

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 26 April 2021 4:19 PM  
**To:** alvin.koh@mbmwheelpower.com.sg  
**Cc:** 'Danny Ong '; 'shirley.lee'; SUR  
**Subject:** RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

As spoken.

Please proceed to repair the **insured vehicle SJJ 1001U, on COST PLUS 10%, (Excess \$0-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**New / Old Parts required for photo-taking after repair**

**Please provides parts invoice upon finalize.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 26 April 2021 12:59 PM  
**To:** alvin.koh@mbmwheelpower.com.sg  
**Cc:** 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

As instructed by our client , please proceed to repair the **insured vehicle SJJ 1001U, on Lump Sum Repair (Excess \$0-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Thursday, 22 April 2021 7:17 AM

**To:** [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)

**Cc:** 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; 'shirley.lee' <[shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

Vehicle under investigation.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg) <[alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)>

**Sent:** Tuesday, 20 April 2021 1:30 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** 'Danny Ong ' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; 'shirley.lee' <[shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)>

**Subject:** FW: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Veron,

Kindly advise on the claim status soonest

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)  
MBM Wheelpower Pte Ltd  
160 Sin Ming Drive • #06-02  
Sin Ming AutoCity • Singapore 575722  
[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Sent:** Sunday, 18 April 2021 8:03 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)  
**Subject:** FW: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi LKK,

Kindly assist.

Thanks.

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**From:** [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg) <[alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)>  
**Sent:** Friday, April 16, 2021 6:02 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** 'Danny Ong' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; [shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)  
**Subject:** [EXTERNAL] RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

**This message is from an external sender; be cautious with links and attachments.**

Dear AIG,  
Kindly advise on the claim status?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)  
MBM Wheelpower Pte Ltd  
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Sin Ming AutoCity • Singapore 575722

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**From:** [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg) <[alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)>  
**Sent:** Tuesday, 13 April 2021 1:34 PM  
**To:** 'AIG SGP, Claims-Survey' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** 'Danny Ong' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; 'shirley.lee@mbmwheelpower.com.sg' <[shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)>  
**Subject:** RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear AIG,  
Kindly advise when will the investigator coming over to inspect the car again?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

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Sin Ming AutoCity • Singapore 575722

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**From:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Sent:** Thursday, 8 April 2021 12:21 PM  
**To:** [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)  
**Cc:** 'Danny Ong' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; 'shirley.lee@mbmwheelpower.com.sg' <[shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)>  
**Subject:** RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi Alvin,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

---

**From:** [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg) <[alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)>  
**Sent:** Thursday, April 8, 2021 12:10 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** 'Danny Ong' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; 'shirley.lee@mbmwheelpower.com.sg' <[shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)>  
**Subject:** [EXTERNAL] RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear all,  
Please find attached repair estimate and arrange for survey tomorrow.

The car is in the workshop.

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

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Sin Ming AutoCity • Singapore 575722

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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Sent:** Sunday, 4 April 2021 5:01 PM

**To:** [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)

**Cc:** 'Danny Ong' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; [shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)

**Subject:** RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi Alvin,

Please attach repair estimate.

Thanks.

AIG Claims Survey

---

**From:** [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg) <[alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)>

**Sent:** Saturday, April 3, 2021 1:32 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** 'Danny Ong' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>; [shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)

**Subject:** [EXTERNAL] Own Damage Claim For SJJ1001U BMW M3 Sedan

**This message is from an external sender; be cautious with links and attachments.**

Dear all,  
Kindly refer to the GIA report and arrange for survey.

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: [alvin.koh@mbmwheelpower.com.sg](mailto:alvin.koh@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)