

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 7 June 2021 11:11 AM
To: Sim, Priscilla-LK; SUR
Cc: Quek, Joyceline-CH; Paramchand, Varsha; Tan, Grace; Abu Kassim, Noor Mariesa; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan; Nadaraja, Deeban; Azlan, Syazairdina; Rumli, Sharizah
Subject: RE: oc : 7140128801SG SF-4619579

Dear Ms Sim,

Vehicle had been authorise.

Vehicle still under repairing, waiting for spare parts.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Monday, 7 June 2021 11:03 AM
To: SUR <sur@lkkauto.com>
Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Tan, Grace <Grace.Tan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>
Subject: RE: oc : 7140128801SG SF-4619579

URGENT

Hi

Kindly advise any findings pertaining the fire investigations? was insured contacted / interviewed / statement obtained ?

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10
Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Monday, June 7, 2021 10:45 AM
To: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Tan, Grace <Grace.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>
Subject: RE: oc : 7140128801SG SF-4619579

Hi Priscilla,

Received insured's enquiry regarding this claim 7140128801SG. As this case was handled by you, kindly assist to revert to Insured.

May I also reassign it to your name both in OC and merimen?

Thank you,
Best regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claims Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012202
NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Sent: Monday, June 7, 2021 10:26 AM
To: Rumli, Sharizah <Sharizah.Rumli@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Tan, Grace <Grace.Tan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Subject: RE: oc : 7140128801SG SF-4619579

Hi Shasha,

Claim was assigned to Mariesa.

Aside to Mariesa,

Kindly assist.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

[Tel:8001206556](tel:8001206556) | Ext:1012205

Syazairdina.Azlan@aig.com | www.aig.sg

From: Rumli, Sharizah <Sharizah.Rumli@aig.com>

Sent: Monday, June 7, 2021 10:23 AM

To: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Tan, Grace <Grace.Tan@aig.com>

Subject: oc : 7140128801SG SF-4619579

Hi Syaza,

Did u contacted insd and request a modification letter from LTA ?

Insd inform that he recd a call from CSE. I did contacted workshop and he adv that insd request him to forward the modification letter to Aig and insd unable to recall the CSE name.

If u need the letter u may email to alvin.koh@mbmwheelpower.com.sg

Thanks

Can you advise if the repairs have been completed by the workshop?
or car returned to insured

Thanks

Sharizah Rumli (Shasha)

AIG

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 6419-3000

www.aig.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.



Follow us:



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.

[Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and

any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.