



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG21004481/T1ga3

02 JULY 2021

Ramesh Kumar Patro
185 TANJONG RHU ROAD
#06-01 SANCTUARY GREEN
SINGAPORE 436924

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 4562K & GBH 6842G ON 12/01/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **GBH 6842G**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Cecilia Chong (LKK Auto)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Monday, 21 March 2022 1:40 pm
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: Admin A
Subject: RE: AIG Ref: #8523971533SG003#022# || Accident between SLV 4562 K and GBH 6842 G on 12 Jan 2021 *** LKK REF: CC4/AIG21004481/Tga3

Dear Cecilia,

Can we proceed to close off the file in lieu of no response from TPWS?

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, February 23, 2022 4:47 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG Ref: #8523971533SG003#027# || Accident between SLV 4562 K and GBH 6842 G on 12 Jan 2021 *** LKK REF: CC4/AIG21004481/Tga3

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

We have send a 5 days notification email to TP on the LOD request.

Will update you and/or seek further instruction from your end next week if we fail to hear from TP.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 21 February 2022 3:53 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: #8523971533SG003#027# || Accident between SLV 4562 K and GBH 6842 G on 12 Jan 2021 ***

LKK REF: CC4/AIG21004481/Tga3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Monday, 21 February, 2022 3:51 PM

To: Admin A <admin-a@lkkauto.com>

Subject: AIG Ref: #8523971533SG003#027# || Accident between SLV 4562 K and GBH 6842 G on 12 Jan 2021

Dear LKK team,

I make reference to the case above.

I would like to seek an update on this case.

Will there be settlement for this case. Otherwise, please proceed to close file if no action from the Third Party.

Thanks and Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

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Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 23 February 2022 4:46 pm
To: ppemclaims@gmail.com
Cc: ezel@panpacificleasing.com.sg; thanaraj@panpacificleasing.com.sg; 'Jessie Ong'
Subject: RE: GBH6842G TP AIG FINALIZE - DOA: 12/01/2021

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the email below dd 07/07/2021.

Till date, we have yet to receive LOD from your end after the repair cost recommendation was given by our surveyor.

Kindly please forward to us a copy of LOD and other documents within the next 5 days.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Wednesday, 7 July 2021 1:06 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: GBH6842G TP AIG FINALIZE - DOA: 12/01/2021

Hi Taufikh,

We confirm and accept COR L/S \$4250 and 5 days repair.