

## Veron Chen (LKKAUTO)

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**From:** Azlan, Syazairdina <Syazairdina.Azlan@aig.com>  
**Sent:** Tuesday, 13 April 2021 4:29 PM  
**To:** Veron Chen (LKKAUTO); Claims; Admin A; Admin-D (LKKAUTO); SUR; CS A Team  
**Subject:** aigencrypt RE: OD CLAIMS FOR VEH NUMBER SKU 3039 D-DOA: 3/4/2021 (AIG REF: 9525694703SG)

Dear Veron and Lim,

Sorry for the confusion. The final excess is \$1,000.

Excess:	S\$1,000.00
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Thank you.

**Thanks and regards,**

**Syaza Irdina Azlan**  
**AIG**

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto  
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.  
[Tel:8001206556](tel:8001206556) | Ext:1012205

[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, April 13, 2021 4:24 PM  
**To:** Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>  
**Subject:** [EXTERNAL] RE: OD CLAIMS FOR VEH NUMBER SKU 3039 D-DOA: 3/4/2021 (AIG REF: 9525694703SG)

This message is from an external sender; be cautious with links and attachments.

Dear Azlan,

Kindly re- confirm excess is S\$600 or S\$1000, merimen shown \$1000.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

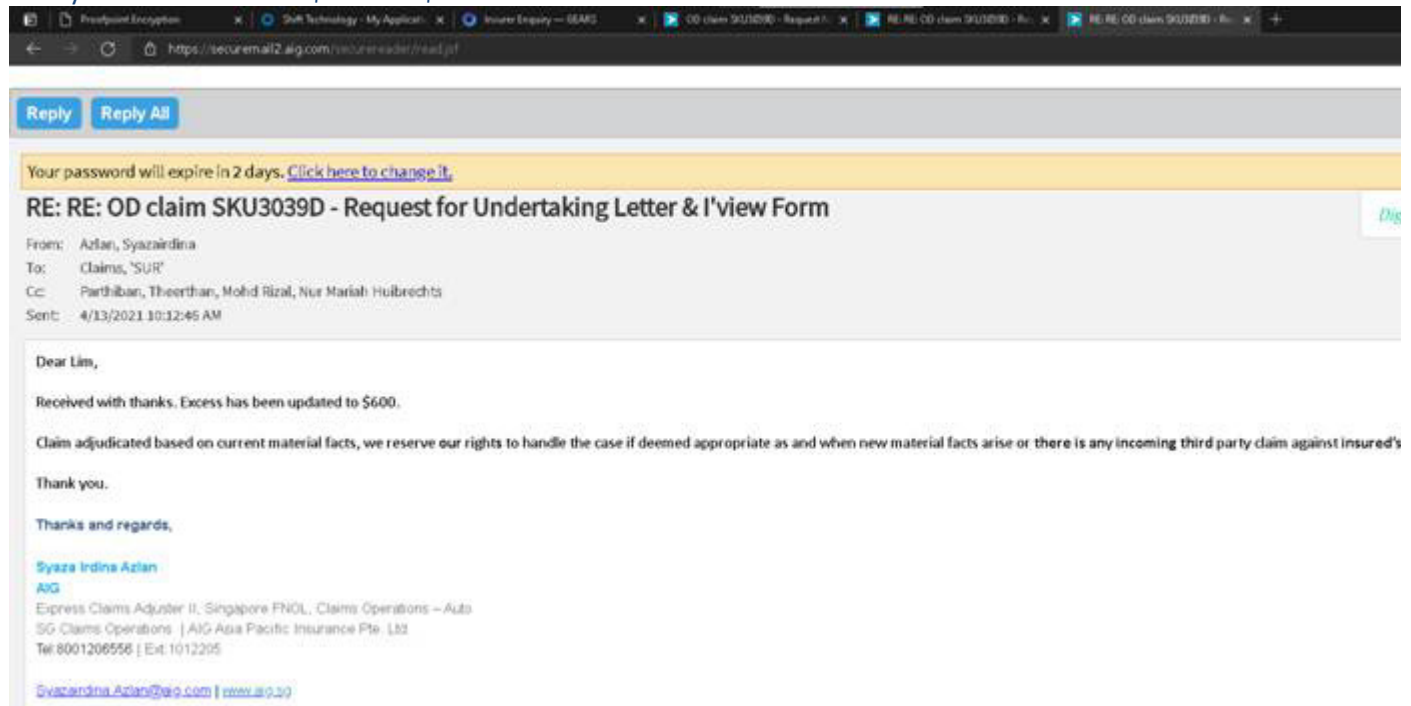
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, 13 April 2021 4:20 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIMS FOR VEH NUMBER SKU 3039 D-DOA: 3/4/2021

Dear Veron,

Kindly confirm excess is S\$600 or S\$1000.



Best Regards,  
Kee Siang Lim  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Tuesday, 13 April 2021 3:56 PM

**To:** Premiumauto Claims; Admin A; Admin-D (LKKAuto); SUR; CS A Team  
**Subject:** RE: OD CLAIMS FOR VEH NUMBER SKU 3039 D-DOA: 3/4/2021

Dear Haikal Ruddin,

As instructed by our client , please proceed to repair the **insured vehicle SKU 3039D, (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Before paint photos showing all parts replaced are required.**

**Labour not require - to remove**

**TO CARRY OUT WATER SEEPAGE TEST FOR REAR WINDSCREEN**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Premiumauto Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 5 April 2021 12:46 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD CLAIMS FOR VEH NUMBER SKU 3039 D

Dear all,

**Kindly register OD claims for this vehicle;**

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 8/4/2021 @ 14:00HRS. Owner waiting.

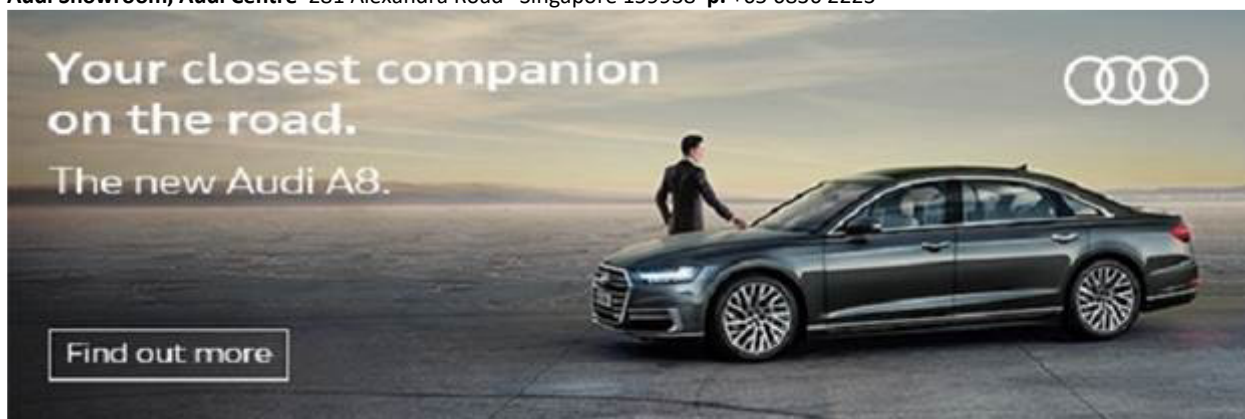
Thank you!

**Best Regards,  
Haikal Ruddin  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

[e\\_claims@premiumauto.com.sg](mailto:e_claims@premiumauto.com.sg) [w. www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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