

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                             |                                   |
|-------------|-------------------|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                     | By                                |
| 1           | 18 Mar 2021 19:36 | <b>Clm Veh Model Changed</b>     |                                                                                                                                                                                             | [ ] Merimen Administrator         |
| 2           | 18 Mar 2021 19:36 | <b>Clm Created</b>               | Reg No: SLC487X. Policy No: 999995580. Acct Date: 2021/03/17. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:SA0A213I0003 | [I] Merimen Administrator         |
| 3           | 24 Mar 2021 15:46 | <b>Clm Registration Modified</b> | Acct Time:18:15:00->18:00:00. Pol No:999995580->0999993660.                                                                                                                                 | [I] Low, Xianyu                   |
| 4           | 24 Mar 2021 15:55 | <b>Clm Registration Modified</b> | Init.Est.:>5,000 - 6,000.                                                                                                                                                                   | [I] Low, Xianyu                   |
| 5           | 06 Apr 2021 18:48 | <b>Clm Registration Modified</b> | Reg No:SLC487X->SLG6772L. Acct Date:2021/03/17->2021/03/24. Acct Time:18:00:00->00:00:00.                                                                                                   | [I] AIG OneClaim Integration User |
| 6           | 07 Apr 2021 09:00 | <b>Clm Registration Modified</b> | Reg No:SLG6772L->SLC487X. Acct Date:2021/03/24->2021/03/17. Acct Time:00:00:00->18:00:00.                                                                                                   | [I] Subramaniam, Divyashni        |
| 7           | 07 Apr 2021 09:03 | <b>Clm Registration Modified</b> | Reg No:SLC487X->SLG6772L. Acct Date:2021/03/17->2021/03/24.                                                                                                                                 | [I] Subramaniam, Divyashni        |
| 8           | 07 Apr 2021 11:01 | <b>Clm Registration Modified</b> | Reg No:SLG6772L->SLC487X. Acct Date:2021/03/24->2021/03/17.                                                                                                                                 | [I] Low, Xianyu                   |
| 9           | 07 Apr 2021 11:42 | <b>Clm Registration Modified</b> | Acct Time:18:00:00->00:00:00.                                                                                                                                                               | [I] AIG OneClaim Integration User |
| 10          | 08 Apr 2021 13:27 | <b>Clm Registration Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                          | [ ] LEE SU THING                  |
| 11          | 08 Apr 2021 13:27 | <b>Adj Clm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                      | [ ] LEE SU THING                  |
| 12          | 08 Apr 2021 13:27 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                          | [A] LEE SU THING                  |
| 13          | 08 Apr 2021 13:27 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/04/19                                                                                                                                                      | [A] LEE SU THING                  |
| 14          | 08 Apr 2021 13:27 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                           | [A] LEE SU THING                  |
| 15          | 08 Apr 2021 13:27 | <b>Clm Registration Modified</b> | Rep:1137->200237.                                                                                                                                                                           | [A] LEE SU THING                  |
| 16          | 08 Apr 2021 13:27 | <b>Clm Veh Model Changed</b>     | (203777) KIA FORTE K3 1.6 (A).                                                                                                                                                              | [A] LEE SU THING                  |
| 17          | 08 Apr 2021 13:27 | <b>Adj Adjuster Assigned</b>     | [None] -> KENNETH KONG                                                                                                                                                                      | [A] LEE SU THING                  |
| 18          | 08 Apr 2021 14:58 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                             | [A] Elaine Kuan Hwa Meen          |
| 19          | 08 Apr 2021 14:58 | <b>Insured Phone No Updated</b>  | [6568498118] -> [+656568498118]                                                                                                                                                             | [A] Elaine Kuan Hwa Meen          |
| 20          | 08 Apr 2021 14:58 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                     | [A] Elaine Kuan Hwa Meen          |
| 21          | 08 Apr 2021 14:58 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2016/04/29.                                                                                                                                                               | [A] Elaine Kuan Hwa Meen          |
| 22          | 08 Apr 2021 14:58 | <b>Clm Details Notified</b>      |                                                                                                                                                                                             | [A] Elaine Kuan Hwa Meen          |
| 23          | 09 Apr 2021 09:14 | <b>Clm Registration Modified</b> | Excess: -> 1700.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                            | [I] Azlan, Syazairdina            |
| 24          | 09 Apr 2021 09:14 | <b>Label Added</b>               | (20226):Coverage Confirmed.                                                                                                                                                                 | [A] Merimen Administrator         |
| 25          | 09 Apr 2021 10:01 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2021/04/19                                                                                                                                                      | [A] Tan Hui Zhen                  |

| AUDIT TRAIL |                   |                      |                                                                                                                                                                                                                                                       |                    |
|-------------|-------------------|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| No.         | On                | Audit                | Remarks                                                                                                                                                                                                                                               | By                 |
| 26          | 09 Apr 2021 10:39 | Adj Mandate Request  | Cur.Reg:3495.00:DAMAGES NOT CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                                                                         | [A] Tan Hui Zhen   |
| 27          | 12 Apr 2021 11:42 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/04/19. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair | [I] Lim, Kok-Chong |
| 28          | 12 Apr 2021 11:42 | Adj Mandate Set      | Approved:2901.00:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair. All Old Parts is to lay out for        | [I] Lim, Kok-Chong |

Date From    
 Date To    
 Audit Type  

#### ACTIVITY

No record

| Merimen Billing for this case - Transaction History |                      |                       |          |                                      |                                           |         |            |        |
|-----------------------------------------------------|----------------------|-----------------------|----------|--------------------------------------|-------------------------------------------|---------|------------|--------|
| Bill Ref No                                         | Bill Date            | Bill Type             | Acc Type | Acc Name                             | Co Name (Branch)                          | Ref 1   | Ref 2      | Amount |
| 2684565                                             | 08 Apr 2021 14:58:36 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd         | LKK Auto Consultants Pte Ltd (HQ)         | SLC487X |            | 11.00  |
| 2685158                                             | 12 Apr 2021 10:41:46 | Video Upload          | Motor    | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SLC487X | SHIAU CHAN | xx.xx  |
| 2685159                                             | 12 Apr 2021 10:42:22 | Video Upload          | Motor    | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SLC487X | SHIAU CHAN | xx.xx  |