

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 12 April 2021 1:34 PM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR
Cc: 'Ye, Yong Kang Melvin'
Subject: RE: LKK/MC \ CMTD2101095/MYE; FW: Pre-Repair Inspection for SMT 6341 S // Accident on 07/04/2021 @ 11:00HR at along Dunearn Road involving Vehicle Number SMT 6341 S and SKL 9244 K

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMT 6341 S on 9/4/2021
We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 9 April 2021 11:50 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>
Subject: RE: LKK/MC \ CMTD2101095/MYE; FW: Pre-Repair Inspection for SMT 6341 S // Accident on 07/04/2021 @ 11:00HR at along Dunearn Road involving Vehicle Number SMT 6341 S and SKL 9244 K

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 9 April, 2021 10:41 AM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK/MC \ CMTD2101095/MYE; FW: Pre-Repair Inspection for SMT 6341 S // Accident on 07/04/2021 @ 11:00HR at along Dunearn Road involving Vehicle Number SMT 6341 S and SKL 9244 K

Hi LKK,

Attached herewith both reports.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace

Sent: Friday, April 9, 2021 10:39 AM

To: Nineteen Autowerks <nineteenautowerks@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK/MC \ CMTD2101095/MYE; FW: Pre-Repair Inspection for SMT 6341 S // Accident on 07/04/2021 @ 11:00HR at along Dunearn Road involving Vehicle Number SMT 6341 S and SKL 9244 K

Without Prejudice

Our Reference: CMTD2101095/MYE
Your Reference: SMT6341S

Hi Vessie,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SMT6341S** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Friday, April 9, 2021 10:33 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: PRI \ CMTD2101095/MYE; FW: Pre-Repair Inspection for SMT 6341 S // Accident on 07/04/2021 @ 11:00HR at along Dunearn Road involving Vehicle Number SMT 6341 S and SKL 9244 K

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Dear Grace,

Kindly appoint Marcus from LKK.

Thank your

On Fri, 9 Apr 2021 at 8:20 AM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2101095/MYE

Your Reference: SMT6341S

Without Prejudice

Date: 09/04/2021

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S NINETEEN AUTOWERKS PTE LTD

Dear Vessie,

ACCIDENT INVOLVING SKL9244K & SMT6341S ON 07.04.2021

We refer to your Notice of Accident dated 08/04/2021.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that Mr. Melvin Ye is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Thursday, April 8, 2021 5:36 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Claim No. : CMTD2101095/MYE; FW: Pre-Repair Inspection for SMT 6341 S // Accident on 07/04/2021 @ 11:00HR at along Dunearn Road involving Vehicle Number SMT 6341 S and SKL 9244 K

Hi Colleagues,

PRI for your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division



Sompo Insurance Singapore Pte. Ltd.

[50 Raffles Place, #03-03](#) Singapore Land Tower, Singapore 048623

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From: Nineteen Autowerks <nineteenautowerks@gmail.com>

Sent: Thursday, April 8, 2021 5:02 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: Fwd: Pre-Repair Inspection for SMT 6341 S // Accident on 07/04/2021 @ 11:00HR at along Dunearn Road involving Vehicle Number SMT 6341 S and SKL 9244 K

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Dear Claims Department,

Kindly arrange for PRI.

Thank you.

Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd [Blk 13 Kaki Bukit Road 4, #01-05](#), Bartley Biz Centre, Singapore 417807 | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

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----- Forwarded message -----

From: **Nineteen Autowerks** <nineteenautowerks@gmail.com>

Date: Wed, 7 Apr 2021 at 17:44

Subject: Pre-Repair Inspection for SMT 6341 S // Accident on 07/04/2021 @ 11:00HR at along Dunearn Road involving Vehicle Number SMT 6341 S and SKL 9244 K

To: <motorsurvey@sompo.sg>, <claimsreport@sompo.com.sg>

Dear Sir/Madam,

We are instructed by Soh Harn Jun, Winston (Su Han Jun) to notify you of a road traffic accident on 07/ 04 / 2021 at about 11:00 HR at along Dunearn Road involving our client's vehicle registration number SMT 6341 S and vehicle registration number SKL 9244 K driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9674 1991, should you require more information.

Kindly arrange a survey at [Blk 15 Kaki Bukit Road 4](#), Bartley Biz Centre, #01-53, Singapore 417808.

Thank you.



Best Regards,

Vessie Foo

Nineteen Autowerks Pte Ltd [Blk 13 Kaki Bukit Road 4](#), #01-05, Bartley Biz Centre, Singapore 417807 | T: +65 9674 1991 | E: Nineteenautowerks@gmail.com | Co. Reg. No. 201922431M

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Best Regards,

Vessie Foo

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