

Veron Chen (LKKAUTO)

From: Naz (LKKAUTO)
Sent: Tuesday, 20 April 2021 10:49 AM
To: Sim, Priscilla-LK
Cc: Abu Kassim, Noor Mariesa; Bryan Ang (LKKAUTO); SUR; Veron Chen (LKKAUTO)
Subject: Re: OD SJJ 1001U DOA 31/3/2021 Fire Case

Dear Ms Sim,

I have inspected the dismantled car seat. Upon closer examination, 1 of the 4 motors located under the car seat seemed to have caught fire. I have asked for Extreme to provide me with the invoice of the sound system installation. I have also requested from the Insured to provide me with the latest servicing invoice. I will continue with the report and update you accordingly.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>

Sent: Wednesday, 14 April 2021 2:38 PM

To: Naz (LKKAUTO) <Naz@lkkauto.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: RE: OD SJJ 1001U DOA 31/3/2021 Fire Case

Hi Naz

Thank you and noted your Prelim Advice.

Kindly establish the date the sound system was installed.

Priscilla Sim LK

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10
Singapore 079120

Tel +(65) 6419 1755

priscilla-lk.sim@aig.com | www.aig.sg

From: Naz (LKKAUTO) <Naz@lkkauto.com>

Sent: Wednesday, April 14, 2021 1:49 PM

To: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: [EXTERNAL] Re: OD SJJ 1001U DOA 31/3/2021 Fire Case

This message is from an external sender; be cautious with links and attachments.

Dear Ms Sim,

Apologies for the late reply. I have inspected the car. The car is fitted with an aftermarket sound system. I have spoken to the installers of the sound system for the insured who are in the same building as MBM Wheelpower. These are my preliminary findings;

The engine and sound system are not affected by the fire. The car is able to start up and the speakers are in working condition post-incident which I have taken a video. The fire seems to have started from the right portion of the driver seat. I have requested for MBM to dismantle the driver seat for me to conduct a more thorough inspection. They informed me that it will take some time. I will go down again. As such, I will require more time to conduct the ground work.

I have called the insured and arranged to interview him tomorrow 15 April 2021 at 3pm at his office. I will update you accordingly.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Sent: Friday, 9 April 2021 11:52 AM

To: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; SUR <sur@lkkauto.com>; Naz (LKKAUTO) <Naz@lkkauto.com>

Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>

Subject: RE: OD SJJ1001U DOA 31/3/2021

Hi Naz

New fire case assign to you. Documents and photos uploaded in Merimen.

Please conduct interview and investigate into the cause of fire.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Friday, 9 April 2021 11:40 AM
To: SUR <sur@lkkauto.com>
Cc: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Subject: RE: OD SJJ1001U DOA 31/3/2021

URGENT

Hi

Kindly conduct fire investigation as LKK is also the attended surveyor.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10
Singapore 079120

Tel +(65) 6419 1755
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From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Friday, April 9, 2021 10:23 AM
To: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Subject: OD SJJ1001U DOA 31/3/2021

Hi Priscilla,

Kindly be informed this is a fire case for your necessary action.

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Fire, explosion or lightning
Weather Conditions	Clear
Road Surface	Dry

Best regards,

Mariesa Abu Kassim (Mariesa)
AIG

Claims Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012202
NoorMariesa.AbuKassim@aig.com | www.aig.com

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