

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 11 May 2021 10:48 AM
To: 'alvin.koh@mbmwheelpower.com.sg'
Cc: 'Danny Ong '; 'shirley.lee'; SUR
Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

Supplementary approved. Parts tax invoice to verify part list price quoted

Items to take clearer photos

- 1) Speaker cover under front seat RH
- 2) Microphone cover RH
- 3) Microphone RH
- 4) Cover column A pillar RH
- 5) Sun visor LH ?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Tuesday, 11 May 2021 9:43 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Veron,
Kindly advise on the supplementary items have been approved?

Our client is chasing us on the updates.

Appreciate your prompt response

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722
www.mbmwheelpower.com.sg

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 7 May 2021 9:13 AM
To: alvin.koh@mbmwheelpower.com.sg
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

Not approved yet.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Friday, 7 May 2021 9:13 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Veron,

Able to check with AIG on the supplementary items has been approved?

We are unable to proceed with the parts order.

Appreciate your prompt reply on this matter.

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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www.mbmwheelpower.com.sg

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Wednesday, 28 April 2021 1:15 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Veron,
Able to check if our customer NCD will be affected for this own damage claim?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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www.mbmwheelpower.com.sg

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 26 April 2021 12:59 PM
To: alvin.koh@mbmwheelpower.com.sg
Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

As instructed by our client , please proceed to repair the **insured vehicle SJJ 1001U, on Lump Sum Repair (Excess \$0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 22 April 2021 7:17 AM

To: alvin.koh@mbmwheelpower.com.sg

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Alvin,

Vehicle under investigation.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Tuesday, 20 April 2021 1:30 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee' <shirley.lee@mbmwheelpower.com.sg>

Subject: FW: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear Veron,

Kindly advise on the claim status soonest

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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www.mbmwheelpower.com.sg

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Sunday, 18 April 2021 8:03 PM
To: Admin A <admin-a@lkkauto.com>
Cc: alvin.koh@mbmwheelpower.com.sg
Subject: FW: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi LKK,

Kindly assist.

Thanks.

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Friday, April 16, 2021 6:02 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg
Subject: [EXTERNAL] RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear AIG,
Kindly advise on the claim status?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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MailScanner has detected a possible fraud attempt from "urldefense.proofpoint.com" claiming to be
www.mbmwheelpower.com.sg

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Tuesday, 13 April 2021 1:34 PM
To: 'AIG SGP, Claims-Survey' <AIGSGP_ClaimsSurvey@aig.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; 'shirley.lee@mbmwheelpower.com.sg' <shirley.lee@mbmwheelpower.com.sg>
Subject: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Dear AIG,
Kindly advise when will the investigator coming over to inspect the car again?

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Thursday, 8 April 2021 12:21 PM
To: alvin.koh@mbmwheelpower.com.sg
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg
Subject: RE: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi Alvin,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>
Sent: Thursday, April 8, 2021 12:10 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg
Subject: [EXTERNAL] RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear all,
Please find attached repair estimate and arrange for survey tomorrow.

The car is in the workshop.

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Sunday, 4 April 2021 5:01 PM

To: alvin.koh@mbmwheelpower.com.sg

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg

Subject: RE: Own Damage Claim For SJJ1001U BMW M3 Sedan

Hi Alvin,

Please attach repair estimate.

Thanks.

AIG Claims Survey

From: alvin.koh@mbmwheelpower.com.sg <alvin.koh@mbmwheelpower.com.sg>

Sent: Saturday, April 3, 2021 1:32 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: 'Danny Ong' <danny.ong@mbmwheelpower.com.sg>; shirley.lee@mbmwheelpower.com.sg

Subject: [EXTERNAL] Own Damage Claim For SJJ1001U BMW M3 Sedan

This message is from an external sender; be cautious with links and attachments.

Dear all,
Kindly refer to the GIA report and arrange for survey.

Thank you & Best regards

Alvin Koh | Claims Advisor



T 6262 8888 | F 6452 5333 | M 8138 7188

Email: alvin.koh@mbmwheelpower.com.sg

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