

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                                                                                    |                                     |
|-------------|-------------------|----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                                                                            | By                                  |
| 1           | 07 Apr 2021 19:42 | <b>Clm Veh Model Changed</b>     |                                                                                                                                                                                                                                                    | [ ] Merimen Administrator           |
| 2           | 07 Apr 2021 19:42 | <b>Clm Created</b>               | Reg No: SMY195K. Policy No: 7210005078. Acct Date: 2021/04/07. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:SC1A21470005                                                       | [I] Merimen Administrator           |
| 3           | 08 Apr 2021 16:42 | <b>Clm Registration Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                                                 | [ ] LEE SU THING                    |
| 4           | 08 Apr 2021 16:42 | <b>Adj Clm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                             | [ ] LEE SU THING                    |
| 5           | 08 Apr 2021 16:42 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                                 | [A] LEE SU THING                    |
| 6           | 08 Apr 2021 16:42 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/04/19                                                                                                                                                                                                             | [A] LEE SU THING                    |
| 7           | 08 Apr 2021 16:42 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                                                  | [A] LEE SU THING                    |
| 8           | 08 Apr 2021 16:42 | <b>Clm Registration Modified</b> | Rep:1137->200074.                                                                                                                                                                                                                                  | [A] LEE SU THING                    |
| 9           | 08 Apr 2021 16:42 | <b>Clm Veh Model Changed</b>     | (205158) KIA CERATO 1.6 (A).                                                                                                                                                                                                                       | [A] LEE SU THING                    |
| 10          | 08 Apr 2021 16:43 | <b>Adj Adjuster Assigned</b>     | [None] -> CHEN TSUE YEE                                                                                                                                                                                                                            | [A] LEE SU THING                    |
| 11          | 09 Apr 2021 09:59 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                                                                    | [A] Elaine Kuan Hwa Meen            |
| 12          | 09 Apr 2021 09:59 | <b>Insured Phone No Updated</b>  | [6597851968] -> [+656597851968]                                                                                                                                                                                                                    | [A] Elaine Kuan Hwa Meen            |
| 13          | 09 Apr 2021 09:59 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                                                                            | [A] Elaine Kuan Hwa Meen            |
| 14          | 09 Apr 2021 09:59 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2021/02/09.                                                                                                                                                                                                                      | [A] Elaine Kuan Hwa Meen            |
| 15          | 09 Apr 2021 09:59 | <b>Clm Details Notified</b>      |                                                                                                                                                                                                                                                    | [A] Elaine Kuan Hwa Meen            |
| 16          | 09 Apr 2021 13:11 | <b>Clm Registration Modified</b> | Init.Est.:->5,000 - 6,000. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                                                                            | [I] Mithoo Singh, Aashweenjeet Kaur |
| 17          | 09 Apr 2021 15:11 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2021/04/19                                                                                                                                                                                                             | [A] SHIAU CHAN                      |
| 18          | 09 Apr 2021 15:12 | <b>Adj Mandate Request</b>       | Cur.Reg:44610.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. (BASED ON MARGIN OF REPAIR (NEW FOR OLD VALUE)) REPAIRER ABLE TO REPAIR THE VEHICLE AT REPAIR COST NOT MORE THAN \$41,000.00. WE HAVE NOT AUTHORISE REPAIR.                           | [A] SHIAU CHAN                      |
| 19          | 12 Apr 2021 09:55 | <b>Clm Registration Modified</b> | Excess: -> 2000.00.                                                                                                                                                                                                                                | [I] Mithoo Singh, Aashweenjeet Kaur |
| 20          | 12 Apr 2021 09:55 | <b>Label Added</b>               | (20226):Coverage Confirmed.                                                                                                                                                                                                                        | [A] Merimen Administrator           |
| 21          | 12 Apr 2021 10:34 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/04/19. Mandate Remarks: Vehicle may commence repair. (To set repair limit @\$41K) Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency progressively during repair. Before pa | [I] Lim, Kok-Chong                  |
| 22          | 12 Apr 2021 10:34 | <b>Adj Mandate Set</b>           | Approved:35326.00:Vehicle may commence repair. (To set repair limit @\$41K) Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency progressively during repair. Before paint photos for all NEW Structural       | [I] Lim, Kok-Chong                  |

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|
|-------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|

|         |                         |                          |       |                                    |                                         |         |  |       |
|---------|-------------------------|--------------------------|-------|------------------------------------|-----------------------------------------|---------|--|-------|
| 2684757 | 09 Apr 2021<br>09:59:46 | OD/TP Case<br>(Adjuster) | Motor | LKK Auto<br>Consultants<br>Pte Ltd | LKK Auto<br>Consultants<br>Pte Ltd (HQ) | SMY195K |  | 11.00 |
|---------|-------------------------|--------------------------|-------|------------------------------------|-----------------------------------------|---------|--|-------|