

PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 # 02-34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C

GST REG. NO. : 35766600C

14-06-21

Date Of Accident : 05-04-21

YOUR REF. :

OUR REF. : SGM 6819P/T/21(SJE)

WITHOUT PREJUDICE

SAVE AS TO COSTS

M/s AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#08-16 CHARTIS Building

Singapore 079120

ATTN : LKK - Ms. Hsiao Tong (MOTOR CLAIMS DEPARTMENT)

Dear Sirs

RE : ACCIDENT INVOLVING VEHICLE NO. SGM 6819P AND SFB 3280G ON 05 APRIL 2021

We are the repairer for vehicle no. **SGM 6819P** and instructed by the owner, **M/s Chong Chai Shen**, on his behalf to submit the claims against your insured's vehicle no. **SFB 3280G** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Survey By SJE)	\$	428.00	(Including GST)
2. Car Rental (2 days X \$120)	\$	240.00	
3. LTA Search	\$	8.00	
4. GIA Report	\$	29.00	
	\$	<u>705.00</u>	

Please let us have your payment in our favour of "**Precise Auto Service**".

Your prompt reply of the above claims will be much appreciated.

Yours faithfully

Yan Hong



TO: **PRECISE AUTO SERVICE**
NO. 1 KAKI BUKIT AVENUE 6
#02-34/36
SINGAPORE 417883

LETTER OF AUTHORITY & INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SGM 6819P x SFB 3280G on 05-04-21
Along Newton Road.

I/We, Chong Chai Shen NRIC No. S1615216A
owner of vehicle no. SGM 6819P, hereby authorise **M/S PRECISE AUTO SERVICE** to commence repairs to my motor vehicle and to forward the claim for damages sustained in the above accident to the third party driver and/or his employer and/or the vehicle owner and/or the insurer concerned. I/We agree that in consideration of you giving up your repairer's lien I agree to assign the whole proceeds of my/our third party claim to you and if applicable, our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and our solicitors to see the claim to a successful conclusion. In the event the proceeds of claim for damages, interest, costs and expenses including legal costs are paid to me directly by the third party insurer, I undertake to indemnify and/or reimburse the said proceeds of claim to you.

If the third party driver and/or his employer and/or the vehicle owner and/or the insurer reject liability, I will be fully responsible for the repair costs.

I/We also authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurers' claim.

I/We undertake to inform you and/or the solicitors appointed by you on my/our behalf in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/we further undertake not to enter into any compromise Settlement Agreement with the third party insurance without your consent as I understand that this may jeopardise a fair recovery of the third party claim.

My vehicle is repaired by the repairer on my own free will without any inducement, threat and/or promise.

In the event of any breach of my undertaking and the repairer is compelled to enforce this undertaking, I agree that I shall pay for the legal costs incurred by the repairer on a solicitor and client's full indemnity basis.





Owner Signature
(Company Stamp, if Applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PRECISE AUTO SERVICE** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$500.00** (Global Sum) for vehicle no. **SGM 6819P** that was damaged pursuant to the accident which occurred on **05/04/2021** (date) along **NEWTON ROAD** involving vehicle no/s **SFB 3280G**.

This is pursuant to the inspection conducted on **23/04/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHONG CHAI SHEN** ("the third party claimant") of vehicle no. **SGM 6819P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGM 6819P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of Sept (month) **2021** (year)



cks

Signed by appointed surveyor



Signed by "the workshop" (with chop)

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

=====

Accident Date : 05-04-2021

OUR REF : SGM 6819P/T/21(SJE)

TAX INVOICE

CHONG CHAI SHEN

Blk 288A Bukit Batok Street 25

#10-228

Singapore 733787

Invoice No. : TP2106-006

DATE : 14-06-21

FINAL BILL ON VEH. NO. : SGM 6819P

VEHICLE MODEL : MAZDA 3

LUMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

400.00

SUB-TOTAL	:	400.00
ADD GST 7%	:	28.00
TOTAL AMOUNT SGD	:	428.00

This is a computer generated document and requires no signature.

Enquire Vehicle's Insurance Particulars

Enquire Vehicle's Insurance Particulars (As At 05 Apr 2021 / 14:45:00)

Vehicle Insurance Details

Vehicle No.:

SFB3280G

Make Description/Model:

MERCEDES BENZ / CLA200 COUPE URBAN (R18 LED)

Insurance Company Name:

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Business Transaction Reference No.:

20210406153715197204

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

Save as PDF

OK →

Print

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 June 2021 10:20 AM
To: da Teng
Subject: RE: ACCIDENT INVOLVING SFB 3280G(AIG) AND SGM 6819P AT/ALONG NEWTON ROAD ON 05/04/2021

Dear Mdm Ten,

The damage is not serious. Minor damages on front right bumper.
Our surveyor will assess the damages and negotiate with third party repairer for an amicable settlement.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: da Teng <sharonten2004@gmail.com>
Sent: Thursday, 10 June 2021 11:23 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SFB 3280G(AIG) AND SGM 6819P AT/ALONG NEWTON ROAD ON 05/04/2021

Is it serious?

Sent from my iPhone

On 9 Jun 2021, at 12:40 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

09 June 2021

Mdm Ten Chwee Yong

[By Email Only]

Dear Sir/Madam,

You Ref: SFB3280G

Our Ref: CC4/AIG21004555/Upa3

ACCIDENT INVOLVING SFB 3280G(AIG) AND SGM 6819P AT/ALONG NEWTON ROAD ON 05/04/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGM 6819P against your insurance policy.

Based on all the available information on hands, we are of the view that we do not have a good defense towards the claim submitted by SGM6819P. From third party video footage, your vehicle filtered into third party's lane and collided with third party vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Apr 2021 17:46	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	09 Apr 2021 17:46	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	09 Apr 2021 17:46	Clm Created	Reg No: SGM6819P. Acct Date: 2021/04/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Precise Auto Service (HQ)	[A] HOW MEI KWAN
4	09 Apr 2021 17:46	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Apr 2021 17:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/20	[A] HOW MEI KWAN
6	09 Apr 2021 17:46	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Apr 2021 17:46	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	09 Apr 2021 17:46	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	21 Apr 2021 16:20	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	21 Apr 2021 16:39	Clm Veh Model Changed	(204808) -> (205938) MAZDA 3 1.5 L 4-DOOR SEDAN SP.6EAT (A).	[A] HOW MEI KWAN
11	21 Apr 2021 16:56	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	24 May 2021 10:07	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	27 May 2021 08:42	Clm Registration Modified	Acct Time:14:00:00->14:45:00.	[I] AIG OneClaim Integration User
14	09 Jun 2021 12:36	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	13 Jun 2021 13:41	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
16	06 Jul 2021 09:18	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	06 Jul 2021 09:18	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	06 Jul 2021 09:18	Clm Dtl Modified	JPJ Reg. Date: -> 2016/04/29.	[A] JOANNE LEE KHANG MIN
19	06 Jul 2021 09:18	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	07 Jul 2021 11:51	Adj Mandate Request	Cur.Req:585.00:Liability: 100%(B15) *Quantum: (a)CORw/GST: \$428.00 + (b)LOU(2days x \$60.00): \$120.00 + (c)LTA/GIA search fee: \$37.00 = Total: \$585.00 *1 recommendation repair day +1PRS = 2 days *For your approval please.	[A] CHEW HSIAO TONG
21	11 Aug 2021 09:53	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
22	11 Aug 2021 09:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/20. Mandate Remarks: can upload the GIA/LTA search fees receipt and the LOR agreement and invoice. mandate approved for COR and 1 day LOU	[I] Goh, Jeremy-CX
23	11 Aug 2021 09:57	Adj Mandate Set	Approved:488.00:can upload the GIA/LTA search fees receipt and the LOR agreement and invoice. mandate approved for COR and 1 day LOU	[I] Goh, Jeremy-CX
24	19 Aug 2021 08:55	Adj Mandate Request	Cur.Req:556.00:Hi, 3rd party propose to settle at \$556.00(all-in), Pls advise. Thanks.	[A] CHEW HSIAO TONG
25	14 Sep 2021 17:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/04/20. Mandate Remarks: Hi Hsiao Tong, please ensure documents in place. any justification for 2 days LOU? i have approved mandate for settlement purpose	[I] Goh, Jeremy-CX

AUDIT TRAIL				
No.	On	Audit	Remarks	By
14 Sep 26 2021 17:03		Adj Mandate Set	Approved:500.00:Hi Hsiao Tong, please ensure documents in place. any justification for 2 days LOU? i have approved mandate for settlement purpose	[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY	
[24/05/2021 10:09] CHEW HSIAO TONG: Called OI Mdm Ten to advise her to lodge the GIA report as she had lodge a police report. She is not aware that she hit TP. Advised her that TP has video to show the impact. She understand and will make GIA report asap.	
[21/04/2021 16:21] HOW MEI KWAN: OINR. To send out first letter.	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2684982	09 Apr 2021 17:54:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGM6819P	SFB3280G	11.00
2688103	21 Apr 2021 16:33:45	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGM6819P	HOW MEI KWAN	xx.xx
2706744	06 Jul 2021 09:18:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGM6819P	SFB3280G	11.00