

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 14 May 2021 12:09 PM
To: 'Joel Goh'; SUR
Subject: RE: NOA- SKF1835P // TP Claim 01.04.2021 (EQ: SKK31Y // DM21HO00537-JG)
Attachments: SKF1835P IA.pdf

Dear Joel,

Enclosed herewith preliminary advice of SKF 1835P.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 16 April 2021 11:10 AM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: NOA- SKF1835P // TP Claim 01.04.2021 (EQ: SKK31Y // DM21HO00537-JG)

Dear Joel,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 16 April, 2021 10:52 AM
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>
Subject: RE: NOA- SKF1835P // TP Claim 01.04.2021 (EQ: SKK31Y // DM21HO00537-JG)

Dear Summer

Attached insured's accident report for your attention.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 8 April 2021 1:13 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>; 'SUR' <sur@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>
Subject: RE: NOA- SKF1835P // TP Claim 01.04.2021 (EQ: SKK31Y // DM21HO00537-JG)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 8 April, 2021 1:03 PM
To: 'AIM PTE LTD' <automim.claim@gmail.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: NOA- SKF1835P // TP Claim 01.04.2021 (EQ: SKK31Y // DM21HO00537-JG)

Without Prejudice
Save As To Cost

Dear Jacyne

Thank you for your confirmation.
We will arrange accordingly.

Our insured has not reported this accident.

Dear LKK

Please assist on this PRS.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

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Best Regards,
Joel Goh

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From: AIM PTE LTD <automim.claim@gmail.com>

Sent: Thursday, 8 April 2021 11:18 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Subject: Re: NOA- SKF1835P // TP Claim 01.04.2021 (EQ: SKK31Y // DM21HO00537-JG)

Hi Joel,

We would like to appoint surveyor from LKK to conduct survey, may I know if your insured has done reporting for this accident?

Thank you

Regards,
Jacyne



Automobile Integrated Management Pte Ltd (aim)

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898
W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933
Tel: 91198371

On Thu, Apr 8, 2021 at 11:15 AM Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Jacyne

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108

7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Best Regards,
Joel Goh

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From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Thursday, 8 April 2021 11:09 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: NOA- SKF1835P // TP Claim 01.04.2021

Hi,

Please find attached to advise further

Thank you

Regards,

Jacyne



Automobile Integrated Management Pte Ltd (aim)

Office: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371