

Veron Chen (LKKAUTO)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Monday, 7 June 2021 2:18 PM
To: alvin.koh@mbmwheelpower.com.sg
Cc: danny.ong@mbmwheelpower.com.sg; shirley.lee@mbmwheelpower.com.sg; SUR;
Veron Chen (LKKAUTO)
Subject: aigencrypt RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan (AIG REF: 7140128801SG)

Hi Alvin,

Did you receive any letter or modification letter regarding this case?

Thank you,

Best regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claims Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012202

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Friday, April 30, 2021 2:18 PM
To: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Cc: danny.ong@mbmwheelpower.com.sg; shirley.lee@mbmwheelpower.com.sg; sur@lkkauto.com; veronchen@lkkauto.com
Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan (AIG REF: 7140128801SG)

Hi Mariesa,

Able to let me know by today because our client has been chasing since 28/04/2021.

Appreciate your prompt assistance on this matter.

From: Azlan, Syazairdina

Sent: Fri, 30 Apr 2021 05:50:26 +0000

To: Abu Kassim, Noor Mariesa

Cc: 'Danny Ong ', 'shirley.lee', SUR, alvin.koh@mbmwheelpower.com.sg, Veron Chen (LKKAUTO)

Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan (AIG REF: 7140128801SG)

Hi Mariesa,

Kindly assist.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

[Tel:8001206556](tel:8001206556) | Ext:1012205

Syazairdina.Azlan@aig.com | www.aig.sg

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Wednesday, April 28, 2021 1:16 PM

To: alvin.koh@mbmwheelpower.com.sg; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>

Subject: [EXTERNAL] RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan (AIG REF: 7140128801SG)

This message is from an external sender; be cautious with links and attachments.

Dear Alzan,

Kindly assist on enquiry email below.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Wednesday, 28 April 2021 1:15 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Veron,

Able to check if our customer NCD will be affected for this own damage claim?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Monday, 26 April 2021 12:59 PM

To: alvin.koh@mbmwheelpower.com.sg

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

As instructed by our client , please proceed to repair the **insured vehicle SJJ 1001U, on Lump Sum Repair (Excess \$0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 22 April 2021 7:17 AM

To: alvin.koh@mbmwheelpower.com.sg

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

Vehicle under investigation.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Tuesday, 20 April 2021 1:30 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>

Subject: FW: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Veron,

Kindly advise on the claim status soonest

Thank you & Best regards

Alvin Koh | Claims Advisor

T 6262 8888 | **F** 6452 5333 | **M** 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Sunday, 18 April 2021 8:03 PM

To: Admin A <admin-a@lkkauto.com>

Cc: alvin.koh@mbmwheelpower.com.sg

Subject: FW: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi LKK,

Kindly assist.

Thanks.

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Friday, April 16, 2021 6:02 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg

Subject: [EXTERNAL] RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear AIG,

Kindly advise on the claim status?

Thank you & Best regards

Alvin Koh | Claims Advisor

T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

MailScanner has detected a possible fraud attempt from "urldefense.proofpoint.com" claiming to be www.mbmwheelpower.com.sg

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Tuesday, 13 April 2021 1:34 PM

To: 'AIG SGP, Claims-Survey' <AIGSGP_ClaimsSurvey@aig.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee@mbmwheelpower.com.sg' <shirley.lee@mbmwheelpower.com.sg>

Subject: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear AIG,

Kindly advise when will the investigator coming over to inspect the car again?

Thank you & Best regards

Alvin Koh | Claims Advisor

T 6262 8888 | **F** 6452 5333 | **M** 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Thursday, 8 April 2021 12:21 PM

To: alvin.koh@mbmwheelpower.com.sg

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg

Subject: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi Alvin,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Thursday, April 8, 2021 12:10 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg

Subject: [EXTERNAL] RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear all,

Please find attached repair estimate and arrange for survey tomorrow.

The car is in the workshop.

Thank you & Best regards

Alvin Koh | Claims Advisor

T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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Sin Ming AutoCity • Singapore 575722

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From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Sunday, 4 April 2021 5:01 PM

To: alvin.koh@mbmwheelpower.com.sg

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg

Subject: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi Alvin,

Please attach repair estimate.

Thanks.

AIG Claims Survey

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Saturday, April 3, 2021 1:32 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg

Subject: [EXTERNAL] Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear all,

Kindly refer to the GIA report and arrange for survey.

Thank you & Best regards

Alvin Koh | Claims Advisor

T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

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