

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 12 April 2021 4:18 PM
To: Claims; SUR
Subject: RE: OD CLAIMS FOR VEH NUMBER SKC 9071 P

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SKC 9071P. (Excess \$2,000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey & before paint for all panels and parts.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 8 April 2021 6:35 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR VEH NUMBER SKC 9071 P

Dear All,

Kindly advice on Od approval for above mentioned vehicle.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 6 April 2021 5:53 PM

To: 'Premiumauto Claims'; 'Admin A'; 'SUR'; 'CS A Team'

Subject: RE: OD CLAIMS FOR VEH NUMBER SKC 9071 P

Dear Haikal,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 6 April, 2021 5:43 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR VEH NUMBER SKC 9071 P

Dear all,

Kindly register OD claims for this vehicle; SKC 9071 P

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 7/4/2021 @ 11:00AM. Owner waiting.

Thank you!

**Best Regards,
Haikal Ruddin
Claims Advisor**

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