at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 12 April, 2021 11:06 AM To: MERINACHIA@MSFIRSTCAPITAL.COM.SG

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D21001136MFVS/1 // EXPRESS SETTLEMENT - ACC INV XD5867C AND YM 7628D ON

08.04.2021 *** LKK REF: CC4/FCI21004572/Ura3

Dear Sir / Merina,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 12 April, 2021 10:48 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments

⟨assignments@lkkauto.com⟩; Admin A ⟨admin-a@lkkauto.com⟩

Cc: MERINACHIA@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D21001136MFVS/1

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S (408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of

claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System < cwsmotorclaims@msfirstcapital. com. sg>

Sent: Monday, 12 April, 2021 10:40 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL. COM. SG; MERINACHIA@MSFIRSTCAPITAL. COM. SG

Subject: PRI: SURVEY ASSESSMENT - D21001136MFVS/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.