

# AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare,  
Singapore 575721  
Tel : +65 8608 0808  
Email: auburnauto.claim@gmail.com

Date: 14 June 2021

## **LETTER OF DEMAND**

**Attn: Motor Claims Department**

### **ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 April 2021 AT 13:10Hrs**

We are instructed by SJE3070H, to claim damages against you or your insured, the driver of motor vehicle no. SLW6166C in connection with a road traffic accident on 8 April 2021, at about 13:10 Hours at Ang Mo Kio Ave 6.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

1. Costs of Repair	\$800
2. Rental	\$450
3. Loss Of Use (Pre-Repair)	\$480
4. LTA Vehicle Insurance Search	\$7.49
5. Administration Charge	\$220
Total:	<u>\$1957.49</u>

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## LETTER OF AUTHORISATION

**RE: ACCIDENTS INVOLVING VEHICLE SJE3070H & SLW6166C ON 08  
April 2021**

Dear Office In Charge,

Our Client, Golden Charter Pte Ltd (UEN:201529252Z) has authorized Auburn Auto Pte Ltd to repair, fix, maintain & receive payment for this vehicle **SJE3070H** in aspect for this accident as mentioned in the title.



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(signature & company stamp required)  
Client: *Golden Charter Pte Ltd.*  
Name:  
Designation:  
Contact:



## LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VP05/024427  
DATE : 11 AUGUST 2021

### DISCHARGE VOUCHER

I/We, GOLDEN CHARTER PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SLW 6166C the sum of Singapore Dollar One Thousand One Hundred Seven and Forty Five Cents Only (\$1,107.45) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJE 3070H on 08 April 2021 along ANG MO KIO AVENUE 6.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ ONG TIAN PENG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to AUBURN AUTO PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

*[Handwritten signature]* 12/08/21



.....  
Signature of vehicle owner/Date

*Golden Charter Pte Ltd*

.....  
Name of vehicle owner /Date

# AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare, Singapore 575721

Tel : +65 8608 0808

Email: auburnauto.claim@gmail.com

Vehicle No: SJE3070H

Model: Toyota Vios

QTY	Description	Bill
1	Repair, Fix & Respray	\$ 800.00

\$	800.00
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# Golden Shaw Pte Ltd

3 Ang Mo Kio Street 62, #01-45, Link@AMK, Singapore 569139

Tel.: 6254 5410 Fax: 6259 7044

UEN: 201529252Z

## Invoice

To: Auburn Auto Pte Ltd

Date: 16-Apr-21

Qty	Description	Amount(\$)
1	Car replace for SJE3070H (13 Apr 2021 to 15 Apr 2021) 3 days x \$150	450
TOTAL:		\$450.00

SINGAPORE DOLLAR

Four hundred and fifty dollars only

Official Stamp


[Back to OneMotoring](#)


Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Apr 2021 / 14:15:23

Receipt Date/Time : 09 Apr 2021 / 14:15:23

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210409-002395

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SLW6166C

As at 08 Apr 2021/13:10:00

Insurance Co: LONPAC INSURANCE BHD

1	Insurance Enquiry - SLW6166C Enquiry Fee 20210409141425284907	7.00	0.49	7.49
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Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference -0.04

Total Amount Payable 7.45

Paid By

421808XXXXX6320 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jasper Chua (LKK Auto)

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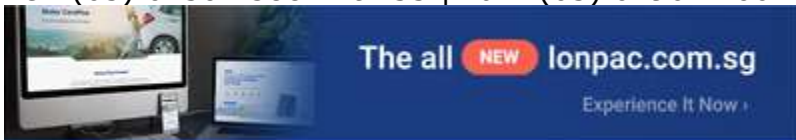
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** August 10, 2021 4:59 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 APRIL 2021 AT 13:10Hrs / 21/21/21/VP05/024427 [External Confidential]

### Lonpac External - Confidential

Dear Jasper,

Please proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Tuesday, 10 August 2021 3:25 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 APRIL 2021 AT 13:10Hrs [External Confidential] / 21/21/21/VP05/024427

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **AUBURN AUTO PTE LTD** is as follows:

TP CLAIMED	REVISED -TO OFFER
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<b>Cost of Repair</b>	\$ 5,190.00	\$ 800.00	
<b>Loss of Rental (3 days x \$150.00)</b>	\$ 450.00	\$ 300.00	(3 days x \$100.00)
<b>Loss of Use (4 days x \$120.00)</b>	\$ 480.00	NIL	
<b>LTA Search Fee</b>	\$ 7.49	\$ 7.49	
<b>Administration Charge</b>	\$ 220.00	NIL	
<b>Proposed Total</b>	<b>\$ 6,347.49</b>	<b>\$ 1,107.49</b>	

Breakdown of days is as follows:

Recommended days	3 Days
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For your approval and/or further instruction please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 23 June 2021 2:57 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Auburn Auto <[auburnauto.insurance@gmail.com](mailto:auburnauto.insurance@gmail.com)>

**Subject:** FW: FW: ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 APRIL 2021 AT 13:10Hrs [External Confidential]

**Lonpac External - Confidential**

Dear Hsiao Tong,

Kindly forward the email to the case handler if you are not handling the case.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706