### Jaslin Kok (LKK Auto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

**Sent:** Monday, 12 April 2021 11:00 AM

**To:** Jaslin Kok (LKK Auto)

Cc: Admin A

**Subject:** RE: AIG REF : 1744463874SG-003

Dear Jaslin

Reference to your email.

Please proceed per your recommendation below.

Also, please upload your engagement with insured on matter into merimem.

Thank you.

**Best Regards** 

#### **Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

#### **Advanced Leave Notification:**

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Sent: Friday, April 9, 2021 5:11 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] AIG REF: 1744463874SG

This message is from an external sender; be cautious with links and attachments.

Dear Bennie

We refer to the above matter.

Based on OI's video. TP was seen to be changing lane and make a sudden stop in front of insured.

We are of the view that our insured is not liable.

Kindly let us have your instrustion to reject Third Party claim.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### IMPORTANT NOTICE:

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# [EXTERNAL] Accident involving SH 8307X and your insured SKS8880T dated 06.04.2021 \*\*\* LKK REF :CC4/AIG21004503/T1rs3

## Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 7/14/2021 3:57 PM

To: Kazali Haji Selahudin <kazali@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

1 attachments (7 MB) Video - Accident.MP4:

### WITHOUT PREJUDICE

Dear Kazali

We refer to the above matter.

We have our insured's video showing your client changed lane and make a sudden stop in front of our insured.

We are of the view that our insured is not liable.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Enclosed a copy of our insured video for your easy reference.

Please take note of the below:

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party. All our rights are hereby reserved.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)