

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 26 April 2021 12:59 PM
To: alvin.koh@mbmwheelpower.com.sg
Cc: 'Danny Ong '; 'shirley.lee'; SUR
Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

As instructed by our client , please proceed to repair the **insured vehicle SJJ 1001U, on Lump Sum Repair (Excess \$0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 22 April 2021 7:17 AM
To: alvin.koh@mbmwheelpower.com.sg
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

Vehicle under investigation.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Tuesday, 20 April 2021 1:30 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>
Subject: FW: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Veron,
Kindly advise on the claim status soonest

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Sunday, 18 April 2021 8:03 PM
To: Admin A <admin-a@lkkauto.com>
Cc: alvin.koh@mbmwheelpower.com.sg
Subject: FW: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi LKK,

Kindly assist.

Thanks.

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Friday, April 16, 2021 6:02 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg
Subject: [EXTERNAL] RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear AIG,
Kindly advise on the claim status?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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MailScanner has detected a possible fraud attempt from "urldefense.proofpoint.com" claiming to be www.mbmwheelpower.com.sg

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Tuesday, 13 April 2021 1:34 PM

To: 'AIG SGP, Claims-Survey' <AIGSGP_ClaimsSurvey@aig.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee@mbmwheelpower.com.sg' <shirley.lee@mbmwheelpower.com.sg>

Subject: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear AIG,

Kindly advise when will the investigator coming over to inspect the car again?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Thursday, 8 April 2021 12:21 PM

To: alvin.koh@mbmwheelpower.com.sg

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg

Subject: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi Alvin,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Thursday, April 8, 2021 12:10 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg
Subject: [EXTERNAL] RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear all,
Please find attached repair estimate and arrange for survey tomorrow.

The car is in the workshop.

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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MailScanner has detected a possible fraud attempt from "urldefense.proofpoint.com" claiming to be www.mbmwheelpower.com.sg

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Sunday, 4 April 2021 5:01 PM
To: alvin.koh@mbmwheelpower.com.sg
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg
Subject: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi Alvin,

Please attach repair estimate.

Thanks.

AIG Claims Survey

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Saturday, April 3, 2021 1:32 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg
Subject: [EXTERNAL] Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear all,
Kindly refer to the GIA report and arrange for survey.

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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