

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO GBB 465 H & GBC 3726 E ALONG 427
BUKIT PANJANG RING ROAD on 01/04/2021**

We understand that you are the insurer of GBC 3726 E vehicle.

I/We wish to inform you that my/our vehicle GBB 465 H have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Cost of Repairs	S\$ 4,700.00
2.	Cost of Rental (S\$ <u>120.00</u> x <u>07</u> days)	S\$ 840.00
3.	LTA Search Fee	S\$ 7.49
TOTAL		<u>S\$ 5,547.49</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,

A handwritten signature in black ink, appearing to be 'Peng', is written over a horizontal line.

In the matter of an accident involving motor vehicles

GBB 465H and GBC 3726E along Bukit Panjang Ring Road

on 01/04/2021.

1. WARRANT TO ACT

I / We, LONG PANG LEASING, (NRIC No.) _____

of _____

hereby authorise M/s GUAN MOTOR WORKS to act on my/our behalf in respect of the above matter.

2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers
M/s GUAN MOTOR WORKS in settlement of my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above.



(Signature)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00011852101 Claim No : SNM21D202028/C02/GBC3726E/CHNGPW
Claimant : LONG PANG LEASING
Amount : S\$5,407.49
 DOLLARS FIVE THOUSAND FOUR HUNDRED SEVEN AND CENTS FORTY
 NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBB 465H
Insured Vehicle No. : GBC 3726E

Date of Loss : 01/04/2021
Place of Accident : BUKIT PANJANG RING ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABS LEASING SERVICES PTE LTD
Driver Name : LEMAN BIN GHANI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,700.00
(3) Loss of Use / Rental / Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	5,407.49
	=====	

Claimant Name: LONG PANG LEASING

NRIC No : 5XXXXX773E

Signature : _____



Date : _____

30/8/21

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: CHINA TAIPING INSURANCE (S) PTE LTD

Invoice No: 5190

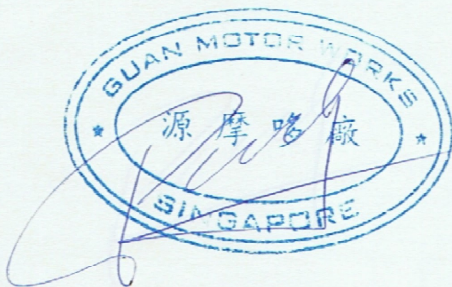
Date: 27-05-2021

TOYOTA HIACE – GBB 465 H
=====

Lump sum repair cost inclusive of spare parts and
labour charges.

\$ 4,700.00

Dollars Four thousand Seven hundred only.



E.&O.E.

4. Card with sufficient balance
the driver if the driver is
large however, the driver
initiation of any claim or
such clause 6.1 above, the
traffic or other law or in
a full indemnity together
the hire shall indemnify
proceedings or breach of any
hold the owner in, a result of any
liabilities, losses, a result of any
solely responsible for and hold the owner in, a result of any

4. CAR RENTAL

长彭 LONG PANG LEASING

OFFICIAL RECEIPT

Company Regn. No: 53255773E
Block 324 Ang Mo Kio Avenue 3 #02-1886 Singapore 560324
Email: longpang53@gmail.com
HP: 9047 2789

No 0558

Date: 10/4/21

Received from LONG PANG LEASING


The sum of Dollars Eight Hundred Forty Only

Being payment for CBBB 76S2M 3/4/21 to 10/4/21 Ref # 0723

for LONG PANG LEASING

\$ 840/25

Cash / Cheque No.:

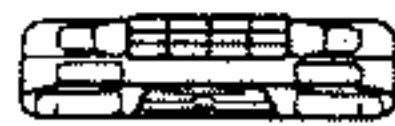
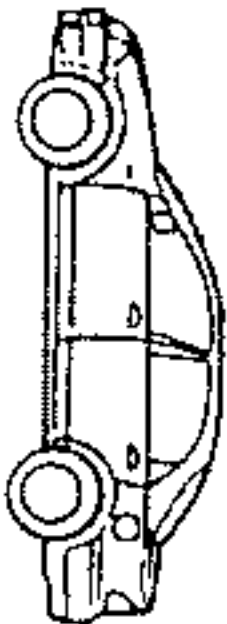
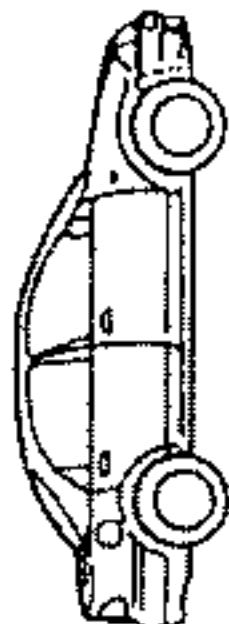

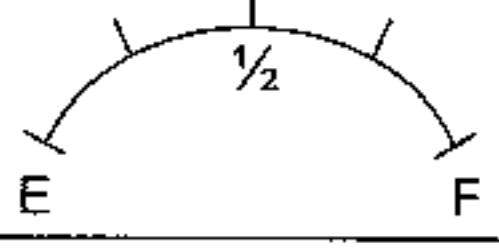
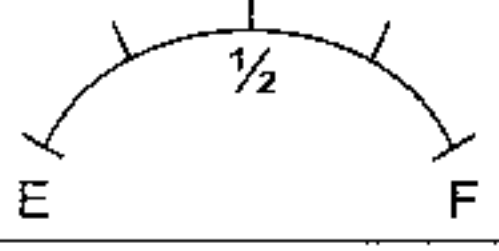

Authorised Signature

长彭 LONG PANG LEASING

Company Regn. No: 53255773E
Block 324 Ang Mo Kio Avenue 3 #02-1886 Singapore 560324
Email: longpang53@gmail.com
HP: 9047 2789

VEHICLE RENTAL AGREEMENT

Nº: 0723


HIRER'S PARTICULAR Name: (as in I/C) <u>LONG PANG LEASING</u> NRIC / PASSPORT No: _____ Address (Res): _____ Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ D/L No: _____ D/L Type: Local/International Pass Date: <u>22-9-1995</u> Date of Birth: <u>02-02-1974</u> Tel: (O) _____ (R) _____ HP: <u>98383823</u>		Veh No: <u>GBB 7652 m</u> Replace Veh No: _____ Mileage Out: _____ Mileage Out: _____ Make & Model <u>NISSAN</u> Make & Model _____ Auto / Manual <u>4R van</u> Auto / Manual _____ OUT : Date <u>3/4/2021</u> OUT : Date _____ OUT : Time <u>12.10 PM</u> OUT : Time _____	
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) <u>SIM KENG BOON</u> NRIC / PASSPORT No: <u>S7404258-I</u> D/L No: _____ D/L Type: Local/International Address (Res): _____ Tel/Hp: <u>98383823</u>		RENTAL CHARGES Daily <u>7</u> @\$ <u>120/-</u> <u>840/-</u> Weekly @\$ _____ Monthly @\$ _____ Hours @\$ _____ Others @\$ _____ CDW @\$ _____ PAI @\$ _____ Delivery Service _____ SUB-TOTAL \$ <u>840/-</u>	
Refundable Deposit: _____ Cash/Nets/Cheque/VISA/MC Cards No: _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>FRONT</p>  </div> <div style="text-align: center;"> <p>LEFT</p>  </div> <div style="text-align: center;"> <p>RIGHT</p>  </div> <div style="text-align: center;"> <p>REAR</p>  </div> </div>		<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>OUT</p>  </div> <div style="text-align: center;"> <p>IN</p>  </div> </div> EXTENSION _____ Collection Service _____ Misc. _____ ESTIMATED TOTAL RENTAL \$ _____ Sales Person Code: _____ Hirer is responsible for the first \$ _____ excess for collision / damage to first part. (i.e) LONG PANG LEASING Vehicle (including windscreen) and also first \$ <u>1500</u> excess for collision / damage to third party's vehicle for each and every accident / damage. Hirer's Signature _____ Addition Driver's Signature _____	
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM			

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY LONG PANG LEASING.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:-
 - injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy. Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO LONG PANG LEASING AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
<u>10/04</u> <u>2021</u>	<u>3.15 PM</u>					 LONG PANG LEASING SIGNATURE OF HIRER/DRIVER

Enquire Vehicle's Insurance Particulars

Enquire Vehicle's Insurance Particulars (As At 01 Apr 2021 / 17:40:00)

Vehicle Insurance Details

Vehicle No.:

GBC3726E

Make Description/Model:

NISSAN / NV200 1.5L MT ABS AIRBAG 2WD 6DR

Insurance Company Name:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Business Transaction Reference No.:

20210405100054755629

**Please retain the business transaction reference number for Enquire Vehicle
Owner Details (if required).**

Save as PDF

OK →

Print

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 2 June 2021 3:44 PM
To: JOHN.PYJ@HOTMAIL.COM
Subject: ACCIDENT INVOLVING GBC 3726E AND GBB 465H ON 01/04/2021

Our Ref: CC6/CTI21004493/Kea3

02 JUNE 2021

ABS LEASING SERVICES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 3726E AND GBB 465H ON 01/04/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 8 July 2021 1:28 PM
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D202028/C02/GBC3726E/CHNGPW / FW: Direct Settlement - Accident Involving GBC3726E (OI : CTI - TBA) and GBB465H (TP : LKK REF - CC6/CTI21004493/Kea3) on 01/04/2021

Follow Up Flag: Follow up
Flag Status: Completed

[Strictly Confidential]

Without Prejudice

Dear Asher

Please proceed to resolve claim at \$ 5,407.49 (all-in)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 23 June 2021 5:25 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D202028/C02/GBC3726E/CHNGPW / FW: Direct Settlement - Accident Involving GBC3726E (OI : CTI - TBA) and GBB465H (TP : LKK REF - CC6/CTI21004493/Kea3) on 01/04/2021

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Your ref : SNM21D202028/C02/GBC3726E/CHNGPW

Our ref : CC6/CTI21004493/Kea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **GUAN MOTOR WORKS**" at **\$5,407.49 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 8,682.34	\$ 4,700.00
2. Loss of Rental (7days x \$120)	\$ 840.00	\$ 700.00 (7days x \$100)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 9,529.83	\$ 5,407.49

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 21 April 2021 9:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202028/C02/GBC3726E/CHNGPW / FW: Direct Settlement - Accident Involving GBC3726E (OI : CTI - TBA) and GBB465H (TP : LKK REF - CC6/CTI21004493/Kea3) on 01/04/2021

[Strictly Confidential]

Without Prejudice

Dear Mei Kwan

Attached herewith our insured SAS report for your perusal.

NOTICE :

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng

Sent: Monday, 12 April 2021 11:06 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202028/C02/GBC3726E/CHNGPW / FW: Direct Settlement - Accident Involving GBC3726E (OI : CTI - TBA) and GBB465H (TP : LKK REF - CC6/CTI21004493/Kea3) on 01/04/2021

Dear Mei Kwan

We regret to advise that our insured has yet to file accident report.

We will proceed to send reminder to our insured.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 9 April 2021 1:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202028/C02/GBC3726E/CHNGPW / FW: Direct Settlement - Accident Involving GBC3726E (OI : CTI - TBA) and GBB465H (TP : LKK REF - CC6/CTI21004493/Kea3) on 01/04/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D202028/C02/GBC3726E/CHNGPW.

Dear Adeline ,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 8 April 2021 5:16 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBC3726E (OI : CTI - TBA) and GBB465H (TP : LKK REF - CC6/CTI21004493/Kea3) on 01/04/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBB 465H at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)