

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 7 June 2021 2:32 PM  
**To:** 'Sim, Priscilla-LK'; Mohd Rizal, Nur Mariah Huibrechts  
**Cc:** Quek, Joyceline-CH; Paramchand, Varsha; Tan, Grace; Abu Kassim, Noor Mariesa; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan; Nadaraja, Deeban; Azlan, Syazairdina; Rumli, Sharizah; SUR  
**Subject:** RE: oc : 7140128801SG SF-4619579

Dear Ms Sim,

No, vehicle waiting for spare parts.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>  
**Sent:** Monday, 7 June 2021 1:44 PM  
**To:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>  
**Cc:** Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Tan, Grace <Grace.Tan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** RE: oc : 7140128801SG SF-4619579

Hi

What is the issue when repaired been authorized ?

By copy to Veron, thank you for e-mail.

Kindly assist to check with repairer / workshop whether any repair issues ?

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10  
Singapore 079120

Tel +(65) 6419 1755  
[priscilla-lk.sim@aig.com](mailto:priscilla-lk.sim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, June 7, 2021 11:11 AM  
**To:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Tan, Grace <[Grace.Tan@aig.com](mailto:Grace.Tan@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>  
**Subject:** [EXTERNAL] RE: oc : 7140128801SG SF-4619579

This message is from an external sender; be cautious with links and attachments.

Dear Ms Sim,

Vehicle had been authorise.

Vehicle still under repairing, waiting for spare parts.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>  
**Sent:** Monday, 7 June 2021 11:03 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Tan, Grace <[Grace.Tan@aig.com](mailto:Grace.Tan@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>  
**Subject:** RE: oc : 7140128801SG SF-4619579

URGENT

Hi

Kindly advise any findings pertaining the fire investigations? was insured contacted / interviewed / statement obtained ?

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10  
Singapore 079120

Tel +(65) 6419 1755  
[priscilla-lk.sim@aig.com](mailto:priscilla-lk.sim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>  
**Sent:** Monday, June 7, 2021 10:45 AM  
**To:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>  
**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Tan, Grace <[Grace.Tan@aig.com](mailto:Grace.Tan@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>  
**Subject:** RE: oc : 7140128801SG SF-4619579

Hi Priscilla,

Received insured's enquiry regarding this claim 7140128801SG. As this case was handled by you, kindly assist to revert to Insured.

May I also reassign it to your name both in OC and merimen?

Thank you,  
Best regards,

**Mariesa Abu Kassim (Mariesa)**

**AIG**

Claims Adjuster II  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012202  
[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>  
**Sent:** Monday, June 7, 2021 10:26 AM  
**To:** Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>  
**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Tan, Grace <[Grace.Tan@aig.com](mailto:Grace.Tan@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; Parthiban, Theerthan <[Theerthan.Parthiban@aig.com](mailto:Theerthan.Parthiban@aig.com)>; Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>  
**Subject:** RE: oc : 7140128801SG SF-4619579

Hi Shasha,

Claim was assigned to Mariesa.

Aside to Mariesa,

Kindly assist.

**Thanks and regards,**

**Syaza Irdina Azlan**

**AIG**

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>

**Sent:** Monday, June 7, 2021 10:23 AM

**To:** Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>

**Cc:** Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>; Paramchand, Varsha <[Varsha.Paramchand@aig.com](mailto:Varsha.Paramchand@aig.com)>; Tan, Grace <[Grace.Tan@aig.com](mailto:Grace.Tan@aig.com)>

**Subject:** oc : 7140128801SG SF-4619579

Hi Syaza,

Did u contacted insd and request a modification letter from LTA ?

Insd inform that he recd a call from CSE. I did contacted workshop and he adv that insd request him to forward the modification letter to Aig and insd unable to recall the CSE name.

If u need the letter u may email to [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)

Thanks

Can you advise if the repairs have been completed by the workshop?  
or car returned to insured

Thanks

**Sharizah Rumli (Shasha)**

**AIG**

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 6419-3000

[www.aig.sg](http://www.aig.sg)

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