

Re: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 27/9/2021 12:08 PM

To: Jesvin Ong <jesvin.ong@eurokars.com.sg>

Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>; Soo Fee Yen <feeyen.soo@eurokars.com.sg>; Nicole Lim <nicole.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.h.shastri@eurokars.com.sg>

Hi Ms Jesvin,

Noted with thanks.

We will get third party repairer to send out original docs to you good office.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jesvin Ong <jesvin.ong@eurokars.com.sg>

Sent: Thursday, 23 September 2021 9:32 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>; Soo Fee Yen <feeyen.soo@eurokars.com.sg>; Nicole Lim <nicole.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.h.shastri@eurokars.com.sg>

Subject: RE: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Dear Ms Hsiao Tong,

Please find the attached payment advice for your reference.

Please mail out the original tax invoice & claim letter to us.

Thank you.

Best regards,

Jesvin Ong

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 15 September 2021 9:28 AM

To: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>; Jesvin Ong <jesvin.ong@eurokars.com.sg>

Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>; Soo Fee Yen <feeyen.soo@eurokars.com.sg>

Subject: RE: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Hi Jessica,

Attached is a copy of LTA Search Receipt for your necessary action.

Please let me know once payment is done.

Thank you for your kind assistance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>

Sent: Wednesday, 15 September 2021 9:25 AM

To: Jesvin Ong <jesvin.ong@eurokars.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>; Soo Fee Yen <feeyen.soo@eurokars.com.sg>

Subject: RE: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Dear Ms. Chew,

Thank you for your call. We miss out the Loss of use and LTA search fees.

We will do the payment soon and update you.

Dear Jesvin,

We have miss out two payment which is loss of use & GIA Search fees.

A) Third Party Claim Amount	
1) Repair cost (w/GST)	\$ 315.65 - paid
2) Loss of Use (1days x \$80.00)	\$ 80.00
3) LTA Search Fee	\$ 7.45
Total	\$ 403.10

The amount payable to Ah Lim Motor company should be \$403.10 . Please note that there will not be invoice for Loss of Use.

Please do the payment of the balance \$87.45 to Ah Lim Motor company.

Thank you.

Best Regards,

Jessica Shastri

Eurokars Leasing Pte Ltd

27A Penjuru, Singapore 609042

T: (65) 6331 0600 D: (65) 6331 0654

E: jessica-h.shastri@eurokars.com.sg W: www.eurokars.com.sg

From: Jesvin Ong
Sent: 14 September 2021 3:35 PM
To: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>; Soo Fee Yen <feeyen.soo@eurokars.com.sg>
Subject: RE: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Dear Ms Chew,

Please find the attached payment advices for your reference.

Kindly send us the original invoice of Ah Lim Motor Company. You may dispatch to our office address, 12 Sungei Kadut Avenue, Singapore 729648, attention to me, Jesvin Ong (Finance).

Thank you.

Best regards,
Jesvin Ong

From: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>
Sent: 10 September 2021 11:43 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>; Jesvin Ong <jesvin.ong@eurokars.com.sg>; Soo Fee Yen <feeyen.soo@eurokars.com.sg>
Subject: RE: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Dear Ms.Chew,

Thank you for the details.

Once the payment ready we will let you know. But after the job done, please sent to me the original invoice.

Thank you.

Best Regards,
Jessica Shastri
Eurokars Leasing Pte Ltd
27A Penjuru, Singapore 609042
T: (65) 6331 0600 D: (65) 6331 0654
E: jessica-h.shastri@eurokars.com.sg W: www.eurokars.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: 10 September 2021 10:45 AM
To: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>
Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>
Subject: Re: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Hi Jessica,

Thank you for your email.

As per our tele-conversation yesterday, attached is a copy of third-party repairer invoice & LKK invoice for your necessary action.

Kindly refer to the below for bank details: -

Account name:	AH LIM MOTOR COMPANY
Bank:	Maybank Singapore Limited
Account No:	04210102503

Name of Bank Account	LKK AUTO CONSULTANTS PTE LTD
Name of Bank	UOB
Bank – Branch No.	7375 - 016
Account No.	116-311-126-3
Email address for remittance advice	account@lkkauto.com
PAYNOW ID	199607198R002

Pls do let us know once transferred so that we can check at our end.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>

Sent: Thursday, 9 September 2021 4:31 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>

Subject: RE: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Dear Hsiao Tong,

Thank you very much for helping us with the settlement.

Attached is the Mutual settlement form for your kind attention.

We will prepare the payment soon and update you accordingly.

Thank you.

Best Regards,

Jessica Shastri
Eurokars Leasing Pte Ltd
27A Penjuru, Singapore 609042
T: (65) 6331 0600 D: (65) 6331 0654
E: jessica-h.shastri@eurokars.com.sg W: www.eurokars.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: 09 September 2021 3:48 PM
To: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>
Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>
Subject: RE: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Some people who received this message don't often get email from chewht@lkkauto.com. [Learn why this is important](#)

Dear Jessica,

We refer to the above matter.

Enclosed below is the breakdown of Third-Party's claim if you would like to settle the matter privately: -

A) Third Party Claim Amount	
1) Repair cost (w/GST)	\$ 315.65
2) Loss of Use (1days x \$80.00)	\$ 80.00
3) LTA Search Fee	\$ 7.45
Total	\$ 403.10

B) LKK Professional Fee (with GST)	\$ 354.17
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Please issue the following 2 cheques: -

1. **\$ 403.10** payable to **Ah Lim Motor Company**
2. **\$ 354.17** payable to **LKK AUTO CONSULTANTS PTE LTD**

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

1. your cheque payment;
2. the signed private settlement letter (scan copy will do) to protect your No Claim Discount (NCD).

Kindly call the undersigned should your need further assistance.

Please let us have your decision within the next 10 days.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>

Sent: Monday, 14 June 2021 4:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jude Ow <jude.ow@eurokars.com.sg>; Florian Weber <florian.weber@eurokars.com.sg>; Daniel Ding Zhi Wei <daniel.ding@eurokars.com.sg>

Subject: RE: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Dear Ms. Hsiao Tong,

The below matter refers.

Can you negotiate with the third party, we are willing to do settlement is the claims is within \$2,500.00

Thank you.

Best Regards,

Jessica Shastri

Eurokars Leasing Pte Ltd

27A Penjuru, Singapore 609042

T: (65) 6331 0600 D: (65) 6331 0653

E: jessica-h.shastri@eurokars.com.sg W: www.eurokars.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: 14 June 2021 3:59 PM

To: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>

Subject: RE: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Dear Jessica,

Thank you for your email.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter. We will update you on the final claim amount as per request.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jessica Harry Shastri <jessica-h.shastri@eurokars.com.sg>

Sent: Monday, 14 June 2021 10:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: 3481669543SG003 Accident Involving SMS597R & SJF5815H on 01/4/2021

Importance: High

Dear Ms. Hsiao Tong,

Good day to you.

Refer to our tele-conversation just now in future any claims to Eurokars Leasing you can forward to me.

Thank you.

Best Regards,

Jessica Shastri

Eurokars Leasing Pte Ltd

27A Penjuru, Singapore 609042

T: (65) 6331 0600 D: (65) 6331 0653

E: jessica-h.shastri@eurokars.com.sg W: www.eurokars.com.sg