

RE: Claim Documents for our client SJF5815H DOA: 01/04/2021 WITH AIG INSURED SMS597R * LKK REF: CC4/AIG21004484/pa3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 27/9/2021 12:03 PM

To: muihong@ahlimmotor.com.sg <muihong@ahlimmotor.com.sg>; Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

 3 attachments (242 KB)

Private Settlement Form_SJF5815H & SMS597R.pdf; 394-20210914-10876_1-50-20210914-251168116.pdf; 394-20210923-10149_1-50-20210923-252040387.PDF;

Without Prejudice

Dear Mui Hong,

Please find the attached payment advices(Repair Cost: \$315.65 + LOU & Search fee:\$87.45) for your reference.

Kindly assist to send the original claim letter & repair invoice to our insured. You may dispatch to thier office address, 12 Sungei Kadut Avenue, Singapore 729648, attention to me, Jesvin Ong (Finance).

Meantime, kindly assist to sign on private settlement form and return to us for your necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”*****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Sent:** Tuesday, 14 September 2021 9:02 pm**To:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>**Subject:** Re: Claim Documents for our client SJF5815H DOA: 01/04/2021 WITH AIG INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Without Prejudice

Dear Mui Hong,

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Meantime, kindly assist to sign on private settlement form and return to us for your necessary action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Sent: Thursday, 9 September 2021 5:06 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Subject: RE: Claim Documents for our client SJF5815H DOA: 01/04/2021 WITH AIG INSURED SMS597R ***
LKK REF: CC4/AIG21004484/pa3

Dear Hsiao Tong,

Thanks for your email offering private settlement.

Our bank accounts is as follows

Account name – AH LIM MOTOR COMPANY

Bank – Maybank Singapore Limited

Account No - 04210102503

Pls do let us know once transferred so that we can check at our end.

Thanks !

Best Regards,

Kee Mui Hong

Ah Lim Motor @ AMK

10, Ang Mo Kio Industrial Park 2A

#01-09 AMK Autopoint S568047

Tel : 6483 1244 Fax : 6483 6170

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 9 September 2021 4:47 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: RE: Claim Documents for our client SJF5815H DOA: 01/04/2021 WITH AIG INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Without Prejudice

Dear Sirs/Mdm,

Our insured is willing to settle the claim privately.

Kindly let us have your company bank details for our necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 September 2021 3:51 PM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Subject: RE: Claim Documents for our client SJF5815H DOA: 01/04/2021 WITH AIG INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 09/09/2021.

We will look into the matter and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
 Sent: Thursday, 9 September 2021 3:13 PM
 To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
 Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
 Subject: Claim Documents for our client SJF5815H DOA: 01/04/2021 WITH AIG INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Dear claims,

Pls see attached - Claim Documents for our client SJF5815H DOA: 01/04/2021 WITH AIG INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Pls assist to offer on the claim.
Thanks!

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
 Sent: Monday, 14 June 2021 4:02 PM
 To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
 Cc: Admin A <admin-a@lkkauto.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
 Subject: RE: 2nd REMINDER CHECKLIABILITY - TP / OUR CLIENT SJF5815H DOA: 01/04/2021 POLICY NO. P0066276R02 YOUR INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Without Prejudice

Dear Sirs/Mdm,

Our insured has reported the accident.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days

of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Monday, 24 May 2021 3:24 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Subject: 2nd REMINDER CHECKLIABILITY - TP / OUR CLIENT SJF5815H DOA: 01/04/2021
POLICY NO. P0066276R02 YOUR INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3
Importance: High

Hi Hsiao Tong,

Pls advise if your insured has file for the report.

Pls advise liability for this case.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 23 April 2021 11:11 AM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mui

Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: RE: TP / OUR CLIENT SJF5815H DOA: 01/04/2021 POLICY NO. P0066276R02
YOUR INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Our insured has yet lodge the accident report.

We have send a reminder letter to our insured for this matter.

You may advise your client to claim OD if necessary. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Friday, 23 April 2021 10:31 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
assignments <assignments@lkkauto.com>; Mui Hong @ Ah Lim Motor
<muihong@ahlimmotor.com.sg>

Subject: RE: TP / OUR CLIENT SJF5815H DOA: 01/04/2021 POLICY NO. P0066276R02
YOUR INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Importance: High

Hi Hsiao Tong,

Any update on the liability?

Kindly advise. Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A
#01-09 AMK AUTOPOINT
S568047
TEL: 64831244 Fax: 64836170

From: Zila @ Ah Lim Motor Company
Sent: Tuesday, 13 April 2021 9:23 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Subject: RE: TP / OUR CLIENT SJF5815H DOA: 01/04/2021 POLICY NO. P0066276R02 YOUR INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3
Importance: High

Hi Hsiao Tong,

Any update on the liability?
Kindly advise. Thanks.

Regards

Zila

Ah Lim Motor (AMK)
10 Ang Mo Kio Ind Pk 2A
#01-09 AMK AUTOPOINT
S568047
TEL: 64831244 Fax: 64836170

From: Zila @ Ah Lim Motor Company
Sent: Thursday, 8 April 2021 5:32 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Subject: RE: TP / OUR CLIENT SJF5815H DOA: 01/04/2021 POLICY NO. P0066276R02 YOUR INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Hi Hsiao Tong,

There is a video from a witness at the accident scene.
Pls refer to the attached file.
Thanks.

Regards

Zila

Ah Lim Motor (AMK)
10 Ang Mo Kio Ind Pk 2A
#01-09 AMK AUTOPOINT
S568047
TEL: 64831244 Fax: 64836170

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 8 April 2021 3:58 PM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>;

assignments <assignments@lkkauto.com>

Subject: RE: TP / OUR CLIENT SJF5815H DOA: 01/04/2021 POLICY NO. P0066276R02
YOUR INSURED SMS597R *** LKK REF: CC4/AIG21004484/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following and arrange for survey.

- **evidence i.e. video and scene photo**
- **PIR result (if any)**

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Thursday, April 8, 2021 11:34 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Subject: [EXTERNAL] TP / OUR CLIENT SJF5815H DOA: 01/04/2021 POLICY NO.
P0066276R02 YOUR INSURED SMS597R

This message is from an external sender; be cautious with links and attachments.

Hi Claims Dept,

Kindly arrange for survey.

Note: Vehicle is not in – To be arrange

Pls advise OIC & liability for this case.

Thanks

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

IMPORTANT NOTICE:

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