

## Jasper Chua (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** August 10, 2021 4:59 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 APRIL 2021 AT 13:10Hrs / 21/21/21/VP05/024427 [External Confidential]

### Lonpac External - Confidential

Dear Jasper,

Please proceed as proposed.

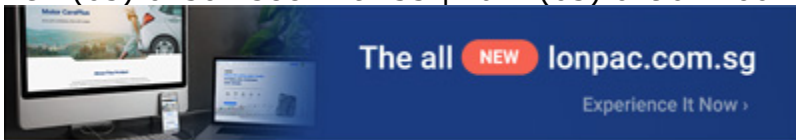
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Tuesday, 10 August 2021 3:25 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 APRIL 2021 AT 13:10Hrs [External Confidential] / 21/21/21/VP05/024427

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **AUBURN AUTO PTE LTD** is as follows:

TP CLAIMED	REVISED -TO OFFER
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<b>Cost of Repair</b>	\$ 5,190.00	\$ 800.00	
<b>Loss of Rental (3 days x \$150.00)</b>	\$ 450.00	\$ 300.00	(3 days x \$100.00)
<b>Loss of Use (4 days x \$120.00)</b>	\$ 480.00	NIL	
<b>LTA Search Fee</b>	\$ 7.49	\$ 7.49	
<b>Administration Charge</b>	\$ 220.00	NIL	
<b>Proposed Total</b>	<b>\$ 6,347.49</b>	<b>\$ 1,107.49</b>	

Breakdown of days is as follows:

Recommended days	3 Days
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For your approval and/or further instruction please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 23 June 2021 2:57 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Auburn Auto <[auburnauto.insurance@gmail.com](mailto:auburnauto.insurance@gmail.com)>

**Subject:** FW: FW: ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 APRIL 2021 AT 13:10Hrs [External Confidential]

**Lonpac External - Confidential**

Dear Hsiao Tong,

Kindly forward the email to the case handler if you are not handling the case.

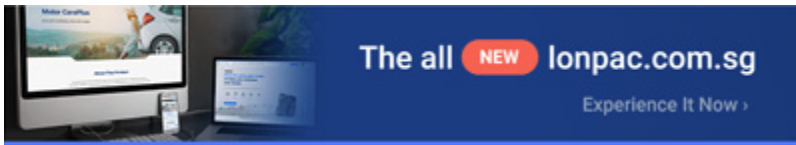
Best Regards

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***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

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**From:** GERALD POH WEE BIN

**Sent:** Wednesday, 23 June 2021 2:56 pm

**To:** 'Veron Chen (LKKAUTO)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** 'Auburn Auto' <[auburnauto.insurance@gmail.com](mailto:auburnauto.insurance@gmail.com)>

**Subject:** FW: FW: ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 APRIL 2021 AT 13:10Hrs [External Confidential]

## **Lonpac External - Confidential**

Our Ref : 21/21/21/VP05/024427

Dear Veron,

Kindly look into the claim and revert to TP.

I am currently WFH arrangement.

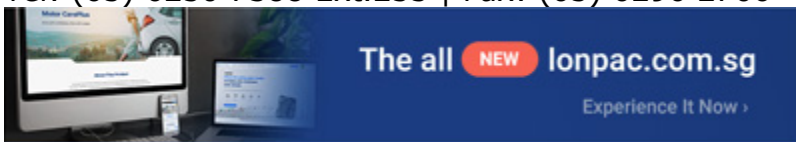
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Daniel Mak [<mailto:mak.auburnauto@gmail.com>]

**Sent:** Wednesday, 23 June 2021 2:46 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; [veronchen@lkkauto.com](mailto:veronchen@lkkauto.com); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: FW: ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 APRIL 2021 AT 13:10Hrs [External Confidential]

Hi all,

How is the settlement coming along.

Kindly revert to settle the case amicably.

with regards

Mak

Auburn Auto Pte Ltd

+65 9773 6360

On Tue, 15 Jun 2021 at 12:58, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

### **Lonpac External - Confidential**

Our Ref : 21/21/21/VP05/024427

Dear Veron,

Kindly revert to them on Direct Settlement.

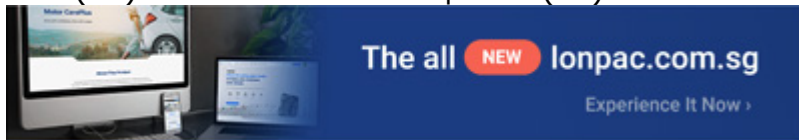
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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**From:** Daniel Mak [<mailto:mak.auburnauto@gmail.com>]

**Sent:** Tuesday, 15 June 2021 12:53 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING SJE3070H & SLW6166C ON 8 APRIL 2021 AT 13:10Hrs

Hi Lonpac,

This is the LOD as requested.

Attached is also the police report with the investigation result.

Kindly revert to settle the case amicably.

with regards

Mak

Auburn Auto Pte Ltd

+65 9773 6360