







INS. CASE OWNER: <u>Kenneth</u>		COLL. ASA <u>1089, Kpa3q2-1</u>		LKK: <u>10/6/18</u>
Surveyor: <u>Kenneth</u>		DOE: <u>10/6/18</u>		Date / Time: <u>10/6/18</u>
Registered in Merimen: _____				
Pre-assign / CCU / FTE				
	Insured Vehicle No.:	<u>SLM 6368P</u>	Claim No.:	<u>5800066/62356</u>
	Name of Insured:	<u>THSON TRANSPORT & TRADING</u>	Policy No.:	
	Insured Tel No.:		HP:	<u>7/6/18</u>
	Excess Sec II :SS		D.O.A.:	<u>7/6/18</u>
	Is driver the owner? (YES / NO)		Nature of Accident:	
If NO, Driver Name / Age:		OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO		
Driver Tel No.:		(V/L: YES / NO)		Insured Liability: % Final ? Yes / No
<u>SLM 899GR</u>				
	INSRS: WSP: Tel: Liability: RMKS:	<u>Esteem</u>		INSRS: WSP: Tel: Liability: RMKS:
	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:	
Date/Time		STAGE DATE / PIC		
<u>10/6/18</u>		<u>Non-Reporting 1st (1st): 20.06.18 / 20.2.19</u>		
<u>TH</u>		<u>Non-Reporting 1st (2nd): 13/05/2019</u>		
<u>2/3/2020</u>		<u>Non-Reporting 1st (Final): 04/06/2019</u>		
<u>2/3/2020</u>		<u>Notification 1st (if non-pickup):</u>		
<u>2/3/2020</u>		<u>Call OE</u>		
<u>2/3/2020</u>		<u>After call 1st to OE</u>		
<u>2/3/2020</u>		<u>Documentation Check List: Handler Typist</u>		
<u>2/3/2020</u>		<u>Notification 1st (if non-pickup)</u>		
<u>2/3/2020</u>		<u>After call 1st to OE</u>		
<u>2/3/2020</u>		<u>Authorization To Act</u>		
<u>2/3/2020</u>		<u>Release Voucher</u>		
<u>2/3/2020</u>		<u>Final Repair Bill</u>		
<u>2/3/2020</u>		<u>Car Rental Invoice</u>		
<u>2/3/2020</u>		<u>Towing Invoice</u>		
<u>2/3/2020</u>		<u>LTA / GIA</u>		
<u>2/3/2020</u>		<u>Medical Bill</u>		
<u>2/3/2020</u>		<u>PIR</u>		
<u>2/3/2020</u>		<u>Mandate/Reject Instruction</u>		
<u>2/3/2020</u>		<u>LOD</u>		
<u>2/3/2020</u>		<u>Payment Breakdown Form</u>		
<u>2/3/2020</u>		<u>Post-Repair Photos</u>		
<u>2/3/2020</u>		<u>Others</u>		
PRELIMINARY ADVICE Date/Time: _____ Sent By: _____				
FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____				
Repair Cost: <u>P/P</u> \$S <u>410.00</u> (<u>2</u> days) Reduction: <u>78</u> % Email <input type="checkbox"/> Call <input type="checkbox"/>				
FINAL SETTLEMENT Date/Time: <u>12/01/2023</u> Confirm with: <u>Carmen</u> Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>				
Final Liability: % <u>50</u> (Agreed / Assessed) BOLA S/N No.: <u>NIL</u>				
Repair Cost: <u>438.70</u> \$S <u>219.35</u> w/GST				
Loss of Rental (LOR): \$S _____ (_____ days)				
Loss of Use (LOU): \$S <u>100.00</u> (\$100.00 x <u>2</u> days)				
Loss of Income (LOI): \$S _____ (\$ _____ x _____ days)				
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]				
GIA/LTA Search \$S <u>7.45</u>				
Medical: \$S _____				
Disbursement: \$S _____ (e.g. Tow/ Independent)				
Legal Cost \$S _____				
Total: \$S <u>326.80</u> Global Sum \$S: <u>300.00</u> \$350.00 - \$250.00 = \$100.00				
FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email <input type="checkbox"/> Call <input type="checkbox"/>				
Payee 1: \$S <u>300.00</u> Name 1: <u>Esteem Performance Pte Ltd</u>				
Payee 2: (Strike if N.A.) \$S _____ Name 2: _____				
Payee 3: (Strike if N.A.) \$S _____ Name 3: _____				

ASS. REC. BY:

REF: 1421/

U

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: 8886

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

20/6 15h pass to Catherine

PIP # 410 (Red # 1406.61 774.1)

Veh No: SIM 8995R Yr Regn: 04.17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Prius c.c. 1798

Colour: M. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 110642 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTOKB31FU10355391

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / RIM or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal. 8 mm R/Bal. 8 mm

L/Bal. 8 mm L/Bal. 8 mm

D.O.A. 7/6/18 D.O.I. 19/6/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S & Frt old side mirror

The U/C / Chassis frame / Body Structure affected due to collision.

Data/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Data/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS \$

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

Report Format :

Lump Sum / I.B.I. (\$)



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLM 8995 R

Parts	(a) Cost / List Price Items	\$	1,288.80
	Plus/Less 25%	\$	322.20
	Total of Cost / List	\$	966.60
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost			
Labour		\$	850.00
Total		\$	1,816.60

Not Authorized

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 19/6/18 at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : L Date: 19/6/18



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

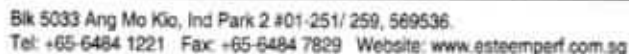
Vehicle No. : **SLM 8995 R**
Make & Model : **TOYOTA PRIUS**
Chassis No. : **JTDKB3FU103555391**

Submit By : **Carmen Lim**
Year Manufacture : **2017**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front bumper <i>1R</i>	1	\$450.80		✓
2	Front bumper clip <i>1R</i>	10	\$40.00		✓
3	Front bumper side retainer RH <i>1R</i>	1	\$107.20		✓
4	Front bumper side retainer LH <i>1L</i>	1	\$107.20		✓
5	Front bumper upper grille <i>1R</i>	1	\$321.90		✓
6	Front bumper lower grille <i>1L</i>	1	\$148.60		✓
7	Front bumper tow cover LH <i>1L</i>	1	\$25.70		✓
8	RH wing mirror (cover) <i>1R</i>	1	\$87.40		✓
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Vehicle No. : SLM 8995 R Submit By : Carmen Lim
Make & Model : TOYOTA PRIUS Year of Manufacture : 2017

[illegible]

Company Reg No. 200005485N / GST No. 20-0005485-N



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R


Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18011089/ub3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 19-06-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLM 6368P	Veh. Inspected	SLM 8995R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	07/06/2018	Inspection Date		
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Service Request Details

Claim

S8M00L6L

Reference

None 

Loss Date

June 7, 2018

Request Date

June 19, 2018

Due Date

June 26, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

19.06.2018 @ 9.35am
Sequence veh not in.

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration #

SLM8995R

Make

TPVD TOYOTA

Model

PRIUS HYBRID

Service Address

...

Primary Contact/Insured

JASON TRANSPORT & TRADING

32 CHOA CHU KANG STREET 64, #01-02 WINDERMERE, 689099, Singapore

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 JUNE 2018

JASON TRANSPORT & TRADING
32 CHOA CHU KANG STREET 64 #01-02 WINDERMERE
Singapore 689099,

Dear Sir,

OUR REF : CC4/ASM18011089/ub3
YOUR REF : SLM 6368P

ACCIDENT INVOLVING SLM 6368P & SLM 8995R ALONG PIE EXIT CTE ON
07/06/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to thinthin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2360 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 FEB 2019

1st Reminder

JASON TRANSPORT & TRADING
32 CHOA CHU KANG STREET 64
#01-02 WINDERMERE
SINGAPORE 609099

Dear Madam,

Your Ref: SLM 6368P

Our Ref: CC4/ASM18011089/Keb3 / S8M00L6L

Accident involving SLM 6368P & SLM 8995R ALONG PIE EXIT CTE ON 07/06/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 20.06.18 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by noon of 27.02.2019**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SLM 8995R has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **27.02.2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Kindly contact us at **6841 6051** (Asher Sng) if you have any further enquiries.

Yours faithfully

This is a computer generated letter and no signature is required.

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 07/06/2018
Time of accident : 12:25
Place of accident : PIE EXIT CTE
Third Party's name : GRAB RENTALS PTE LTD
Third Party's vehicle number : SLM 8995R
Our insured's name : JASON TRANSPORT & TRADING
Our insured's vehicle number : SLM 6368P
Our insured's NRIC number : NIL
Our insured's address : 32 CHOA CHU KANG ST 64 #01-02
WINDERMERE SINGAPORE 609099
Our Insured's telephone number : NIL

A letter dated **(21/02/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/ASM18011089/Keb3)**)

Name and address of insurance company : AXA Insurance
8 Shenton Way, #24-01 AXA Tower, 068811

Name of contact person : Asher Sng
Contact Number : 6841 6051 Fax: 6741 4108
Date : 13/05/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

13 MAY 2019

2nd Reminder

JASON TRANSPORT & TRADING
32 CHOA CHU KANG STREET 64
#01-02 WINDERMERE
SINGAPORE 609099

Dear Madam,

OUR REF : CC4/ASM18011089/Keb3 / S8M00L6L
YOUR REF : SLM 6368P

Accident involving SLM 6368P & SLM 8995R ALONG PIE EXIT CTE ON 07/06/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 21 MAY 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SLM 8995R** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **21 MAY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Asher Sng
Case Handler
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

This is a computer generated letter and no signature is required.

Cc: AXA Insurance Pte Ltd
(Motor Claims Dept)

04 JUNE 2019

FINAL REMINDER

JASON TRANSPORT & TRADING
32 CHOA CHU KANG STREET 64
#01-02 WINDERMERE
SINGAPORE 689099

Dear Madam,

OUR REF : CC4/ASM18011089/Kfb3**YOUR REF : SLM 6368P****ACCIDENT INVOLVING SLM 6368P & SLM 8995R ALONG PIE EXIT CTE ON 07/06/2018**

We refer to our letters of 20/02/2019 & 13/05/2019 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 12 JUNE 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SLM 8995R has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **12 JUNE 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully



Poh Kin, Chong
Claims
Tel : 6841 2132
Fax: 6741 4108
Email : pohkin@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)



Re:REPUDIATED

Type

🔗 Question

Message

PLS BE INFORMED THAT INSURED HAD APPEALED AND WE HAD TAKE BACK THE CASE FOR HANDLING. INSURED ADENMANT THAT THERE IS NO ACCIDENT/ NO COLLISION AND THERE IS ALSO NO DAMAGES ON INSURED VEH. WE WILL NOT BE ACCEPTING ANY LIABILITY FOR THIS MATTER.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 4 October 2019 5:03 PM
To: Coleen Kwok
Cc: Admin A
Subject: RE: Accident involving SLM 8995 R And SLM6368P dated 07/06/2018 //LKK REF: CC4/ASM18011089/Kpb3
Attachments: POLICE REPORT_SLM6368P.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured adamant that there is no accident/ no collision. AXA will not be accepting any liability for this matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 17 September 2019 9:24 AM
To: Coleen Kwok <coleen21@esteemperf.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Accident involving SLM 8995 R And SLM6368P dated 07/06/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18011089/Kpa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN		Date : 10-03-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLM 6368P	Veh. Inspected	SLM 8995R	
Policy No.	CN038314	Coverage (\$)	0.00	
Claim No.	S8M00L6L	Excess (\$)	0.00	
Assign From		Assign Date	19/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS (A)	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU103555391	Colour	METALLIC SILVER	
Odometer	110642	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION AND FRONT O/S DOOR MIRROR. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	07/06/2018	Inspection Date	19/06/2018	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLM 8995R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	450.80	-
10	FRONT BUMPER CLIP (CONSISTENT)	NOT NECESSARY	40.00	-
1	FRONT BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	107.20	-
1	FRONT BUMPER SIDE RETAINER LH (CONSISTENT)	SERVICEABLE	107.20	-
1	FRONT BUMPER UPPER GRILLE (CONSISTENT)	SERVICEABLE	321.90	-
1	FRONT BUMPER LOWER GRILLE (CONSISTENT)	SERVICEABLE	148.60	-
1	FRONT BUMPER TOW COVER LH (CONSISTENT)	SERVICEABLE	25.70	-
1	RH WING MIRROR (COVER) (CONSISTENT)	TO REPAIR SEE LABOUR	87.40	-
	LESS 25% DISCOUNT		-322.20	-
			966.60	-
	LABOUR			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (FRONT BUMPER ,RH SIDE MIRROR).INCLUSIVE OF THE REPAIR OF FRONT BUMPER AND RH WING MIRROR (COVER) .		400.00	150.00
	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA .(FRONT BUMPER ,RH SIDE MIRROR).		400.00	260.00
	TO CHECK WIRING .	NOT NECESSARY	50.00	-
			850.00	410.00
	GRAND TOTAL		1,816.60	410.00
	RECOMMENDED COST OF REPAIRS			410.00

Report Ref No. CC4/ASM18011089/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SRM00066

Reference

CC4/ASM18011089/Kpa2a2

Loss Date

7 June 2018

Report Date

19 Jun 2018 8:42:55 AM

Request Date

19 June 2018

Due Date

Vendor Name

LK& AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLM89958

Make

TPMD TOYOTA

Model

PRIUS HYBRID

Service Address

...

Primary Contact/Insured

JASON TRANSPORT & TRADING
32 CHOA CHU KANG STREET 64, #01-02
WINDERMERE, 689099, Singapore

Claim Handler

CHAN Kian Chuan
68805444
kianchuan.chan@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

GIA NOT REPORTED

GIA NOT REPORTED						
Additional Instructions						
1						
Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type						
		Document SubType				
<div>+ Upload Documents</div>						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
LK&Invoice1 (9).pdf	Invoice	Surveyor/ Assessor expense	LK& AUTO CONSULTANTS PTE LTD (TP)	12 March 2020		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK Inspection (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
LKK Adjustment1a (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
2nd video.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	28 February 2020
WhatsApp Video 2020-02-28 at 10.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	28 February 2020
LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 February 2020
LKK RESURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 February 2020
SLM6368P OH REPORT.pdf	Reports & Statement	GIA Report	CHAN Kian Chuan	3 October 2019
Final reminder.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 June 2019
2nd Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
1ST NON REPORTING LETTER.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 February 2019
Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 June 2018
Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	20 June 2018
EMAIL FROM WORKSHOP TP PRG.msg	Letters and Correspondence	Workshop	VISHNU BATHAM Shaktar	19 June 2018