
Dear Claims Officer,

The repairs have been completed for **SLJ3600D**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. 30019652	\$3,604.51
2) Loss of Rental (3 days x \$120)	\$385.20
3) LTA/GIA Search Fees	
4) Letter of Authorization	
5) Discharge Voucher	
Please pay \$3,989.71 to Trans Eurokars Pte Ltd	\$3,989.71

We look forward to receiving your offer/Discharge Voucher soon

Best Regards

Mei Yen

Customer Service Coordinator

27A, Tanjong Penjuru

Singapore 609042

Email: meiyen.ng@eurokars.com.sg



LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SLJ3600 D and SHB 47264
on 29-12-2020 along

I/We, Lyn James the owner of vehicle registration number SLJ3600S
at the material time of accident hereby appoint Trans Eurokars Pte Ltd to proceed with the repairs
to the damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor surveyor appointed by the insurers or on
my/our behalf.

I/We authorise Trans Eurokars Pte Ltd and/or its representative to submit and make any claims
which I/we may have against the other party/parties or alternatively under the insurance policy
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,
and to receive payment (such payment to be made by way of cheque in favour of Trans Eurokars
Pte Ltd) due to me/us in connection with and arising out of the above claim.

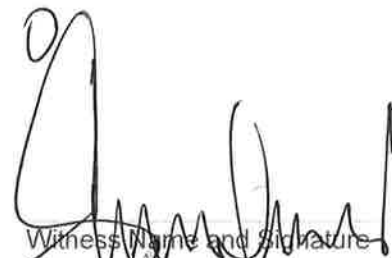
Trans Eurokars Pte Ltd and/or its representative are hereby authorised as my attorney to execute
and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by Trans Eurokars Pte Ltd of the settlement amount in
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the
same had been done or executed by me/us in person.

Dated the 14 day of April 2020.


Owner Name and Signature
NRIC No.:


Witness Name and Signature
NRIC No.:

DISCHARGE RECEIPT

CLAIM REFERENCE : D21000069MFSH
ACCIDENT DATE : 29/12/2020
ACCIDENT LOCATION : ALONG MANDAI RD JUNCTION MANDAI LAKE RD
INSURED : CITYCAB PTE LTD
INSURED DRIVER : SHAMSIRALAM BIN ABU BAKAR
INSURED VEHICLE : SHB 4726H
INVOLVED PARTY : SLJ 3600D
SETTLEMENT SUM : \$ 3,989.71

**Without Prejudice
to Injury Claim**

I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **LYN JAMES**

Signature and Date :

Lyn James 17/8/2021

WITNESS

Conny Wood

Signature and Date :

Conny Wood 17/8/2021



ID:AA5

TAX INVOICE

GST Reg No:M90364005A

Trans Eurokars Mazda (TP)

CODE: F0001 INS-FIRS
 CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
 ADDRESS: 36 ROBINSON ROAD
 #16-01

PAGE NO : 1
 INVOICE NO: I 30019652
 DEPT/POS ID: I / 12
 DATE IN 16/04/2021
 DATE PRINTED: 27/04/2021
 JOB NO : 32824

CODE:	CITY HOUSE	DESCRIPTION	CSO/OP CODE:	Ng Mei Yen
MODEL:	6507 3848		REGN NO	: SLJ3800D
CHASSIS NO:	MAZDA3 2.0L SDN BLACK		REGN DATE	: 29/04/2016
ENGINE NO:	JM6BM4278G0339472		MILEAGE	: 0
DESCRIPTION:	PE20768097		REQUISITION NO:	
	Body repair			

NOTES	FCI TP CLAIM		0.00
MZ-BR-TR	REPLACE FRT BUMPER. REPAIR AREAS AFFECTED BY THE ACCIDENT.		660.00
	163329		
MZ-SP-SF	SPRAY FRT BUMPER, TOP-GRILLE.		630.00
	163329		
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN		150.00
	163329		
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		180.00
	163329		
MZ-BR-SU	Sundries		10.00
	163329		
BHR3-50-031BBB	FRT BUMPER BM	1.0 1083.30	1083.30
GHP9-50-0Z5	GROMMET, SCREW	2.0 2.90	5.80
C274-50-133	NUT, CLIP	14.0 3.70	51.80
B45A-56-146A	FASTENER	2.0 3.00	6.00
BHN1-50-7J1A	MOULD(R), FRONT BM	1.0 185.60	185.60
KD45-50-1K5A	PIN, LOCATOR	2.0 2.90	5.80

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

TRANS EUROKARS PTE LTD

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER
 NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
 Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605
 Sales Tel.: 6395 8888 Service Tel.: 6395 8899
 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095
 Sales Tel.: 6603 6118 Service Tel.: 6603 6128
 Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :
 27A Tanjong Penjuru Singapore 60904:
 Service Tel.: 6331 0606
 Service Fax: 6331 0620

zoom-zoom



ID:AA5

Trans Eurokars Mazda (TP)**TAX INVOICE**

GST Reg No:M90364005A

CODE: F0001 INS-FIRS
 CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
 ADDRESS: 36 ROBINSON ROAD
 #16-01

PAGE NO : 2
 INVOICE NO: I 30019652
 DEPT/POS ID: I / 12
 DATE IN 16/04/2021
 DATE PRINTED: 27/04/2021
 JOB NO : 32824

TEL NO: CITY HOUSE
 6507 3848
 MODEL: MAZDA3 2.0L SDN BLACK
 CHASSIS NO: JM6BM4278G0339472
 ENGINE NO: PE20768097
 DESCRIPTION: Body repair

CSO/OP CODE: Ng Mei Yen
 REGN NO : S1J3600D
 REGN DATE : 29/04/2016
 MILEAGE : 0
 REQUISITION NO:

KD45-50-ES1	GROMMET	2.0	2.90	5.80
EA01-50-037	RIVET	2.0	8.00	16.00
BHT4-51-8G1 62	NOZZLE (R), WASHER BM	1.0	89.40	89.40
BHT4-51-82X	ACTU.H/L CLEANER (R)	1.0	254.60	254.60
TK33-51-829	CLAMP	2.0	17.30	34.60

Parts 1,738.70
 Surcharge 0.00
 Labour 1,630.00
 Menus 0.00

Sub Total 3,368.70
 G.S.T. 7% 235.81
 Total 3,604.51
 Paid 0.00
 Amount Due 3,604.51

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
 NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
 Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

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23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118

Sales Fax: 6476 7073

Service Tel.: 6603 6128

Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042

Service Tel.: 6331 0606

Service Fax: 6331 0620

ZOOM-ZOOM

FIRST CAPITAL INSURANCE LTD

Tax Invoice

Inv No. : INV21040256

Date : 27 Apr 2021

**Ref : SLJ3600D M3
2.0L**

Account Code : F0004

Currency : SGD

Terms : 30 Days

#	Description	Qty	UOM	Unit Price	Amt
1	Rental Agreement No. R21040065	3.00	Day	120.00	360.00

NAME OF CUSTOMER: MS LYN JAMES
CUSTOMER VEHICLE: SLJ3600D

LOAN'S CAR MODEL: MAZDA 6 2.5L SDN PREMIUM
LOAN'S CAR REGN NO: SLQ3733S

BEING CAR RENTAL CHARGE FOR 3 DAYS
FROM 19/04/2021-22/04/2021@\$120.00/DAY

Remarks:

JESS TP-SLJ3600D M3 2.0L

Subtotal : S\$ 360.00
GST 7.0% : S\$ 25.20
Total : S\$ 385.20

For Eurokars Leasing Pte Ltd

 
(Authorised Signature)

Rental Agreement No.: R21040065

Vehicle Number : SLQ3733S Make & Model : Mazda Mazda 6 2.5L Sdn Date : 19 Apr 2021
Premium

Date Out : 19 Apr 2021 Agreed Date In : 22 Apr 2021

HIRER DETAILS

Name : FIRST CAPITAL INSURANCE LTD
Address :
Date of Birth : Nationality :
Occupation :
NRIC / Passport No. :
Licence No. : Driving Exp : 0 (Yrs)
Country of Issue :
Contact : _____ (O/H) _____ (HP)
Email :

ADDITIONAL DRIVER DETAILS

Name : MS LYN JAMES
Address :
Date of Birth : Nationality :
Occupation :
NRIC / Passport No. :
Licence No. : Driving Exp : 0 (Yrs)
Country of Issue :
Contact : 97306052 (O/H) _____ (HP)
Email :

(NOTE: A copy of the driver's NRIC or Passport (foreigners) and Driving Licence is to be attached)

Excess Singapore	S\$ 2,500.00
Excess Malaysia	S\$ 5,000.00
Malaysia Charge	S\$ cts
7% GST	0.00
Total	0.00
Per Day	0.00 15
Per Week	0.00 0
Per Month	0.00
7% GST	0.00
Rental Charges	0.00
Overall Charges	0.00

Petrol usage -Hirer / Driver to return the car with the same level of petrol (minimum 98 octane) before car goes out from our premises. For every ¼ tank shortfall, \$ 50/- exclusive GST will be chargeable.

In the event that I, the Hirer stated herein, shall fail to return the Vehicle to you promptly on the agreed vehicle return date stated above, I agree to pay such daily rental charges for the Vehicle that you may deem fit to impose for each day or part thereof that the Vehicle remains in my possession, without prejudice to your other legal rights. I have hereby accepted that the car is in good condition unless otherwise stated in the Vehicle Condition Check-list. With regards to the use of the Vehicle, I have read, understood and undertake to comply and agree with the enclosed terms and conditions.


HIRER'S SIGNATURE

EUROKARS LEASING PTE LTD

RE: Our Ref: D2100069MFSH NEW ASSIGNMENT LKK REF : CC4/FCI21004473/rs3

Eric Woo <EricWoo@msfirstcapital.com.sg>

Thu 8/12/2021 12:00 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Dear Jaslin,

You have our mandate to settle up to \$3,989.71 as proposed.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 26 July 2021 12:17 pm

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: Our Ref: D2100069MFSH NEW ASSIGNMENT LKK REF : CC4/FCI21004473/rs3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHB 4726H (FCI) AND SLJ 3600D (TP) ON 29/12/2020

We refer to the above matter.

We seek your approval to offer repairer **"TRANS EUROKARS PTE LTD"** at **\$3,989.71 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised

1. Cost of Repair	\$ 16,059.80	\$ 3,604.51 (\$3,368.70 + 7% GST)
2. Loss of Rental (3 days x \$120.00) (w/GST)	\$ 385.20	\$ 385.20 (3 days x \$120.00) (w/GST)
Total	\$ 16,445.00	<u>\$ 3,989.71</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Thursday, April 8, 2021 4:57 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: RE: Our Ref: D2100069MFSH NEW ASSIGNMENT LKK REF : CC4/FCI21004473/rs3

Dear Jaslin,

Attached ID VF as per request.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, April 8, 2021 4:39 PM

To: Aini Binte <Aini@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: RE: NEW ASSIGNMENT LKK REF : CC4/FCI21004473/rs3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have insured's video footage if available.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Thursday, 8 April 2021 3:55 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT LKK REF : CC4/FCI21004473/rs3

Dear Su Li

As requested.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, April 8, 2021 3:20 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Aini Binte <Aini@msfirstcapital.com.sg>

Subject: Re: NEW ASSIGNMENT LKK REF : CC4/FCI21004473/rs3

YOUR REF: D21000069MFSH

LKK REF: CC4/FCI21004473/rs3

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, April 8, 2021 1:48 PM

To: 'Aini Binte' <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Eric Woo' <EricWoo@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51,
Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Thursday, 8 April, 2021 1:43 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT

Insured Vehicle No : SHB4726H

TP Vehicle No : SLJ3600D

Claim No : D21000069MFSH

Workshop Name : TRANS EUOKARS PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement

Created By : AINI

Verified By : ERICWOO

Approved By : ERICWOO

This is a computer generated mail. Do not reply to this mail.