## Mei Kwan (LKKAuto)

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 21 April, 2021 9:45 PM

To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM21D202028/C02/GBC3726E/CHNGPW / FW: Direct Settlement - Accident

Involving GBC3726E (OI: CTI - TBA) and GBB465H (TP: LKK REF -

CC6/CTI21004493/Kea3) on 01/04/2021

Attachments: bill (28).pdf

Categories: HMK

[Strictly Confidential]

#### Without Prejudice

Dear Mei Kwan

Attached herewith our insured SAS report for your perusal.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:62247175">62247175</a>. Any inconvenience caused is much regretted.

#### Thank you.

# **Adeline Chng**

Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Adeline Chng

Sent: Monday, 12 April 2021 11:06 AM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Asher Sng

(LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202028/C02/GBC3726E/CHNGPW / FW: Direct Settlement - Accident Involving GBC3726E (OI: CTI - TBA) and GBB465H (TP: LKK REF - CC6/CTI21004493/Kea3) on 01/04/2021

Dear Mei Kwan

We regret to advise that our insured has yet to file accident report.

We will proceed to send reminder to our insured

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#### Thank you.

#### **Adeline Chng**

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From: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Sent: Friday, 9 April 2021 1:53 PM

**To:** Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Adeline Chng < adeline.chng@sg.cntaiping.com >

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Subject: O/R: SNM21D202028/C02/GBC3726E/CHNGPW / FW: Direct Settlement - Accident Involving GBC3726E (OI: CTI - TBA) and GBB465H (TP: LKK REF - CC6/CTI21004493/Kea3) on 01/04/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D202028/C02/GBC3726E/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

### **Chong Boon Sen**

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 8 April 2021 5:16 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC3726E (OI: CTI - TBA) and GBB465H (TP: LKK REF -

CC6/CTI21004493/Kea3) on 01/04/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBB 465H at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- · TP estimated cost of repair
- · Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

# LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)