

aigencrypt PRE-REPAIR INSPECTION REQUEST – SMR4600T vs SKZ4848C (OI) on D.O.A.: 03/04/2021

Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Thu 4/8/2021 5:32 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

 1 attachments (3 MB)

OI GIA REPORT-SKZ4848C.PDF;

Hi,

Please refer to the enclosed request from **Focus Auto Pte Ltd.**

Claim no : 6591098312SG003

Case Owner : Lai Fong Yong

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: claims@focusauto.com.sg <claims@focusauto.com.sg>

Sent: Thursday, April 8, 2021 5:23 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; claims@focusauto.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ4848C AND SMR4600T ON 03/04/2021

Dear Divyashni

Kindly assist to arrange for LKK Auto Consultants Pte Ltd - Marcus Chua to survey the above mentioned vehicle.

Please note that the vehicle is currently **IN** our workshop.

Thank you

Best Regards

Jenny Koh

From: Subramaniam, Divyashni

Sent: Thu, 8 Apr 2021 08:47:34 +0000

To: claims@focusauto.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ4848C AND SMR4600T ON 03/04/2021

Without Prejudice

-

Your Reference: SMR4600T

Our Reference : SKZ4848C

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Focus Auto Pte Ltd <claims@focusauto.com.sg>

Sent: Thursday, April 8, 2021 3:37 PM

To: AIGSGP, Claims <claims.AIGsgp@aig.com>; ClaimsDocManagement
<ClaimsDocManagement@aig.com>

Subject: [EXTERNAL] Re: PRE REPAIR SURVEY - SMR4600T & SKZ4848C ACCIDENT ON 03/04/2021

This message is from an external sender; be cautious with links and attachments.

Dear Officer In-Charge,

Waiting for your reply. Thank you

Best Regards

Aidah Zailani

Claims Executive

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Focus Auto Pte Ltd" <claims@focusauto.com.sg>

Sent: 4/8/21 1:29 PM

To: "claims.aigsgp@aig.com" <claims.aigsgp@aig.com>

Subject: Re: PRE REPAIR SURVEY - SMR4600T & SKZ4848C ACCIDENT ON 03/04/2021

Dear Officer In-Charge,

Waiting for your reply. Your reply in regards of this matter is greatly appreciated.

Thank you

Best Regards

Aidah Zailani

Claims Executive**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Focus Auto Pte Ltd" <claims@focusauto.com.sg>

Sent: 4/7/21 4:39 PM

To: "claims.aigsgp@aig.com" <claims.aigsgp@aig.com>

Subject: PRE REPAIR SURVEY - SMR4600T & SKZ4848C ACCIDENT ON 03/04/2021

Dear Person In-Charge,

Please sent surveyor list to arrange the surveyor down to our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 03/04/2021 at about 1030 hours at Bukit Batok East Avenue 4 Towards Bukit Batok East Avenue 2 our client's SMR4600T and SKZ4848C driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a

pre-repair survey of the vehicle without further reference to you.

NOTE : Vehicle is currently NOT in our workshop.

Please be informed that the said vehicle can be inspected at :

Name of workshop : **FOCUS AUTO PTE LTD**

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50

Singapore 417883

Telephone No.: 68869097 FAX : 68444625

Best Regards

Aidah Zailani

Claims Executive

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

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